



2020 ANNUAL REPORT





A Driving Experience! Driving a Toyota hybrid is the best anti stress remedy. Smooth, powerful and quiet, with the satisfaction of knowing that it reduces fuel consumption and emissions. Show the world who you really are, satisfy your sense and leave the ordinary behind.



MISSION STATEMENT

TDC is fully Committed to total Customer Satisfaction;
Employee Excellence through Participation and
Training to provide Maximum Benefits
for Shareholders while Contributing meaningfully
to the Economic, Social and
Cultural Advancement of our Nation.

VISION STATEMENT

To be the leading Public Company in the OECS as measured by:

- Customer Satisfaction
- Return on Investment
- Human Resources Development
- Good Corporate Citizenship

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CORPORATE INFORMATION



Board of Directors at the 2019 Annual General Meeting

Back Row (Left to Right) - Melvin R. Edwards, B.A. (Hons), M.Sc., Wendell E. Lawrence, OBE, BSc., MSc., C.P.A., C. G. M. A., Kachi M. Armony, BCSc., D. Michael Morton, C.B.E., J.P., Nicolas N. Menon, B.Sc., M.B.A., CII., RCC., Glenville R. Jeffers, B.B.A., O. Nicholas Brisbane, B.Sc., M.Sc.

Front Row (Left to Right) - Myrna R. Walwyn, B.Sc., M.A., Dip. Law, Ernie A. France, B. A.,
Maritza S. Bowry, B. Sc., M.B.A., C.P.A., Earle A. Kelly, B.A., M.B.A. (Chairman),
Warren Z. Moving, B.Sc. (Company Secretary), Charles L. A. Wilkin, C.M.G., Q.C., M. A., (Cantab)

Registered Office: Fort Street, Basseterre, St. Kitts

Bankers: CIBC FirstCaribbean International Bank (Barbados) Limited

St. Kitts-Nevis-Anguilla National Bank Limited

Royal Bank of Canada

Republic Bank (EC) Ltd.



NOTICE OF MEETING

Notice is hereby given that the forty-seventh (47th) Annual General Meeting of the St Kitts Nevis Anguilla Trading and Development Company Limited (TDC) will be held at the Conference Room, the Caribbean Confederation of Credit Unions (CCCU) Building, Fortlands, Basseterre, St Kitts with a satellite venue at the Red Cross Building, Chapel Street, Charlestown, Nevis, on Thursday, January 07, 2021 at 5:00 p.m.

Agenda

- 1. To receive the Report of the Directors
- 2. To receive and consider the Report of Auditors
- 3. To receive and consider the Financial Statements for year ended January 31, 2020
- 4. To elect Directors to replace those retiring by rotation
- 5. To consider, and if thought fit, pass as special resolutions the two resolutions set out in the attachment
- 6. To appoint Auditors and to authorize the Directors to fix their remuneration for the ensuing year

BY ORDER OF THE BOARD

Warren Z. Moving Company Secretary

December 04, 2020

Please note that, due to the strict observance of Covid-19 protocols regarding assembly, the facilities at the CCCU Building can accommodate only 100 persons and at the Red Cross Building, only 25 persons. To ensure your attendance, in person, you are asked to register by calling 465-2511 extension 1162 or 1116, by 5:00 p.m. on January 6, 2021.

If you wish to join the meeting virtually, you can do so by registering via the following link: https://tdcltd.page.link/agm before 12:00 p.m. on the day of the meeting.

A member entitled to attend, and vote is entitled to appoint one or more Proxies to attend, and on a poll, to vote instead of him/her. A Proxy need not be a member of the Company. A form of proxy is enclosed. Proxies must reach the Company Secretary not less than 24 hours prior to the Annual General Meeting.

RESOLUTIONS

1. BE IT RESOLVED THAT ARTICLE 146 OF THE ARTICLES OF ASSOCIATION OF THE COMPANY BE DELETED AND REPLACED BY THE FOLLOWING ARTICLE:

146. The directors may lay, in such format (including electronically) as the directors determine, before the Company at each annual general meeting the statement of income and expenditure, the balance sheet, the report of the directors and the auditors' report. A copy of the said documents shall, at least 10 clear days before the meeting, be published on the Company's website. The Company shall provide a copy of the said documents to any member who requests same in writing.

2. BE IT RESOLVED THAT THE ARTICLES OF ASSOCIATION OF THE COMPANY BE AMENDED BY THE ADDITION OF THE FOLLOWING ARTICLES:

- 168. (1) A person is able to exercise the right to speak and hear at a general meeting when that person is in a position to communicate to all those attending the meeting, during the meeting, any information or opinions which that person has on the business of the meeting and to hear the information or opinions of all the other persons attending the meeting.
- (2) A person is able to exercise the right to vote at a general meeting when—
 - (a) that person is able to vote, during the meeting, on resolutions put to the vote at the meeting, and
 - (b) that person's vote can be taken into account in determining whether or not such resolutions are passed at the same time as the votes of all the other persons attending the meeting.
- (3) Notwithstanding any other provision of the Articles of Association, the directors may make whatever arrangements they consider appropriate to enable those attending a general meeting to exercise their rights to speak and hear or vote at it.
- (4) In determining attendance at a general meeting, it is immaterial whether any two or more members attending it are in the same place as each other.
- (5) Two or more persons who are not in the same place as each other attend a general meeting if their circumstances are such that if they have (or were to have) rights to speak and hear and to vote at that meeting, they are (or would be) able to exercise them.
- 169. Notwithstanding any other provisions of the Articles of Association a poll may be conducted by electronic means.

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RESOLUTIONS

- 170. Notwithstanding any other provision of the Articles of Association, any notice required by statute or the Articles to be sent to any shareholder or debenture holder may be delivered personally or sent by pre-paid mail to the latest address of the shareholder or debenture holder or may be sent by electronic transmission to the latest number or address of the shareholder or debenture holder for electronic communications, as shown on the records of the Company or the Company's transfer agent.
- 171. Notwithstanding any other provision of the Articles of Association, any notice or other documents required by statute or the Articles to be sent to a director or alternate director of the Company (including but not limited to notices of meetings, minutes, reports, the Company's accounts and accounting records) may be made available to the director or alternate director by electronic means or may delivered personally or sent by pre-paid mail to the latest address of the director or alternate director or may be sent by electronic transmission to the latest number or address of the director or alternate Director for electronic communications, as shown on the records of the Company.
- 172. Notwithstanding any other provision of the Articles of Association, any notice or other documents required by statute or the Articles to be sent to the auditor of the Company (including but not limited to notices of meetings, the Company's accounts and accounting records) may be delivered personally at or sent by pre-paid mail to the business address of the auditor or may be sent by electronic transmission to the number or address for electronic communications provided by the auditor.
- 173. Notwithstanding any other provision of the Articles of Association, an instrument appointing a proxy to attend and vote at a general meeting may be sent by a shareholder to the Company by electronic transmission to the number or address of the Company provided in the notice convening the general meeting provided that the instrument reaches the Company not later than 48 hours prior to the date of the general meeting.
- 174. Notwithstanding Article 86 and any other provision of the Articles of Association, notice to the Company of the authority of a person claiming under articles 83, 84 or 85 to exercise the right to vote at a general meeting of the Company may be sent to the Company by electronic transmission to the number or address of the Company provided in the notice convening the general meeting provided that the notice reaches the Company not later than 48 hours prior to the date of the general meeting.



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SUMMARY

The TDC Group's Pre-Tax Operating Income, before accounting for losses arising from the revaluation of its properties and the closure of Ocean Terrace Inn (OTI) Group, was \$8,619,492. However, the final result was a loss before taxation of \$2,076,033 for the financial year ended 31 January 2020.

Details	\$
Operating income before taxation	8,619,492
Net property revaluation loss	(7,127,627)
Impairment loss on property, plant and equipment	(3,567,898)
Loss before taxation	(2,076,033)

Subsequent to the end of the financial year, the operations of the OTI Group, which for many years was a drag on the company's earnings, were discontinued in March 2020. While the decision was a difficult one, the directors consider its closure an important part of the ongoing Transformation exercise of the company, which includes initiatives to concentrate on, and deploy resources in, the core areas of the operations. Although this resulted in a significant loss, we anticipate a strong recovery especially once this asset is sold.

ECONOMIC OVERVIEW

The global economy grew by 2.9 percent in 2019 compared to 3.6 percent in 2018. This sharp decline was precipitated by an increase in global trade disputes that affected the movement of products and services, a slow-down in the global manufacturing sector, weak growth in some of the largest economies and Brexit. In the Eastern Caribbean Currency Union (ECCU), Gross Domestic Product (GDP) is estimated to have expanded by 3.3 percent in 2019 compared to 3.9 percent in 2018.

The economy of the Federation of St Kitts and Nevis expanded by 2.5 percent in 2019 compared to 2.9 percent in 2018. The growth resulted mainly from the value added of 2 percent and 8 percent in the construction and hotel and restaurant sectors, respectively. The increase in the hotel and restaurant sectors was driven by a 6.7 percent increase in stay-over visitors. As measured by the Consumer Price Index (CPI), inflation was negative and fell by 0.8 percent in the Federation by the end of 2019.

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REVIEW OF THE CONSOLIDATED STATEMENT OF INCOME

Turnover for the Group grew by 1.76 percent over the prior year to \$154,615,728. Gross Profit decreased by 1.67 percent to \$42,502,657. General and Administrative Expenses decreased by \$56,569 or 0.29 percent. Depreciation and amortization increased by \$119,401 or 1.81 percent. Employee Costs increased by \$1,851,207 or 7.2 percent mainly because of cost of living and salary adjustments paid to staff. Finance Expenses decreased by \$342,717 or 6.76 percent as initiatives to collect credit account balances and reduce bank debt were aggressively pursued.

PERFORMANCE REVIEW BY SEGMENT

GENERAL TRADING

<u>Home and Building Depots (St Kitts and Nevis)</u> – During the year, the local construction sector remained stable and positively impacted the profits for the Home and Building Depots. The sector was buoyed largely by several public sector programs and projects.

<u>Automotive Divisions (St Kitts and Nevis)</u> – The combined profit for the divisions were negatively impacted by declines in revenues from garage related services and new vehicle sales.

<u>City Drug Store (Nevis) Ltd and TDC Business Centre (St Kitts)</u> – Both sales and net income for these businesses fell from the previous year. Given the decline in sales and to utilize the space more efficiently, a decision was taken to merge that segment of the business, in St Kitts, with the Home and Building Depot. We expect greater benefits from the more efficient use of space, improved customer experience and the "one stop" store concept.

<u>Shipping Departments (St Kitts and Nevis)</u> – The results of the Shipping Departments were impacted due to reduced shipping and small package volumes by our principals.

INSURANCE AND FINANCE

TDC Insurance Company Ltd (TDCIC) – TDC Insurance Company Ltd maintained its A minus (A-) rating from A.M. Best for the fourth consecutive year. The rating, which is reviewed annually, is based on the company's Financial Strength, profitability, underwriting and operational performance, mitigation of risks through its reinsurance programs, and its market presence in St Kitts and Nevis. The directors are pleased that A.M. Best has again signaled its continued confidence in the company.

The Profit before Tax for the company decreased by 64.1 percent mainly due to a spike in motor and property claims and premium discounting. The company also reported a significant revaluation loss on one of its two investment properties.



TDCIC continued to leverage its A.M. Best rating both locally and regionally, allowing the company to participate in several new risks in Dominica, Grenada and St. Vincent. TDCIC began fulfilling its regional expansion ambitions by opening a motor insurance agency in Dominica, in partnership with H.H.V. Whitchurch & Company Ltd.

<u>East Caribbean Reinsurance Company Ltd (ECRC) and MAICO</u> – Both companies reported reduced results during the financial year under review. The reinsurance arrangements for these companies were also structured to reduce the potential impact on the Group's consolidated position.

<u>TDC Financial Services Company Ltd</u> – The company had another year of strong performance. The loan portfolio increased by 5.4 percent. The delinquency rate on loans stood at 6.25 percent at year end, slightly down from 6.71 percent last year. Interest income on loans declined due to increased competition on the lending rates offered by financial institutions. The company continues to focus on minimizing delinquency by improving its loan underwriting and collection processes. The most current data from the ECCB indicate that the average rates of delinquency for financial institutions, at the end of December 2019, across the ECCU and St Kitts and Nevis, in particular, were 10.09 and 24.03 percent, respectively.

<u>TDC Rentals Ltd and TDC Rentals (Nevis) Ltd</u> – Fierce competition from a proliferation of small operators, that utilize used Japanese vehicles continues to erode the companies' share of the vehicle rentals market.

TDC Airline Services Ltd – The Profit before Tax for the company improved by 18.26 percent. The company provided services to most of the carriers that operate into the RLB International Airport and was successful in negotiating increases in handling fees with the majority of them.

TDC Airline Services (Nevis) Ltd – In May 2020, the company was wound up. During the year under review, the reduction in airlift activity at the Vance Amory International Airport continued and reached a level that rendered the airlines services business unsustainable. The DHL operations in Nevis were subsumed into those of TDC Airline Services Ltd.

<u>TDC Tours Ltd</u> – The most significant source of revenue for the company is the transfer of Four Seasons guests. As the resort was closed for approximately 6 months in 2019, the company's results were negatively impacted.

TDC Real Estate and Construction Ltd – Since the inception of the Sunrise Hills development project in 2006, 37 villas have been sold. The directors are actively reviewing options to develop the remaining 8 lots.

In October 2018, the Parent Company purchased 5.85 acres of land at Buckley's Estate in St Kitts, which have been divided into 30 lots. The infrastructure has been installed and the construction of homes in the development is expected to commence shortly and will be undertaken by this company.

St Kitts Masonry Products Ltd (SKMP) reported a significant increase in profit. The volumes of blocks and concrete sold by the company during the period 1 February 2019 to 31 January 2020 increased by 5.39 percent and 9 percent, respectively. During the period, the company provided the ready-mix concrete for the construction of the second cruise pier at Port Zante.

SOCIAL CONTRIBUTION

<u>Donations</u> – Our passion for assisting our local communities is woven into the fabric of the company's culture, through donations. Since its establishment in 1973, the TDC Group has consistently been at the forefront of productive community engagement. The company has been supportive of various cultural, sporting and community activities and organizations throughout the Federation.

Education – Creating strong communities by investing in educational opportunities for our youth is part of our character and culture. We believe that learning is essential to the success of our business and is fundamental to a vibrant society. Assisting in the education of our children remains one of our passions. Some of our education partnership and initiatives include our long-standing commitment to the Warren Tyson Scholarship Program which started in 1981 and currently supports 55 secondary school students in St Kitts and Nevis. Our mentorship program for these students provides them with books, uniforms, and other school related necessities. The Michael L. King Scholarship Grant Program awarded grants of US\$5,000 each to university students. These awardees brought the number, who have benefited under this program to forty-seven (47), and the total value of the grants to EC\$634,500.

HUMAN RESOURCES

The staff count stood at 648 on 31 January 2020, comprising 369 males and 279 females, with 500 in St Kitts and 148 in Nevis. We thank our employees for their continued commitment to the company, its mission, vision, and its values.

At the TDC Group, we aim to be the Federation's best place to work as we believe that its heritage, which is grounded in the philosophy that being locally owned and managed, helps to connect the company's employees to its motto, *Together We Succeed.* We believe that engaged and valued employees are much more likely to deliver the type of service our customers deserve, which in turn, helps our business to grow and deliver more value to all stakeholders.



Our employees have consistently demonstrated the qualities required to ensure the overall success of the TDC Group, through the delivery of our strategic objectives. They continue to be our major source of competitive advantage. Therefore, sustaining the required levels of productivity has been accomplished by providing diverse and relevant training and development opportunities, for all groupings of staff.

BOARD GOVERNANCE

The Board continues to strive towards the highest governance standards to ensure that decisions are in the interest of all the stakeholders. It is committed to working with management to maintain a culture of transparency, honesty and fairness, supported by a robust corporate governance framework which enables the business to continue to successfully deliver on its strategy.

The Audit Committee is integral to the company's governance framework. The Board has delegated responsibility to the Committee for oversight of the internal control processes, risk management, internal audit and the company's relationship with the external auditors.

OUTLOOK

The spread of the coronavirus has disrupted lives and communities both through its direct impact on the health of our citizens and the measures taken by governments to curtail its spread. The world is at the cusp of a new normal as COVID-19 and the resulting lockdowns, across many countries, have triggered a crisis for society and the economy in 2020.

At the TDC Group, our employees and customers' health and safety are accorded the highest priority. This has been reflected in our proactive response to the coronavirus outbreak. We are taking every precaution to ensure seamless and safe shopping experiences for our walk-in customers whilst ramping up our digital offering to better mirror our customers' fast changing needs. Consumers are turning increasingly to omnichannel engagements. Building an e-commerce system involves reforming entire business processes and transforming various frameworks to today's digital society.

During the year the company's management, working alongside consultants, embarked on a comprehensive Business Transformation Project. The result has been the identification of six major strategic initiatives to be pursued over the next two years, as follows:

Talent: To create a simple irresistible organization Customer: To deliver one-of-a-kind experiences

Data & Information: To create an insight driven organization

Shared Services: The centralization of key support functions to deliver efficiency

Processes: To create agile customer-centric processes
Technology: To leverage technology as a strategic partner

In addition to these initiatives, we are actively pursuing opportunities to dispose of the underutilized real estate assets to help liquidate long term debt and generate better Return on Assets.

STATUTORY REPORT

We have pleasure in submitting our Report and the Audited Accounts for the financial year ended January 31, 2020. The table below shows the profit and loss, after tax for the past two financial years:

	January 31, 2020	January 31, 2019
	\$	\$
(Loss) Profit for the year, after providing for Taxation	(4,308,382)	8,370,968
The Board does not recommend the payment of a Dividend this year.	0	3,380,000

Given the results of the company for the financial year under review the Board recommends that no dividends be paid.

APPOINTMENT OF DIRECTORS

In accordance with Article 99 of the Articles of Association, Messrs Earle Kelly and Charles Wilkin retire, and being eligible, offer themselves for re-election.

APPOINTMENT OF AUDITORS

In accordance with Article 149 of the Articles of Association, the Auditors, Grant Thornton, Chartered Accountants retire, and being eligible, offer themselves for re-election.

APPRECIATION

We thank you, our shareholders for placing your confidence in us as we chart a new path for the TDC Group. Notwithstanding the challenges of the year under review, we believe that the company is well positioned to continue to deliver long-term value to you.



We express our appreciation to our customers for their patronage over the years. We also take this opportunity to recognize the contributions of the company's founders and former directors, the solid support of our shareholders and the dedication, commitment and hard work of our managers and staff, past and present, as we continue to promote our motto:

Together We Succeed

Earle A. Kelly Chairman

Maritza S. Bowry

Director

St. Kitts Nevis Anguilla Trading and Development Company Limited Key Indicators For the Year Ended 31 January 2020

No.	Key Indicators	2020	2019	Variance	Variance (%)
A	Absolute Performance Results				
1	Group Sales Turnover	\$154,615,728	\$151,938,503	\$2,677,225	2%
2	- Group Goods Turnover	\$139,586,804	\$137,925,386	\$1,661,418	1%
3	- Group Services Turnover	\$15,028,924	\$14,013,117	\$1,015,807	7%
4	- Inventory Turnover	2.50	2.43	0.07	3%
5	Gross Profit	\$42,502,657	\$43,224,908	(\$722,251)	-2%
6	Share of Results - Associated Companies	\$1,382,555	\$1,255,348	\$127,207	10%
7	(Loss)/Income before Tax	(\$2,076,033)	\$13,599,397	(\$15,675,430)	-115%
8	Total Comprehensive (Loss)/Income	(\$2,341,450)	\$8,470,937	(\$10,812,387)	-128%
В	Profitability Ratios				
1	Return on Assets (ROA)	-1%	2%		
2	Return on Shareholders' Equity (ROE)	-2%	4%		
C	Liquidity and Solvency Ratios				
1	Current Ratio (Liquidity)	0.87	0.87		
2	Debt to Equity Ratio (Solvency)	1.37	1.26		
3	Debt to Total Assets Ratio (Solvency)	0.58	0.56		
D	Efficiency Ratios				
1	Inventory Turnover Ratio	2.50	2.43		
2	Accounts Receivable Turnover Ratio	7.74	8.29		
3	Accounts Payable Turnover	2.21	2.24		
4	Asset Turnover Ratio	0.36	0.35		
E	Other Performance Indicator				
1	Asset Growth	1.58%	-0.15%		

AUDIT COMMITTEE REPORT TO SHAREHOLDERS

The Audit Committee hereby reports on the significant deliberations and activities undertaken during the 2019/2020 Financial Year.

The Audit Committee comprised four persons who are independent from the TDC Executive Directors, namely:

- Melvin Edwards Chairman and Director, TDC Ltd.
- Marilyn Johnson Independent Professional
- Frank Evelyn Director, TDC Nevis Ltd.
- Derek Ford Director, TDC Insurance Company Ltd¹.
- Wendell Lawrence Director, TDC Ltd².
- Charlene Stapleton Manager, Internal Audit Department and Recording Secretary.

MEETINGS

Five meetings were held during 2019 (on 26 February, 08 July, 17 September, 08 & 29 November) for which two absences were recorded.

MAIN ACTIVITIES

The Audit Committee fulfilled its mandate by supporting the Board of Directors in its oversight responsibilities with respect to the integrity of financial reporting, the effectiveness of risk management and the adequacy of internal controls including related governance and compliance matters. It also oversaw the effectiveness of the internal audit function and monitored the Group's relationship with the External Auditor.

FINANCIAL STATEMENTS

During the financial year, the Committee

- reviewed the Annual Audited Financial Statements for the period ended 31 January 2019 and recommended their approval and publication to the Board of Directors;
- recommended measures to ensure improved cash flow management and cost minimization; and
- advised on measures to mitigate the impact of loss-making entities on the Group.

RISK MANAGEMENT AND INTERNAL CONTROL OVERSIGHT

The Committee focused on the following matters related to risk management and internal controls:

- Identified and assessed risks and made recommendations for Audits to be conducted of high-risk areas.
- Monitored updates on the transformation process.
- Made recommendations to enhance the Accounting Function.
- Communicated with the Board on issues that could affect the audit timelines.
- Recommended timelines and other measures that would ensure implementation of recommendations from the internal and external auditors.
- Made recommendations to assure the effectiveness of the Performance Management Appraisal System (PMAS).
- Engaged the Human Resources function to determine how it could be strengthened to support the Group's strategic objectives in the following areas:
 - o Implementation of the PMAS
 - o Improving organizational culture
 - o Ensuring compliance
 - o Talent management and development

INTERNAL AUDIT FUNCTION

The Committee oversaw the work of the Internal Audit Department:

- Approved the 2019/2020 Work Schedule and revisions thereof.
- Approved budget and resource requirements.
- Reviewed engagement Audit Reports and monthly summary reports.
- Reviewed management's response and paid attention to the implementation of recommendations made.
- Reviewed the Internal Audit Department Business Plan for the 2020/2021 financial year.

¹ Resigned 26 September 2019

² Appointed 1 November 2019

AUDIT COMMITTEE REPORT TO SHAREHOLDERS

 Reviewed the Internal Audit Department Charter and confirmed that the Department was operating in accordance with its Charter.

Considering the quality and frequency of reporting received and the level of impartiality displayed, the Committee was satisfied with the effectiveness of the Internal Audit function. The Committee will work closely with the Internal Audit Department to enhance its visibility, consistency and efficiency.

EXTERNAL AUDIT

The Audit Committee discussed with Grant Thornton the audit methodology and approach; and obtained assurance that the financial statements for the year ended January 2018/2019 were presented fairly in all material respects and that the internal controls over financial reporting were effective with regards to management's treatment of significant transactions and areas of judgement and confirmed their satisfaction that these had been treated appropriately in the financial statements.

The Committee provided oversight and obtained assurance on the following priority areas:

- Adoption of IFRS 9 and transition adjustments.
- External Auditor Contract and management letter issuance.
- Challenges that may affect Audit Timeliness.
- Progress of the 2018/2019 External Audit

APPOINTMENT OF EXTERNAL AUDITORS

Shareholders approved the appointment of Grant Thornton as the Group's external auditors at the 2019 AGM. On the recommendation of the Committee, the Directors will be proposing their re-appointment at the 2020 AGM.

MEMBER TRAINING AND APPOINTMENTS

The Committee:

- Assured effectiveness by reviewing its Charter to ensure its responsibilities were aligned with International Internal Auditing Standards. The Committee also ensured that its matters would be addressed at Board level.
- Members undertook training as follows:
 - o Completed the Chartered Director Designation with the Caribbean Governance Training Institute.
 - o Attended Financial Modelling and Forecasting courses.
 - o Secured ACAMS member recertification.
 - o Pursued the CIA designation.³
 - o Attended the Caribbean Association of Audit Committee Members 13th Annual Conference.
 - Completed CPA continued education.
- Expressed appreciation to Mr. Derek Ford for his contribution to the Committee and the TDC Group upon his resignation in September 2019. The vacancy was filled by Mr. Wendell Lawrence in November 2019.

CONCLUSION

The Audit Committee will continue to ensure that high standards of compliance, consistent with internationally accepted Accounting, Audit, Good Governance and Corporate Social Responsibility standards are maintained throughout the TDC Group.

Melvin R. Edwards

For and on behalf of the Audit Committee, TDC Group

Date: 31 August 2020

³ The Internal Audit Manager became a member in February 2020 upon successfully completing Level 3.



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Grant Thornton

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INDEPENDENT AUDITOR'S REPORT

To the Shareholders of St. Kitts Nevis Anguilla Trading and Development Company Limited

Opinion

We have audited the consolidated financial statements of St. Kitts Nevis Anguilla Trading and Development Company Limited and its subsidiaries (the "Group"), which comprise the consolidated statement of financial position as at January 31, 2020, and the consolidated statement of income, consolidated statement of comprehensive income, consolidated statement of changes in shareholders' equity and consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at January 31, 2020, and its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards ("IFRS").

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing ("ISAs"). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants ("IESBA Code") together with the ethical requirements that are relevant to our audit of the consolidated financial statements in the Eastern Caribbean, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Lisa Roberts



Key Audit Matters ...continued

(a) Loans to customers

Description of the Matter

As at January 31, 2020, loans to customers amounted to \$112,558,453, net of allowance for impairment of \$3,063,980, and represents 26% of the Group's total assets.

The allowance for impairment of loans to customers is considered to be a matter of significance, as it requires the application of critical management judgement and use of subjective estimates in determining the amount of impairment losses that are required to be recognised in the consolidated financial statements. These judgment and estimates are disclosed in the Group's accounting policies in Note 4 to the consolidated financial statements.

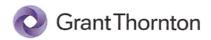
The Group used the expected credit loss (ECL) model in determining impairment of their loans to customers. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, the associated loss ratio and of default correlation between counterparties. Furthermore, the Group incorporated forward-looking information into the assessment of whether the credit risk of an instrument has increased significantly from its initial recognition to the measurement of ECL. The Group has identified and documented key drivers of credit risk and credit losses for each portfolio of financial instruments and, using an analysis of historical data, has estimated relationships between macro-economic variables, credit risk and credit losses.

The disclosures relating to the allowance for impairment of loans to customers, and the related credit risk are included in Notes 5 and 10 to the consolidated financial statements.

How the Matter was addressed in the Audit

Our audit procedures to address the risk of material misstatement relating to the adequacy of the allowance for impairment of loans to customers, which was considered to be a significant risk, included the following:

- Obtained an understanding of the Group's credit policy and loan impairment process;
- Tested the controls over the approval, recording and monitoring of loans to customers, loan classification into stages and calculation and recognition of the allowance for impairment;
- Verified that the loans to customers are allocated to the appropriate stage, and challenging the
 criteria used to categorize loans to stage 1, 2 or 3 in accordance with the impairment requirements
 of IFRS 9;
- Evaluated the inputs and assumptions, as well as the formulas used in the development of the ECL
 model for the loan portfolio. This includes assessing the appropriateness of design of the ECL
 impairment model and formula used in determining the expected credit losses; and



Key Audit Matters ... continued

(a) Loans to customers ... continued

How the Matter was addressed in the Audit ...continued

 Assessed the borrowers' repayment abilities by examining payment history for selected accounts, macro-economic factors and collateral values.

(b) Valuation of insurance liabilities

Description of the Matter

As at January 31, 2020, the insurance liabilities of the Group amounted to \$23,588,490. The valuation of insurance liabilities involves significant management judgment in the use of assumptions. The valuation also requires the assistance of an external actuary whose calculation depends on certain assumptions such as mortality, lapses, management expenses, investment income and others, which could have a material impact on the results. Thus, we considered this as a key audit matter. The disclosures related to insurance liabilities are included in Notes 4, 6 and 21 to the consolidated financial statements.

How the Matter was addressed in the Audit

We reviewed the scope, bases, methodology and results of the work performed by the Group's external actuary. We also considered the external actuary's professional qualifications, independence and objectivity. We tested the appropriateness of the data provided by the Group to the external actuary and determined its adequacy and appropriateness. We evaluated the external actuary's findings in relation to the valuation of the insurance liabilities presented in the consolidated financial statements.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRS, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.



Auditor's Responsibilities for the Audit of the Consolidated Financial Statements ... continued

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether
 due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit
 evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a
 material misstatement resulting from fraud is higher than for one resulting from error, as fraud may
 involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures
 that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
 effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

The engagement partner on the audit resulting in this independent auditor's report is Jefferson E. Hunte.

Chartered Accountants November 13, 2020

Grant Fhornton

Basseterre, St. Kitts

Consolidated Statement of Financial Position

As at January 31, 2020

(expressed in Eastern Caribbean dollars)		
	2020	2019
Assets	\$	3
Current assets		
Cash and cash equivalents (note 8)	19,233,402	20,459,482
Investment securities (note 9)	70,055,418	62,408,535
Loans to customers (note 10)	29,525,938 14,005,456	32,624,416
Receivables (note 11) Reinsurance assets (note 21)	14,095,456 9,037,970	12,599,967 5,725,528
Due from related parties (note 14)	1,548,749	1,393,427
Inventories (note 12)	46,548,796	43,264,145
Prepayments and other current assets (note 13)	6,758,528	5,896,555
Taxation recoverable (note 24)	333,730	26,576
Assets included in disposal group (note 15)	296,709	439,790
Total current assets	197,434,696	184,838,421
Non-current assets		
Investment securities (note 9)	10,598,585	15,695,605
Loans to customers (note 10)	83,032,515	74,163,867
Receivables (note 11)	7,252,980	6,003,496
Investment in associates (note 16)	11,368,305	10,785,750
Property, plant and equipment (note 17) Investment property (note 18)	124,706,332	134,383,236 1,774,304
Intangible assets (note 19)	549,881	396,526
Deferred tax asset (note 24)	190,336	196,732
Total non-current assets	237,698,934	243,399,516
Total assets	435,133,630	428,237,937
Liabilities		
Current liabilities		
Borrowings (note 20)	34,014,175	34,497,288
Insurance liabilities (note 21)	23,588,490	18,337,417
Customers' deposits (note 22) Accounts payable and other liabilities (note 23)	115,492,962 54,631,834	109,457,287 47,955,311
Income tax payable (note 24)	201,853	1,745,050
Due to related parties (note 14)	89,805	95,345
Liabilities included in disposal group (note 15)	79,726	80,602
Total current liabilities	228,098,845	212,168,300
Non-current liabilities		
Borrowings (note 20)	8,117,553	9,283,781
Customers' deposits (note 22)	7,844,148	10,401,375
Accounts payable and other liabilities (note 23)	1,665,669	225,268
Deferred tax liability (note 24)	5,950,635	6,984,717
Total non-current liabilities	23,578,005	26,895,141
Total liabilities	251,676,850	239,063,441

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Consolidated Statement of Financial Position ...continued

As at January 31, 2020

(expressed in Eastern Caribbean dollars)

	2020 \$	2019 \$
Shareholders' equity Share capital (note 25) Other reserves (note 26) Retained earnings	52,000,000 65,124,831 62,066,181	52,000,000 63,680,985 69,363,528
	179,191,012	185,044,513
Non-controlling interests	4,265,768	4,129,983
Total shareholders' equity	183,456,780	189,174,496
Total liabilities and shareholders' equity	435,133,630	428,237,937

The accompanying notes are an integral part of these consolidated financial statements.

Approved for issue by the Board of Directors on November 13, 2020.

Chairman

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Consolidated Statement of Income

For the year ended January 31, 2020

Revenue (note 27) 154,615,728 151,938 Cost of sales (112,113,071) (108,713 Gross profit 42,502,657 43,224 Net interest income (note 33) 8,805,500 9,257	3,595)
Cost of sales (112,113,071) (108,713 Gross profit 42,502,657 43,224 Net interest income (note 33) 8,805,500 9,257 Net underwriting income 2,808,368 3,905	3,595)
Gross profit 42,502,657 43,224 Net interest income (note 33) 8,805,500 9,257 Net underwriting income 2,808,368 3,905	
Net interest income (note 33) 8,805,500 9,257 Net underwriting income 2,808,368 3,905	4.000
Net underwriting income 2,808,368 3,905	4,908
	5,239
Operating income before operating expenses 65,355,223 68,891	1,013
Operating expenses Employee costs (note 29) (27,499,143) (25,647 General and administrative (note 30) (19,168,159) (19,224 Depreciation and amortisation (note 31) (6,726,511) (6,607 Impairment loss on property, plant and equipment (note 17) (3,567,898)	4,728)
(56,961,711) (51,479	9,774)
Operating profit 8,393,512 17,411	1,239
Share of income of associated companies (note 16) 1,382,555 1,255	5,348
Revaluation loss (note 17) (7,127,627)	_
Finance charges (note 32) (5,067	7,190)
(Loss)/profit before income tax (2,076,033) 13,599	9,397
(Loss)/profit before income tax attributable to: Parent company (2,218,547) 12,951 Non-controlling interests 142,514 647 (2,076,033) 13,599	7,770
Income tax expense (note 24) (2,232,349) (5,228	8,429)
(Loss)/profit for the year (4,308,382) 8,370	

Consolidated Statement of Income ...continued

For the year ended January 31, 2020

(expressed in Eastern Caribbean dollars)		
	2020 \$	2019 \$
(Loss)/profit for the year attributable to: Parent company Non-controlling interests	(4,450,896) 142,514	7,752,751 618,217
	(4,308,382)	8,370,968
(Loss)/earnings per share Basic and diluted per share (note 34)	(0.086)	0.149

Consolidated Statement of Comprehensive Income

For the year ended January 31, 2020

(expressed in Eastern Caribbean dollars)		
	2020 \$	2019 \$
(Loss)/profit for the year	(4,308,382)	8,370,968
Other comprehensive income:		
Item that will not be reclassified subsequently to profit or loss		
Fair value gains on investment securities (note 9)	1,457,440	99,969
Revaluation surplus (note 17)	509,492	
Total comprehensive (loss)/income for the year	(2,341,450)	8,470,937
Total comprehensive (loss)/income for the year attributable to: Parent company Non-controlling interests	(2,477,235) 135,785	7,839,531 631,406
	(2,341,450)	8,470,937

Consolidated Statement of Changes in Shareholders' Equity

For the year ended January 31, 2020

(expressed in Eastern Caribbean dollars)

(cyprosoca in Eastern Carroccan actuals)						
		Parent c	Parent company			
	Share capital	Other reserves	Retained earnings	Subtotal \$	controlling interests	Total \$
Balance at February 1, 2018	52,000,000	63,579,236	63,705,746	179,284,982	3,698,577	182,983,559
Comprehensive income Profit for the year Transfer to reserve fund (note 26)	1 1	- 581,079	7,752,751 (581,079)	7,752,751	618,217	8,370,968
Transfer to other reserves (note 26) Transfer to retained earnings (note 26)	1 1	473,890 (1,040,000)	(473,890) $1,040,000$	1 1	1 1	1 1
Other comprehensive income Fair value gains on investment securities (note 9)	I	86,780	I	86,780	13,189	696'66
Transaction with owners Dividends (note 25)	I	I	(2,080,000)	(2,080,000)	(200,000)	(2,280,000)
Balance at January 31, 2019	52,000,000	63,680,985	69,363,528	185,044,513	4,129,983	189,174,496
Adjustments from the adoption of IFRS 16 (note 3)	1	I	3,734	3,734	1	3,734
Balance at February 1, 2019, as restated	52,000,000	63,680,985	69,367,262	185,048,247	4,129,983	189,178,230
Comprehensive loss Loss for the year Transfer to retained earnings (note 26)	1 1	- (19,053)	(4,450,896) 19,053	(4,450,896)	142,514	(4,308,382)
Other comprehensive income Fair value gains on investment securities (note 9)	1	1,464,169	ı	1,464,169	(6,729)	1,457,440
Realised fair value gains on investment securities to retained earnings (note 26) Revaluation surplus (note 17)	1 1	(510,762) 509,492	510,762	509,492	1 1	509,492
Transaction with owners Dividends (note 25)	ı	I	(3,380,000)	(3,380,000)	ı	(3,380,000)
Balance at January 31, 2020	52,000,000	65,124,831	62,066,181	179,191,012	4,265,768	183,456,780

Consolidated Statement of Cash Flows

For the year ended January 31, 2020

(expressed in Eastern Caribbean dollars)

Closs profit before income tax (2,076,033) 13,599,397 Items not affecting cash: Interest expense 7,686,420 7,733,319 Depreciation and amortization 7,686,450 7,511,761 Revaluation loss, net 7,127,627 7-1 11,71624 489,614 11,71624 489,614 11,71624		2020 \$	2019 \$
Interest expense	Cash flows from operating activities		
Interest expense 7,686,420 7,733,319 Depreciation and amortization 7,684,592 7,511,761 Revaluation loss, net 7,127,627 Impairment loss on property, plant and equipment 3,567,898 Impairment loss on property plant and equipment 152,377 83,401 Impairment loss on loans to customers, net 152,377 83,401 Write-off of non-recoverable prepayment and inventories 138,927 Impairment losses of investment securities 15,659 14,129 Impairment losses of investment securities 15,659 14,129 Impairment losse of investment securities - 991 Write-back of internal health plan provision - (600) Gain on liquidation of a subsidiary (34,971) - Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (1,2757,890) (13,078,170) Cash flows from operations before changes in operating assets and liabilities 10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,438,486) (1,349,440) (Increase)/decrease in reinsurance assets (3,312,442) 5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in prepayments and other assets (879,384) 178,840 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in prepayments and other assets (879,384) 178,840 Increase in due from related parties (5,540) 95,345 Net cash generated from operating activities before interest receipts and payments and tax (4,990,047) (3,741,620) Interest received 10,641,066 10,925,508 Taxes paid (4,990,047) (3,741,620) Interest paid (6,880,074) (4,357,639) Net cash from operating activities from continuing operations (876) (658,980)	(Loss)/profit before income tax Items not affecting cash:	(2,076,033)	13,599,397
Revaluation loss, net 7,127,627 - Impairment loss on property, plant and equipment 3,567,898 - Impairment loss on property, plant and equipment 171,624 489,614 Impairment losses on loans to customers, net 152,377 83,401 Write-off of non-recoverable prepayment and inventories 138,227 - Impairment losses of investment securities 15,659 14,129 Impairment loss of loan commitments - 991 Write-back of internal health plan provision - (600) Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (13,30,301) (1,255,348) Increase in loans to customers (5,754,926) (2,286,196) Increase in loans to customers (3,334,846) (1,349,440) (Increase)/decrease in recinsurance assets (3,312,442) 5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in inven			7,733,319
Impairment loss on property, plant and equipment 3,567,898			7,511,761
Impairment loss on receivables 717,624 489,614 Impairment losses on loans to customers, net 152,377 83,401 Write-off of non-recoverable prepayment and inventories 138,927 — Impairment losses of investment securities 15,659 14,129 Impairment loss of loan commitments — 991 Write-back of internal health plan provision — (600) Gain on liquidation of a subsidiary (34,971) — Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (12,757,890) (13,078,170) Cash flows from operations before changes in operating assets and liabilities 10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,438,486) (1,349,440) (Increase)/decrease in reinsurance assets (3,312,442) 5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in inventories (3,403,350) 2,772,215 (Increase)/decrease in inventories (3,403,350) 2,772,215 (Increase)/decrease in inventories (3,403,350) 2,772,215 (Increase)/decrease in inventories (3,540,393) 2,772,215 (Increase)/decrease in inventories (3,540,393) 2,772,215 (Increase)/decrease in inventories (3,537,099) 7,345,303 Increase in accounts payable and other liabilities 5,551,073 (8,762,545) Increase in accounts payable and other liabilities (5,540) 95,345 (5,540) 95,345 (6,880,074) (4,397,639) (4,397,639) (4,397,639) (1,397,639) (_
Impairment losses on loans to customers, net 152,377 83,401 Write-off of non-recoverable prepayment and inventories 138,927 Impairment losses of investment securities 15,659 14,129 Impairment losses of loan commitments - 991 Write-back of internal health plan provision - (600) Gain on liquidation of a subsidiary (34,971) - Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (13,078,170) Cash flows from operations before changes in operating assets and liabilities (10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,438,486) (1,349,440) (Increase)/decrease in reinsurance assets (3,312,442) (5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in inventories (3,403,350) (2,772,215 (Increase)/decrease in inventories (3,403,350) (2,772,215 (Increase)/decrease in prepayments and other assets (879,384) 178,840 Increase in accounts payable and other liabilities (5,540) (95,236 Increase in accounts payable and other liabilities (487,068 1,095,236 (Decrease)/increase in due to related parties (5,540) (95,345 Net cash generated from operating activities before interest receipts and payments and tax (4,990,047) (3,741,620) Interest received (4,990,047) (3,741,620) Interest paid (4,990,047) (3,741,620) Net cash from operating activities from continuing operations (6,880,074) (4,357,639) Operations (note 15) (6,688,0074) (4,357,639)			-
Write-off of non-recoverable prepayment and inventories 138,927 — Impairment losses of investment securities 15,659 14,129 Impairment loss of loan commitments — 991 Write-back of internal health plan provision — (600) Gain on liquidation of a subsidiary (34,971) — Gains on disposals of property and equipment (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (12,757,890) (13,078,170) Cash flows from operations before changes in operating assets and liabilities 10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,438,486) (1,349,440) (Increase)/decrease in reinsurance assets (3,312,442) 5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in inventories (3403,350) 2,772,215 (Increase)/decrease in inventories (379,384) 178,840 Increase in customers' deposits 5,637,099 7,345,303	*	· · · · · · · · · · · · · · · · · · ·	·
Impairment losses of investment securities 15,659 14,129 Impairment loss of loan commitments – 991 Write-back of internal health plan provision – (600) Gain on liquidation of a subsidiary (34,971) – Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (12,553,48) Interest income (12,757,890) (13,078,170) Cash flows from operations before changes in operating assets and liabilities 10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,312,442) 5,096,879 Increase in due from related parties (3,312,442) 5,096,879 Increase in due from related parties (3,403,350) 2,772,215 (Increase)/decrease in inventories (3,403,350) 2,772,215 (Increase)/decrease in inprepayments and other assets (879,384) 178,840 Increase in customers' deposits 5,637,099 7,345,303 <			83,401
Impairment loss of loan commitments - 991 Write-back of internal health plan provision - (600) Gain on liquidation of a subsidiary (34,971) - Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (12,757,890) (13,078,170) Cash flows from operations before changes in operating assets and liabilities 10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,438,486) (1,349,440) (Increase)/decrease in reinsurance assets (3,312,442) 5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in inventories (3,403,356) 2,772,215 (Increase)/decrease in insurance liabilities 5,251,073 (8,762,545) Increase in customers' deposits 5,637,099 7,345,303 Increase in customers' deposits (5,540) 95,345 Net cash generated from operating activities before interest receipts and payments and tax 10618,800 18,005,317 Interest received 10,641,066 10,925,508 Taxes paid (4,990,047) (3,741,620) Interest paid (4,990,047) (3,741,620) Interest paid (6,880,074) (4,357,639) Net cash from operating activities from continuing operations 9,389,745 20,831,566 Net cash from operating activities from continuing operations 0,688,0074 (4,357,639) Net cash from operating activities from discontinued operations (note 15) (658,980)		· ·	-
Write-back of internal health plan provision — (600) Gain on liquidation of a subsidiary (34,971) — Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (12,757,890) (13,078,170) Cash flows from operations before changes in operating assets and liabilities 10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,438,486) (1,349,440) (Increase)/decrease in reinsurance assets (3,312,442) 5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in inventories (3,403,350) 2,772,215 (Increase)/decrease in prepayments and other assets (879,384) 178,840 Increase in customers' deposits 5,637,099 7,345,303 Increase in accounts payable and other liabilities 6,487,068 1,095,236 (Decrease)/increase in due to related parties (5,540) 95,3		15,659	· ·
Gain on liquidation of a subsidiary (34,971) — Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (12,757,890) (13,078,170) Cash flows from operations before changes in operating assets and liabilities 10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,438,486) (1,349,440) (Increase)/decrease in reinsurance assets (3,312,442) 5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in inventories (3,403,350) 2,772,215 (Increase)/decrease in prepayments and other assets (879,384) 178,840 Increase in customers' deposits 5,637,099 7,345,303 Increase in accounts payable and other liabilities 6,487,068 1,095,236 (Decrease)/increase in due to related parties (5,540) 95,345 Net cash generated from operating activities before interest receipts and payments a		_	
Gains on disposals of property and equipment (318,161) (402,989) Dividend income (328,504) (437,354) Share of income of associated companies (1,382,555) (1,255,348) Interest income (12,757,890) (13,078,170) Cash flows from operations before changes in operating assets and liabilities 10,193,010 14,258,151 Increase in loans to customers (5,754,926) (2,286,196) Increase in receivables (3,438,486) (1,349,440) (Increase)/decrease in reinsurance assets (3,312,442) 5,096,879 Increase in due from related parties (155,322) (438,471) (Increase)/decrease in inventories (3,403,350) 2,772,215 (Increase)/decrease in prepayments and other assets (879,384) 178,840 Increase/(decrease) in insurance liabilities 5,251,073 (8,762,545) Increase in customers' deposits 5,637,099 7,345,303 Increase in accounts payable and other liabilities 6,487,068 1,095,236 (Decrease)/increase in due to related parties (5,540) 95,345 Net cash generated from operating activities before interest rec		(34 971)	(000)
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Increase in due from related parties	Increase in receivables	(3,438,486)	
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Interest received 10,641,066 10,925,508 Taxes paid (4,990,047) (3,741,620) Interest paid (6,880,074) (4,357,639) Net cash from operating activities from continuing operations 9,389,745 20,831,566 Net cash used in operating activities from discontinued operations (note 15) (876) (658,980)	Net cash generated from operating activities before interest receipts		
Taxes paid (4,990,047) (3,741,620) Interest paid (6,880,074) (4,357,639) Net cash from operating activities from continuing operations Net cash used in operating activities from discontinued operations (note 15) (876) (658,980)	and payments and tax	10618,800	18,005,317
Taxes paid (4,990,047) (3,741,620) Interest paid (6,880,074) (4,357,639) Net cash from operating activities from continuing operations Net cash used in operating activities from discontinued operations (note 15) (876) (658,980)	Interest received	10,641,066	10,925,508
Interest paid (6,880,074) (4,357,639) Net cash from operating activities from continuing operations Net cash used in operating activities from discontinued operations (note 15) (876) (658,980)			
Net cash used in operating activities from discontinued operations (note 15) (876) (658,980)		(6,880,074)	(4,357,639)
operations (note 15) (876) (658,980)	Net cash from operating activities from continuing operations Net cash used in operating activities from discontinued	9,389,745	20,831,566
Net cash from operating activities 9,388,869 20,172,586		(876)	(658,980)
	Net cash from operating activities	9,388,869	20,172,586

Consolidated Statement of Cash Flows ...continued

For the year ended January 31, 2020

(expressed in Eastern Caribbean dollars)

	2020	2019
	\$	\$
Cash flows from investing activities		
Interest received	1,943,456	2,047,379
Dividends received	1,128,504	1,087,354
Proceeds from disposals of property and equipment	496,184	871,352
Proceeds from dissolution of a subsidiary	134,443	_
Additions to investment property	(267,486)	_
Purchase of intangible assets	(353,332)	(359,099)
Purchase of property, plant and equipment	(4,520,060)	(5,429,248)
Redemption of investment securities, net	(1,102,335)	(4,116,335)
Net cash used in investing activities	(2,540,626)	(5,898,597)
Cash flows from financing activities		
Dividends paid	(3,249,971)	(2,057,293)
Interest paid on borrowings	(3,133,713)	(3,368,682)
Repayments of borrowings, net	(1,649,341)	(6,213,630)
Repayments of lease liabilities	(106,356)	_
Interest paid on lease liabilities	(78,023)	
Net cash used in financing activities	(8,217,404)	(11,639,605)
Net (decrease)/increase in cash and cash equivalents	(1,369,161)	2,634,384
Cash and cash equivalents at beginning of year	20,899,272	18,264,888
Cash and cash equivalents at end of year	19,530,111	20,899,272
Represented by:		
Cash and cash equivalents (note 8)	19,233,402	20,459,482
Cash under assets included in disposal group (note 15)	296,709	439,790
Cash and cash equivalents at end of year	19,530,111	20,899,272

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

1 Nature of operations

St. Kitts Nevis Anguilla Trading and Development Company Limited (the "Company") and its subsidiaries (collectively referred to as the "Group") are engaged in the business of general trading, general services, vehicle sales, auto and equipment rental, hire purchase financing, insurance, consumer and mortgage financing, travel agency, tour operations, real estate development, hotel operations and shipping.

2 General information, statement of compliance with International Financial Reporting Standards (IFRS) and going concern assumption

The Company was incorporated on January 8, 1973 as a public limited company under the Companies Act Chapter 335 of the Laws of St. Kitts and Nevis. The registered office of the Company is situated at Fort Street, Basseterre, St. Kitts. The Company's shares are listed on the Eastern Caribbean Securities Exchange.

The accompanying consolidated financial statements are the financial statements of the Group and have been prepared in accordance with IFRS and International Financial Reporting Interpretations Committee (IFRIC) interpretations as issued by the International Accounting Standards Board (IASB). The consolidated financial statements have been prepared under the historical cost basis, as modified by the revaluation of land and buildings and financial assets at fair value through other comprehensive income. The measurement bases are fully described in the summary of accounting policies. The consolidated financial statements have been prepared under the assumption that the Group operates on a going concern basis.

In 2020, the Group has adopted new guidance for the recognition of leases (see note 3 below). The new standard has been applied using the modified retrospective approach, with the cumulative effect of adoption as at February 1, 2019 being recognised as a single adjustment to retained earnings. Accordingly, the Group is not required to present a third statement of financial position as at that date.

3 New or revised standards or interpretations

New standards and amendments to standards effective for the financial year beginning February 1, 2019

IFRS 16, Leases

IFRS 16 'Leases' replaces IAS 17 'Leases' along with three Interpretations (IFRIC 4 'Determining whether an Arrangement contains a Lease', SIC 15 'Operating Leases-Incentives' and SIC 27 'Evaluating the Substance of Transactions Involving the Legal Form of a Lease').

The adoption of this new Standard has resulted in the Group recognising a right-of-use asset and related lease liability in connection with all former operating leases except for those identified as low-value or having a remaining lease term of less than 12 months from the date of initial application.

The new Standard has been applied using the modified retrospective approach, with the cumulative effect of adopting IFRS 16 being recognised in equity as an adjustment to the opening balance of retained earnings for the current period. Prior periods have not been restated.

For contracts in place at the date of initial application, the Group has elected to apply the definition of a lease from IAS 17 and IFRIC 4 and has not applied IFRS 16 to arrangements that were previously not identified as leases under IAS 17 and IFRIC 4.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

3 New or revised standards or interpretations ... continued

New standards and amendments to standards effective for the financial year beginning February 1, 2019 ... continued

IFRS 16, Leases ... continued

The Group has elected not to include initial direct costs in the measurement of the right-of-use asset for operating leases in existence at the date of initial application of IFRS 16, being February 1, 2019. At this date, the Group has elected to measure the right-of-use asset at an amount equal to the lease liability adjusted for any period or accrued lease payments that existed at the date of transition.

On transition to IFRS 16, the weighted average incremental borrowing rate applied to the lease liability recognised under IFRS 16 was 5%.

The Group has benefited from the use of hindsight for determining the lease term when considering options to extend and terminate leases.

The following is a reconciliation of the consolidated financial statement line items from IAS 17 to IFRS 16 at February 1, 2019.

	Carrying amount at January 31, 2019 \$	Reclassification	Remeasurement \$	IFRS 16 carrying amount at February 1, 2019 \$
Property and equipment Accounts payable and other	134,383,236	_	1,609,917	135,993,153
liabilities – current portion Accounts payable and other	(47,955,311)	_	(178,823)	(48,134,134)
liabilities – non-current portion	(225,268)		(1,427,360)	(1,652,628)
Total	86,202,657		3,734	86,206,391

The following is a reconciliation of total operating lease commitments at January 31, 2019 to the lease liabilities recognised at February 1, 2019.

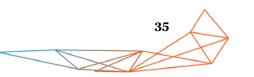
Total operating lease commitments and before discounting as at January 31, 2019

2,246,575
Discounted using incremental borrowing rate

2,246,575
(640,392)

Total lease liabilities recognised under IFRS 16 at February 1, 2019

1,606,183



\$

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

3 New or revised standards or interpretations ... continued

New standards and amendments to standards effective for the financial year beginning February 1, 2019 ... continued

IFRIC 23, Uncertainty over Income Tax Treatments

The interpretation provides clarification on the determination of taxable profit, tax bases, unused tax losses, unused tax credits, and tax rates when there is uncertainty over income tax treatments. The core principle of the interpretation requires the Group to consider the probability of the tax treatment being accepted by the taxation authority. When it is probable that the tax treatment will be accepted, the determination of the taxable profit, tax bases, unused tax losses, unused tax credits, and tax rates shall be on the basis of the accepted tax treatment. Otherwise, the Group has to use the most likely amount or the expected value, depending on the surrounding circumstances, in determining the tax accounts identified immediately above.

Management determines that the impact of IFRIC 23 on the consolidated financial statements of the Group is not significant.

Other amendments to standards

Other standards and amendments that are effective for the first time in February 2019 are as follows:

- IFRS 9, Prepayment Features with Negative Comparison (Amendments to IFRS 9);
- IAS 28, Long-term Interests in Associates and Joint Ventures (Amendments to IAS 28);
- IFRS 10 (Amendments), Consolidated Financial Statements, and IAS 28 (Amendments), Investments in Associates and Joint Ventures Sale or Contribution of Assets Between an Investor and its Associates or Joint Venture;
- Annual Improvements to IFRS 2015-2017 Cycle; and
- Plan Amendment, Curtailment or Settlement (Amendments to IAS 19).

The other amendments listed above did not have any impact on the amounts recognised in prior periods and are not expected to significantly affect the current or future periods.

Standards, amendments and interpretations to existing standards that are not yet effective and have not been adopted early by the Group

At the date of authorisation of these consolidated financial statements, certain new standards, and amendments to existing standards have been published by the IASB that are not yet effective, and have not been adopted early by the Group. Information on those expected to be relevant to the Group's consolidated financial statements is provided below.

Management anticipates that all relevant pronouncements will be adopted for the first period beginning on or after the effective date of the pronouncement. New standards, amendments and Interpretations not adopted in the current year have not been disclosed as they are not expected to have a material impact on the Group's consolidated financial statements.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

3 New or revised standards or interpretations ... continued

Standards, amendments and interpretations to existing standards that are not yet effective and have not been adopted early by the Group ...continued

IFRS 17, Insurance Contracts (effective from January 1, 2022)

IFRS 17 was issued in May 2017 as replacement for IFRS 4, *Insurance Contracts*. It requires a current measurement model where estimates are re-measured each reporting period. Contracts are measured using the building blocks of:

- discounted probability-weighted cash flows;
- an explicit risk adjustment; and
- a contractual service margin ("CSM") representing the unearned profit of the contract which is recognised as revenue over the coverage period.

The standard allows a choice between recognising changes in discount rates either in the profit or loss or directly in other comprehensive income. The choice is likely to reflect how insurers account for their financial assets under IFRS 9.

An optional, simplified premium allocation approach is permitted for the liability for the remaining coverage for short duration contracts, which are often written by non-life insurers.

There is a modification of the general measurement model called the 'variable fee approach' for certain contracts written by life insurers where policyholders share in the returns from underlying items. When applying the variable fee approach the entity's share of the fair value changes of the underlying items is included in the contractual service margin. The results of insurers using this model are therefore likely to be less volatile than under the general model.

The new rules will affect the financial statements and key performance indicators of all entities that issue insurance contracts or investment contracts with discretionary participation features.

The Group has commenced the review of this standard.

There are no other new or amended standards and interpretations that are issued but not yet effective, that are expected to have a significant impact on the accounting policies or financial disclosures of the Group.

Other Standards and amendments that are not yet effective and have not been adopted early by the Group include:

- Definition of a Business (Amendments to IFRS 3);
- Definition of Material (Amendments to IAS 1 and IAS 8); and
- Conceptual Framework for Financial Reporting.

These amendments are not expected to have a significant impact on the consolidated financial statements in the period of initial application and therefore the disclosures have not been made.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies

The consolidated financial statements have been prepared using the significant accounting policies and measurement bases summarized below.

a) Basis of consolidation

The Group financial statements consolidate those of the parent company and all of its subsidiaries as at January 31, 2020. The parent controls a subsidiary if it is exposed, or has rights, to variable returns from its involvement with the subsidiary and has the ability to affect those returns through its power over the subsidiary. All subsidiaries have a reporting date of January 31.

All transactions and balances between the Group companies are eliminated on consolidation, including unrealised gains and losses on transactions between Group companies. Where unrealised losses on intragroup asset sales are reversed on consolidation, the underlying asset is also tested for impairment from a group perspective. Amounts reported in the financial statements of subsidiaries have been adjusted where necessary to ensure consistency with the accounting policies adopted by the Group.

Profit or loss and other comprehensive income of subsidiaries acquired or disposed of during the year are recognised from the effective date of acquisition, or up to the effective date of disposal, as applicable.

Non-controlling interests, presented as part of equity, represent the portion of a subsidiary's profit or loss and net assets that is not held by the Group. The Group attributes total comprehensive income or loss of subsidiaries between the owners of the parent and the non-controlling interests based on their respective ownership interests.

b) Investment in associates

Associates are those entities over which the Group is able to exert significant influence but which are not subsidiaries. They are accounted for using the equity method. Under the equity method, the investment in an associate is initially recognised at cost and subsequently adjusted to recognise changes in the Group's share of net assets of the associate since the acquisition date. Goodwill relating to the associate is included in the carrying amount of the investment and is neither amortised nor individually tested for impairment.

The consolidated statement of income reflects the Group's share of the results of operations of the associate. Any change in other comprehensive income of those investees is presented as part of the Group's other comprehensive income. In addition, when there has been a change recognised directly in the equity of the associate, the Group recognises its share of any changes, when applicable, in the consolidated statement of changes in equity. Unrealised gains and losses resulting from transactions between the Group and the associate are eliminated to the extent of the interest in the associate.

The aggregate of the Group's share of profit or loss of an associate is shown on the face of the consolidated statement of income. When necessary, adjustments are made to bring the accounting policies in line with those of the Group.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies ... continued

b) Investment in associates ... continued

After application of the equity method, the Group determines whether it is necessary to recognise an impairment loss on its investment in its associate. At each reporting date, the Group determines whether there is objective evidence that the investment in the associate is impaired. If there is such evidence, the Group calculates the amount of impairment as the difference between the recoverable amount of the associate and its carrying value, then recognises the loss as 'Impairment loss on investments' in the consolidated statement of income.

Upon loss of significant influence over an associate or a joint venture, the Group measures and recognises any retained investment at its fair value. Any difference between the carrying amount of the associate upon loss of significant influence or joint control and the fair value of the retained investment and proceeds from disposal is recognised in the consolidated statement of comprehensive income.

c) Foreign currency translation

(i) Functional and presentation currency

The consolidated financial statements are presented in Eastern Caribbean dollars, which is also the functional currency.

(ii) Foreign currency transactions and balances

Foreign currency transactions are translated into the functional currency of the Group, using the exchange rates prevailing at the dates of the transactions (spot exchange rate). Foreign currency gains and losses resulting from the settlement of such transactions and from the remeasurement of monetary items denominated in foreign currency at year-end exchange rates are recognised in the consolidated statement of income.

d) Segment reporting

The Group has four main operating segments: general trading and services, insurance, financing and hotel and restaurant operations. In identifying these operating segments, management generally follows the Group's service lines representing its main products and services.

Each of these operating segments is managed separately as each requires different technologies, marketing approaches and other resources. All inter-segment transfers are carried out at cost.

For management purposes, the Group uses the same measurement policies as those used in its consolidated financial statements. Income taxes are managed and computed on a group-wide basis and are not allocated to operating segments. The Board of Directors monitors the operating results of its business units separately for the purpose of making decisions about resource allocation and performance assessment. Segment performance is evaluated based on profit or loss and is measured consistently with profit or loss in the consolidated financial statements.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies ... continued

e) Revenue recognition

Revenue arises from the sale of goods and rendering of services. It is measured at the fair value of consideration received or receivable, excluding sales taxes, rebates, and trade discounts. To determine whether to recognise revenue, the Group follows a 5-step process:

- 1. Identifying the contract with a customer;
- 2. Identifying the performance obligations;
- 3. Determining the transaction price;
- 4. Allocating the transaction price to the performance obligations; and
- 5. Recognising revenue when/as performance obligation(s) are satisfied.

For Step 1 to be achieved, the following five criteria must be present:

- the parties to the contract have approved the contract either in writing, orally or in accordance with other customary business practices;
- each party's rights regarding the goods or services to be transferred or performed can be identified;
- the payment terms for the goods or services to be transferred or performed can be identified;
- the contract has commercial substance (i.e., the risk, timing or amount of the future cash flows is expected to change as a result of the contract); and
- collection of the consideration in exchange of the goods and services is probable.

The Group derives revenue from sale of goods and rendering of services is either at point in time or overtime, when (or as) the Group satisfies performance obligations by rendering the promised services to its customers.

A performance obligation is satisfied at a point in time unless it meets one of the following criteria, in which case it is satisfied over time:

- the customer simultaneously receives and consumes the benefits provided by the Group's performance as the Group performs;
- the Group's performance creates or enhances an asset that the customer controls as the asset is created or enhanced; and,
- the Group's performance does not create an asset with an alternative use to the Group and the entity has an enforceable right to payment for performance completed to date.

The Group often enters into transactions involving the sale of vehicles and maintenance services. The transaction price allocated to performance obligations satisfied at a point in time is recognised as revenue when control of the goods or services transfers to the customer. If the performance obligation is satisfied over time, the transaction price allocated to that performance obligation is recognised as revenue as the performance obligation is satisfied.

The Group recognises contract liabilities, if any, for consideration received in respect of unsatisfied performance obligations and reports these amounts as contract liabilities in the consolidated statement of financial position. Similarly, if the Group satisfies a performance obligation before it receives the consideration, the Group recognises either a contract asset or a receivable in its consolidated statement of financial position, depending on whether something other than the passage of time is required before the consideration is due.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies ... continued

e) Revenue recognition ... continued

Further, the Group provides warranty on its goods sold to customers. Under the terms of this warranty, customers can return the items for repair or replacement if it fails to perform in accordance with published specifications. These warranties are accounted for under IAS 37, *Provisions, Contingent Liabilities and Contingent Assets*. However, if the Group is required to refund the related purchase price for returned goods, it recognises a refund liability for the expected refunds by adjusting the amount of revenues recognised during the period. Also, the Group recognises a right to return asset on the goods to be recovered from the customers with a corresponding adjustment to cost of sales account.

The Group applies the other revenue recognition criteria set out below.

Premium income

Premiums written are accounted for in the year in which the risks are assumed. The unearned portions of premiums and the acquisition cost relating to the period of risk extending beyond the end of the financial year are deferred to subsequent accounting periods. As long as the policy remains in force, the policy premium (revenue) is recognised over the term of the policy using the daily pro-rata method.

Commissions earned on reinsurance premiums ceded are recognised in the consolidated statement of income on the same basis as the underlying reinsurance premiums are expensed.

Interest income

Interest income is reported on the accrual basis using the effective interest method.

Commission income

If the Group acts in the capacity of an agent rather than as the principal in a transaction, then the revenue recognized is the net amount of commission made by the Group and is recognized when earned.

Dividend income

Dividend income is recognised when the right to receive a dividend is established.

Rental income

The Group also earns rental income from operating leases of its buildings and construction equipment. Rental income is recognised on a straight-line basis over the term of the lease.

Other income

Revenue earned from non-routine services and miscellaneous transactions are categorised as other revenue and recognised on the accrual basis.

f) Expenses

Expenses are recognized in the consolidated statement of income upon utilisation of the service or as incurred. Expenditure for warranties is recognised when the Group incurs an obligation, which is typically when the related goods are sold or services provided.

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4 Summary of accounting policies ... continued

g) Leases

As described in Note 3, the Group has applied IFRS 16 using the modified retrospective approach and therefore comparative information has not been restated. This means comparative information is still reported under IAS 17 and IFRIC 4.

(i) Accounting policy applicable from February 1, 2019

Group as a lessee

For any new contracts entered into on or after February 1, 2019, the Group considers whether a contract is, or contains a lease. A lease is defined as 'a contract, or part of a contract, that conveys the right to use an asset (the underlying asset) for a period of time in exchange for consideration'. To apply this definition the Group assesses whether the contract meets three key evaluations which are whether:

- the contract contains an identified asset, which is either explicitly identified in the contract or implicitly specified by being identified at the time the asset is made available to the Group;
- the Group has the right to obtain substantially all of the economic benefits from use of the identified asset throughout the period of use, considering its rights within the defined scope of the contract; and
- the Group has the right to direct the use of the identified asset throughout the period of use. The Group assesses whether it has the right to direct 'how and for what purpose' the asset is used throughout the period of use.

Measurement and recognition of leases as a lessee

At lease commencement date, the Group recognises a right-of-use asset and a lease liability on the consolidated statement of financial position. The right-of-use asset is measured at cost, which is made up of the initial measurement of the lease liability, any initial direct costs incurred by the Group, an estimate of any costs to dismantle and remove the asset at the end of the lease, and any lease payments made in advance of the lease commencement date (net of any incentives received).

The Group depreciates the right-of-use asset on a straight-line basis from the lease commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. The Group also assesses the right-of-use asset for impairment when such indicators exist.

At the commencement date, the Group measures the lease liability at the present value of the lease payments unpaid at that date, discounted using the interest rate implicit in the lease if that rate is readily available or the Group's incremental borrowing rate.

Lease payments included in the measurement of the lease liability are made up of fixed payments (including in substance fixed), variable payments based on an index or rate, amounts expected to be payable under a residual value guarantee and payments arising from options reasonably certain to be exercised.

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4 Summary of accounting policies ... continued

g) Leases ... continued

(i) Accounting policy applicable from February 1, 2019 ...continued

Group as a lessee ... continued

Measurement and recognition of leases as a lessee ...continued

Subsequent to initial measurement, the liability will be reduced for payments made and increased for interest. It is remeasured to reflect any reassessment or modification, or if there are changes in insubstance fixed payments.

When the lease liability is remeasured, the corresponding adjustment is reflected in the right-of-use asset, or profit and loss if the right-of-use asset is already reduced to zero.

The Group has elected to account for short-term leases and leases of low-value assets using the practical expedient. Instead of recognising a right-of-use asset and lease liability, the payments in relation to these are recognised as an expense in profit or loss on a straight-line basis over the lease term.

On the consolidated statement of financial position, right-of-use asset has been included in property, plant and equipment and lease liabilities have been included in accounts and other payables.

Group as a lessor

The Group's accounting policy under IFRS 16 has not changed from the comparative period. As a lessor the Group classifies its leases as either operating or finance leases.

A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership of the underlying asset, and classified as an operating lease if it does not.

(ii) Accounting policy applicable before February 1, 2019

The Group accounts for its leases as follows:

Group as a lessor

Leases wherein the Group substantially transfers to the lessee all risks and benefits incidental to ownership of the leased item are classified as finance leases and are presented as part of accounts receivable at an amount equal to the Group's net investment in the lease. Finance income is recognized based on the pattern reflecting a constant periodic rate of return on the Group's net investment outstanding in respect of the finance lease.

Leases which do not transfer to the lessee substantially all the risks and benefits of ownership of the asset are classified as operating leases. Lease income from operating leases is recognized in the consolidated statement of income on a straight-line basis over the lease term (see note 4(e)).

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4 Summary of accounting policies ... continued

g) Leases ... continued

(ii) Accounting policy applicable before February 1, 2019 ...continued

Group as a lessee

Leases which do not transfer to the Group substantially all the risks and benefits of ownership of the asset are classified as operating leases. Operating lease payments (net of any incentive received from the lessor) are recognized as an expense in the consolidated statement of income on a straight-line basis over the lease term. Associated costs, such as repairs and maintenance and insurance, are expensed as incurred.

The Group determines whether an arrangement is, or contains, a lease based on the substance of the arrangement. It makes an assessment of whether the fulfillment of the arrangement is dependent on the use of a specific asset or assets and the arrangement conveys a right to use the asset.

h) Borrowing costs

General and specific borrowing costs directly attributable to the acquisition, construction or production of qualifying assets, which are assets that necessarily take a substantial period of time to get ready for their intended use or sale, are added to the cost of those assets, until such time as the assets are substantially ready for their intended use or sale.

Investment income earned on the temporary investment of specific borrowings pending their expenditure on qualifying assets is deducted from the borrowing costs eligible for capitalization.

All other borrowing costs are recognised in the consolidated statement of income in the period in which they are incurred using the effective interest method.

i) Property, plant and equipment

Land and buildings comprise of mainly the warehouse, offices and retail stores. Land and buildings are shown at fair value, based on periodic (every five years) valuations by external independent valuers, less subsequent depreciation for buildings. Any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset, and the net amount is restated to the revalued amount of the asset. All other property, plant and equipment are stated at historical cost less depreciation. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the consolidated statement of income during the financial period in which they are incurred.

Increases in the carrying amount arising on revaluation of land and buildings are credited to revaluation reserves in equity. Decreases that offset previous increases of the same asset are charged against reserves directly in equity; all other decreases are charged to the consolidated statement of income.

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4 Summary of accounting policies ... continued

i) Property, plant and equipment ... continued

Land is not depreciated. Depreciation on other assets is calculated using the reducing balance method to allocate the cost of each asset to their residual values over the estimated useful lives using the annual rates below.

Buildings	2%
Furniture and fittings	15%
Plant, machinery and construction equipment rentals	20% - 40%
Containers	20%
Motor vehicles	20%
Computers and equipment	20% - 40%
Right of use assets	3% - 10%

The assets' residual values and useful lives are reviewed and adjusted if appropriate at each reporting date.

Property, plant and equipment are periodically reviewed for impairment. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised within "Other income" in the consolidated statement of income.

When revalued assets are sold, any amounts included in revaluation reserves are transferred to retained earnings.

j) Investment property

Property held for rental under an operating lease agreement, which comprises of land and buildings is classified as investment property and carried at cost net of accumulated depreciation, except for land, which is carried at cost less any impairment in value. Depreciation on buildings is calculated using the straight-line method to allocate the cost to its residual value over its estimated useful life at 2% per annum.

The residual value, useful life and method of depreciation of the asset are reviewed and adjusted, if appropriate, at the end of each reporting period.

Investment property is derecognized when it has been disposed of or when it is permanently withdrawn from use and no future economic benefit is expected from its disposal. Any gains and losses on the retirement and disposal of investment property are recognized in the consolidated statement of income in the period of retirement or disposal.

k) Intangible assets

Intangible assets of the Group pertain to computer software. Acquired computer software is capitalised on the basis of the costs incurred to acquire and bring to use the specific software. Subsequently, these intangible assets are measured at cost less accumulated amortization and any accumulated impairment losses. These costs are amortised over their estimated useful life of three to five years (20% - 40% annual rate). The

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4 Summary of accounting policies ... continued

k) Intangible assets...continued

amortization period and the amortization method used for the computer software are reviewed at each reporting period.

Computer software is assessed for impairment whenever there is an indication that they may be impaired. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset is accounted for by changing the amortization period or method, as appropriate, and are treated as changes in accounting estimates.

Costs associated with maintaining computer software programmes are recognised as an expense when incurred.

l) Impairment of non-financial assets

Non-financial assets that are subject to depreciation and amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use.

For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). Non-financial assets other than goodwill that suffered an impairment are reviewed for possible reversal of the impairment at each reporting date.

m) Financial instruments

(i) Recognition and derecognition

Financial assets and financial liabilities are recognised when the Group becomes a party to the contractual provisions of the financial instrument.

Financial assets are derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and all substantial risks and rewards are transferred. A financial liability is derecognised when it is extinguished, discharged, cancelled or expires.

(ii) Classification and measurement of financial assets

At initial recognition, the Group initially measures a financial asset or financial liability at its fair value plus or minus, in the case of a financial asset or financial liability not at fair value through profit or loss, transaction costs that are incremental and directly attributable to the acquisition or issue of the financial asset or financial liability such as fees and commissions. Transaction costs of financial assets and financial liabilities carried at fair value through profit or loss are expenses in the consolidated statement of income. Immediately after initial recognition, an expected credit loss allowance (ECL) is recognised for financial assets measured at amortised cost, which results in an accounting loss being recognised in profit or loss when an asset is newly originated.

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4 Summary of accounting policies ... continued

m) Financial instruments ... continued

(ii) Classification and measurement of financial assets ...continued

When the fair value of financial assets and liabilities differs from the transaction price on initial recognition, the entity recognises the difference as follows:

- When the fair value is evidenced by a quoted price in an active market for an identical asset or liability (i.e. a Level 1 input) or based on a valuation technique that uses only data from observable markets, the difference is recognised as a gain or loss.
- In all other cases, the difference is deferred and the timing of recognition of deferred day one profit or loss is determined individually. It is either amortised over the life of the instrument, deferred until the instrument's fair value can be determined using market observable inputs, or realized through settlement.

Financial assets are classified into the following categories:

- amortised cost;
- fair value through profit or loss (FVTPL); and
- fair value through other comprehensive income (FVOCI).

In the current and prior periods presented, the Group does not have any financial assets categorised as FVTPL. All income and expenses relating to financial assets that are recognised in the consolidated statement of income are presented within interest income, whereas the loss allowance is presented within general and administrative expenses in the consolidated statement of income.

The classification is determined by both the Group's business model for managing the financial asset and the contractual cash flow characteristics of the financial assets.

All income and expenses relating to financial assets that are recognised in the consolidated statement of income are presented within finance costs, finance income or other financial items, except for loss allowance of investment securities, loans to customers, receivables and due from related parties, which is presented within operating expenses.

Business model

The business model reflects how the Group manages the assets in order to generate cash flows. That is, whether the Group's objective is solely to collect the contractual cash flows from the assets or is to collect both the contractual cash flows and cash flows arising from the sale of assets.

If neither of these is applicable (e.g. financial assets are held for trading purposes), then the financial assets are classified as part of the 'other' business model and measured at FVTPL. Factors considered by the Group in determining the business model for a group of assets include past experience on how the cash flows for these assets were collected, how the asset's performance is evaluated and reported to key management personnel, how risks are assessed and managed and how managers are compensated.

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- 4 Summary of accounting policies ... continued
 - m) Financial instruments ... continued
 - (ii) Classification and measurement of financial assets ... continued

SPPI

Where the business model is to hold assets to collect contractual cash flows or to collect contractual cash flows and sell, the Group assesses whether the financial instruments' cash flows represent solely payments of principal and interest (the 'SPPI' test). In making this assessment, the Group considers whether the contractual cash flows are consistent with a basic lending arrangement i.e. interest includes only consideration for the time value of money, credit risk, other basic lending risks and a profit margin that is consistent with a basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that are inconsistent with a basic lending arrangement, the related financial asset is classified and measured at fair value through profit or loss.

The Group reclassifies debt investments, if any, when and only when its business model for managing those assets changes. The reclassification takes place from the start of the first reporting period following the change. Such changes are expected to be very infrequent and none occurred during the period.

Financial assets at amortised cost

Amortised cost is the amount at which the financial asset is measured at initial recognition minus the principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any loss allowance.

The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial asset to the gross carrying amount of the financial asset (i.e. its amortised cost before any impairment allowance). The calculation does not consider expected credit losses and includes transaction costs, premiums or discounts and fees and points paid or received that are integral to the effective interest rate, such as origination fees.

When the Group revises the estimates of future cash flows, the carrying amount of the respective financial assets is adjusted to reflect the new estimate discounted using the original effective interest rate. Any changes are recognised in the consolidated statement of income.

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- 4 Summary of accounting policies ... continued
 - m) Financial instruments ... continued
 - (ii) Classification and measurement of financial assets ... continued

Financial assets at FVOCI

The classification requirements for equity instruments are described below.

- they are held within a business model whose objective is to hold the financial assets and collect its contractual cash flows; and
- the contractual terms of the financial assets give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding.

At initial recognition, the Group can make an irrevocable election (on an instrument-by-instrument basis) to designate equity investments as at FVOCI; however, such designation is not permitted if the equity investment is held by the Group for trading or as mandatorily required to be classified as FVTPL. The Group has designated equity instruments as at FVOCI on initial application of IFRS 9.

Financial assets at FVOCI are initially measured at fair value plus transaction costs. Subsequently, they are measured at fair value, with no deduction for any disposal costs. Gains and losses arising from changes in fair value, including the foreign exchange component, are recognized in other comprehensive income, net of any effects arising from income taxes, and are reported as part of revaluation reserves account in equity. When the asset is disposed of, the cumulative gain or loss previously recognized in the revaluation reserves account is not reclassified to profit or loss but is reclassified directly to retained earnings account, except for those debt securities classified as FVOCI wherein cumulative fair value gains or losses are recycled to profit or loss.

Interest income is calculated by applying the effective interest rate to the gross carrying amount of the financial assets except for those that are subsequently identified as credit-impaired. For credit-impaired financial assets, if any, the effective interest rate is applied to the net carrying amount of the financial assets (after deduction of the loss allowance). The interest earned is recognised in the separate statement of income as part of interest income.

Any dividends earned on holding equity instruments are recognised in the consolidated statement of income as part of dividends under the Other income account, when the Group's right to receive dividends is established, it is probable that the economic benefits associated with the dividend will flow to the Group, and, the amount of the dividend can be measured reliably, unless the dividends clearly represent recovery of a part of the cost of the investment.

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4 Summary of accounting policies ... continued

m) Financial instruments ... continued

(iii) Impairment of financial assets

The Group uses the IFRS 9's impairment requirement which assesses on a forward-looking basis, the expected credit losses – the 'expected credit loss model' on its financial assets carried at amortised cost and with the exposure arising from loan commitments. Instruments within the scope of the new requirements included loans to customers and other debt-type financial assets measured at amortised cost and FVOCI, receivables, contract assets recognised and measured under IFRS 15 and loan commitments and some financial guarantee contracts (for the issuer) that are not measured at fair value through profit or loss.

Recognition of credit losses is no longer dependent on the Group first identifying a credit loss event. Instead, the Group considers a broader range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument.

In applying this forward-looking approach, a distinction is made between:

- financial instruments that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk ('Stage 1'); and
- financial instruments that have deteriorated significantly in credit quality since initial recognition and whose credit risk is not low ('Stage 2').

'Stage 3' would cover financial assets that have objective evidence of impairment at the reporting date.

'12-month expected credit losses' are recognised for the first category while 'lifetime expected credit losses' are recognised for the second category.

Measurement of the expected credit losses is determined by a probability-weighted estimate of credit losses over the expected life of the financial instrument.

The Group makes use of the 12-month expected credit loss approach in accounting for due from related parties, reinsurance assets and statutory deposits and lifetime expected credit loss for investment securities, loans to customers and receivables. These are the expected shortfalls in contractual cash flows, considering the potential for default at any point during the life of the financial instrument. In calculating the expected credit losses, the Group uses its historical experience, external indicators and forward-looking information to calculate the expected credit losses.

The Group assesses loss allowance of receivables and due from related parties on a collective basis as they possess shared credit risk characteristics based on the days past due. Refer to Note 5(b) for a detailed analysis of how the impairment requirements of IFRS 9 are applied.

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- 4 Summary of accounting policies ... continued
 - m) Financial instruments ... continued
 - (iii) Impairment of financial assets ... continued

Modification of loans

The Group sometimes renegotiates or otherwise modifies the contractual cash flows of loans to customers. When this happens, the Group assesses whether or not the new terms are substantially different to the original terms. The Group does this by considering, among others, the following factors:

- If the borrower is in financial difficulty, whether the modification merely reduces the contractual cash flows to amounts the borrower is expected to be able to pay;
- Whether any substantial new terms are introduced, such as a profit share/equity-based return that substantially affects the risk profile of the loan;
- Significant extension of the loan term when the borrower is not in financial difficulty;
- Significant change in the interest rate; and
- Insertion of collateral, other security or credit enhancements that significantly affect the credit risk associated with the loan.

If the terms are substantially different, the Group derecognises the original financial asset and recognises a 'new' asset at fair value and recalculates a new effective interest rate for the asset. The date of renegotiation is consequently considered to be the date of initial recognition for impairment calculation purposes, including for the purpose of determining whether a significant increase in credit risk has occurred. However, the Group also assesses whether the new financial asset recognised is deemed to be credit-impaired at initial recognition, especially in circumstances where the renegotiation was driven by the debtor being unable to make the originally agreed payments. Differences in the carrying amount are also recognised in profit or loss as a gain or loss on derecognition.

If the terms are not substantially different, the renegotiation or modification does not result in derecognition, and the Group recalculates the gross carrying amount based on the revised cash flows of the financial asset and recognises a modification gain or loss in profit or loss. The new gross carrying amount is recalculated by discounting the modified cash flows at the original effective interest rate (or credit-adjusted effective interest rate for purchased or originated credit-impaired financial assets).

- (iv) Classification and subsequent measurement and derecognition of financial liabilities
 - (i) Classification and subsequent measurement

In both the current and prior periods, financial liabilities are classified and subsequently measured at amortised cost.

Notes to Consolidated Financial Statements

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4 Summary of accounting policies ... continued

m) Financial instruments ... continued

(iv) Classification and subsequent measurement and derecognition of financial liabilities ... continued

(ii) Derecognition

Financial liabilities are derecognised when they are extinguished (i.e. when the obligation specified in the contract is discharged, cancelled or expires). The exchange between the Group and its original lenders of debt instruments with substantially different terms, as well as substantial modifications of the terms of existing financial liabilities, are accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. The terms are substantially different if the discounted present value of the cash flows under the new terms, including any fees paid net of any fees received and discounted using the original effective interest rate, is at least 10% different from the discounted present value of the remaining cash flows of the original financial liability. In addition, other qualitative factors, such as the currency that the instrument is denominated in, changes in the type of interest rate, new conversion features attached to the instrument and change in covenants are also taken into consideration. If an exchange of debt instruments or modification of terms is accounted for as an extinguishment, any costs or fees incurred are recognised as part of the gain or loss on the extinguishment. If the exchange or modification is not accounted for as an extinguishment, any costs or fees incurred adjust the carrying amount of the liability and are amortised over the remaining term of the modified liability.

n) Offsetting financial instruments

Financial assets and liabilities are offset, and the net amount reported in the consolidated statement of financial position only when there is a legally enforceable right to offset the recognised amounts and there is intention to settle on a net basis, or to realise the asset and settle the liability simultaneously.

o) Insurance contracts

Classification

The Group issues contracts that transfer insurance risk or financial risk or both. Insurance contracts are those contracts that transfer significant insurance risk. Such contracts may also transfer financial risk.

Recognition and measurement

Insurance contracts issued are classified as short-term insurance contracts and long-term insurance contracts with fixed and guaranteed payments.

Short-term insurance contracts

These contracts are property, motor, marine and liability, which are generally one-year renewable contracts.

Property insurance contracts mainly compensate the Group's customers for damage suffered to their properties or for the value of property lost. Customers who undertake commercial activities on their premises could also receive compensation for the loss of earnings caused by the inability to use the insured properties in their business activities (business interruption cover).

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4 Summary of accounting policies ... continued

o) Insurance contracts ... continued

Recognition and measurement ... continued

Motor insurance contracts mainly protect and indemnify the vehicle owner against loss or damage of the motor vehicle and its accessories and spare parts resulting from accidental collision or overturning, fire, external explosion, self-ignition or lightning, burglary, theft and malicious acts.

Marine insurance is designed to cover cargo movements from one location to another by air or sea, usually via commercial shipping or similar conveyances. In some cases, the commodities have to be transported inland first before being carried by air or sea. Perils insured are fire, including lightning, collision, overturning of the vessel and the collapse of bridges and robbery. Marine insurance is a non-renewable contract usually covering 1 month or less.

For all these contracts, premiums are recognised as revenue (earned premiums) proportionally over the period of coverage. The portion of premium received on in-force contracts that relates to unexpired risks at the reporting date is reported as the unearned premium liability. Premiums are shown before deduction of commissions and are gross of any taxes or duties levied on premiums.

Claims and loss adjustment expenses are charged to the consolidated statement of income as incurred based on the estimated liability for compensation owed to contract holders or third parties damaged by the contract holders. They include direct and indirect claims settlement costs and arise from events that have occurred up to the reporting date even if they have not yet been reported to the Group. The Group does not discount its liabilities for unpaid claims. Liabilities for unpaid claims are estimated using:

- the input of assessments for individual cases reported to the Group; and
- statistical analyses for the claims incurred but not reported.

These are used to estimate the expected ultimate cost of more complex claims that may be affected by external factors (such as court decisions).

Long-term insurance contracts with fixed and guaranteed terms

These contracts insure events associated with human life (for example, death and survival) over a long duration. Premiums are recognized as revenue when they become payable by the contract holder. Premiums are shown before deduction of commission.

Benefits are recorded as an expense when they are incurred.

A liability for contractual benefits that are expected to be incurred in the future is recorded when the premiums are recognized. The liability is determined as the sum of the expected discounted value of the benefit payments and the future administration expenses that are directly related to the contract, less the expected discounted value of the theoretical premiums that would be required to meet the benefits and the administration expenses based on the valuation assumptions used. The liability is based on the assumptions as to mortality, persistency, maintenance expenses and the investment income that are established at the time the contract is issued. A margin for adverse deviation is included in the assumptions.

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4 Summary of accounting policies ... continued

o) Insurance contracts ... continued

Reinsurance contracts held

Contracts entered into by the Group with reinsurers under which the Group is compensated for losses on one or more contracts issued by the Group are classified as reinsurance contracts held.

The benefits to which the Group is entitled under its reinsurance contracts held are recognised as reinsurance assets. The reinsurance premiums incurred are deferred and expensed over the period of risk of the underlying contract. These assets consist of short-term balances due from reinsurers as well as longer-term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts. Amounts recoverable from or due to reinsurers are measured consistently with the amounts associated with the reinsured insurance contracts and in accordance with the terms of each reinsurance contract. Reinsurance liabilities are primarily premiums payable for reinsurance contracts and are recognised as an expense when due.

The Group also assesses its reinsurance assets for impairment. If there is objective evidence that the reinsurance asset is impaired, the Group reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the consolidated statement of income. The Group gathers the objective evidence that a reinsurance asset is impaired using the same process adopted for financial assets held at amortised cost. The impairment loss is also calculated following the same method used for these financial assets.

Liability adequacy test

At each reporting date, liability adequacy tests are performed to ensure the adequacy of the contract liabilities. In performing these tests, current best estimates of future contractual cash flows and claims handling and administration expenses, as well as investment income from the assets backing such liabilities are used. Any deficiency is immediately charged to the consolidated statement of income by establishing a provision for losses arising from liability adequacy tests (the unexpired risk provision).

Receivables and payables related to insurance contracts

Receivables and payables are recognised when due. These include amounts due to and from agents, brokers and insurance contract holders.

If there is objective evidence that an insurance receivable is impaired, the Group reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in the consolidated statement of income. The Group gathers the objective evidence that an insurance receivable is impaired using the same process adopted for financial assets held at amortised cost. The impairment loss is also calculated under the same method used for these financial assets.

Salvage and subrogation reimbursements

Some insurance contracts permit the Group to sell (usually damaged) property acquired in settling a claim (for example, salvage). The Group may also have the right to pursue third parties for payment of some or all costs (for example, subrogation).



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4 Summary of accounting policies ... continued

o) Insurance contracts ... continued

Salvage and subrogation reimbursements ... continued

Estimates of salvage recoveries are included as an allowance in the measurement of the insurance liability for claims, and salvage property is recognised in other assets until the liability is settled. The allowance is the amount that can reasonably be recovered from the disposal of the property.

Subrogation reimbursements are also considered as an allowance in the measurement of the insurance liability for claims and are recognised in other assets until the liability is settled. The allowance is the amount of the assets that can be recovered from the action against the liable third party.

p) Inventories

Inventories are stated at the lower of cost and net realisable value. Cost is determined using the weighted-average method. Net realisable value is the estimated selling price in the ordinary course of business, less applicable variable selling expenses.

q) Income taxes

Tax expense recognised in the consolidated statement of income comprises the sum of deferred tax and current tax not recognised in other comprehensive income or directly in equity.

Current income tax assets and/or liabilities comprise those obligations to, or claims from, fiscal authorities relating to the current or prior reporting periods, that are unpaid at the reporting date. Current tax is payable on taxable profit, which differs from profit or loss in the consolidated financial statements. Calculation of current tax is based on tax rates and tax laws that have been enacted or substantively enacted by the end of the reporting period.

Deferred income taxes are calculated using the liability method on temporary differences between the carrying amounts of assets and liabilities and their tax bases. However, deferred tax is not provided on the initial recognition of an asset or liability unless the related transaction is a business combination or affects tax or accounting profit.

Deferred tax assets and liabilities are calculated, without discounting, at tax rates that are expected to apply to their respective period of realisation, provided those rates are enacted or substantively enacted by the end of the reporting period.

Deferred tax assets are recognised to the extent that it is probable that the underlying tax loss or deductible temporary difference will be utilised against future taxable income. This is assessed based on the Group's forecast of future operating results, adjusted for significant non-taxable income and expenses and specific limits on the use of any unused tax loss or credit. Deferred tax liabilities are always provided for in full.

Income tax rate

The Group is subject to corporate income taxes of 33%.

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4 Summary of accounting policies ... continued

q) Income taxes ... continued

Premium tax rate

Insurers are subject to tax on premium revenues generated in certain jurisdictions. The principal rate of premium tax is 5% for general insurance and nil for life insurance.

r) Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and current accounts, together with other short-term, highly liquid investments that are readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value.

s) Equity, reserves and dividend payments

Share capital represents the proceeds of shares that have been issued.

Revaluation reserve for property comprises unrealised gains and losses from revaluing land and buildings. Revaluation reserve for financial assets at fair value through other comprehensive income comprises unrealised gains and losses relating to these types of financial instruments (see note 26).

Claims equalisation reserve represents cumulative amounts appropriated from the retained earnings of TDC Insurance Company Limited and East Caribbean Reinsurance Company Limited based on the discretion of the Group's Board of Directors as part of the Group's risk management strategies to mitigate against catastrophic events. These reserves are in addition to the catastrophe reinsurance cover.

Statutory reserve fund is a reserve fund which is required under Section 45 sub-section (1) of the Banking Act 2015 of Saint Christopher and Nevis, No. 1 of 2015, which states that every licensed financial institution shall maintain a reserve fund and shall, out of its net profits of each year, transfer to that fund a sum equal to not less than twenty percent of such profits whenever the amount of the reserve fund is less than a hundred percent of the paid-up or, as the case may be, assigned capital of the financial institution.

Retained earnings includes all current and prior period retained profits as reported in the consolidated statement of income, net of dividends.

All transactions with shareholders of the parent company are recorded separately within equity.

Dividend distributions payable to equity shareholders are included in other liabilities when the dividends have been approved in a general meeting prior to the reporting date.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies ... continued

t) Employee benefits

Post-employment benefit - defined contribution plan

The Group pays a fixed percentage into the TDC Pension Savings Plan for individual employees. The Group has no legal or constructive obligations to pay contributions beyond its fixed percentage contributions, which are recognised as an expense in the period that relevant employee services are received.

Short-term employee benefits

Short-term employee benefits, including holiday entitlement, are current liabilities measured at the undiscounted amount that the Group expects to pay as a result of the unused entitlement.

u) Provisions, contingent assets and contingent liabilities

Provisions for product warranties, legal disputes, onerous contracts or other claims are recognised when the Group has a present legal or constructive obligation as a result of a past event, it is probable that an outflow of economic resources will be required from the Group and amounts can be estimated reliably. Timing or amount of the outflow may still be uncertain.

Provisions are measured at the estimated expenditure required to settle the present obligation, based on the most reliable evidence available at the reporting date, including the risks and uncertainties associated with the present obligation. Where there are a number of similar obligations, the likelihood that an outflow will be required in settlement is determined by considering the class of obligations as a whole. Provisions are discounted to their present values, where the time value of money is material.

Any reimbursement that the Group can be virtually certain to collect from a third party with respect to the obligation is recognised as a separate asset. However, this asset may not exceed the amount of the related provision.

No liability is recognised if an outflow of economic resources as a result of present obligations is not probable. Such situations are disclosed as contingent liabilities unless the likelihood of an outflow of resources is remote.

v) Events after the reporting date

Post year-end events that provide additional information about the Group's consolidated financial position at the reporting date (adjusting events) are reflected in the consolidated financial statements. Post year-end events that are not adjusting events are disclosed in the notes to the consolidated financial statements when material.

w) Customer loyalty programmes

The Group operates a loyalty programme where customers accumulate points for purchases made which entitle them to discounts on future purchases. The award points, which are calculated as 1% of the fair value of the consideration received, are initially recognised at the time of purchase within the consolidated statement of income.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies ... continued

x) Earnings per share

Basic earnings per share are determined by dividing profit by the weighted average number of ordinary shares outstanding during the period after giving retroactive effect to stock dividends declared, stock splits and reverse stock splits during the period, if any.

Diluted earnings per share are computed by adjusting the weighted average number of ordinary shares outstanding to assume conversion of dilutive potential shares. Currently, the Group does not have dilutive potential shares outstanding, hence, the diluted earnings per share is equal to the basic earnings per share.

y) Assets and liabilities classified as held for sale group and discontinued operations

Assets classified as held for sale are presented separately and measured at the lower of their carrying amounts immediately prior to their classification as held for sale and their fair value less costs to sell. However, some held for sale assets such as financial assets or deferred tax assets, continue to be measured in accordance with the Group's relevant accounting policy for those assets. Once classified as held for sale, the assets are not subject to depreciation or amortisation.

Any profit or loss arising from the sale or remeasurement of discontinued operations is presented as part of a single line item, profit or loss from discontinued operations.

z) Significant management judgment in applying accounting policies and estimation uncertainty

When preparing the consolidated financial statements, management makes a number of judgements, estimates and assumptions about the recognition and measurement of assets, liabilities, income and expenses.

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Actual results may be substantially different.

i) Provision for expected credit losses of receivables

The Group uses a provision matrix to calculate expected credit losses for receivables. The provision rates are based on days past due for groupings of customers that have similar loss patterns.

The provision matrix is initially based on the Group's historical observed pattern default rates. The Group will calibrate the matrix to adjust historical credit loss experience with forward-looking information. At every reporting date, historical default rates are updated and changes in the forward-looking estimates are analysed.

The assessment of the correlation between historical observed default rates, forecast economic conditions and expected credit losses is a significant estimate. The amount of expected credit losses is sensitive to changes in circumstances and of forecast economic conditions. The Group's historical credit loss experience and forecast of economic conditions may also not be representative of customer's actual default in the future. The information about the expected credit losses on the Group's receivables is disclosed in Note 5(b).

The carrying amount of receivables as at January 31, 2020 is \$21,348,436 (2019: \$18,603,463).

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies ... continued

- z) Significant management judgment in applying accounting policies and estimation uncertainty ...continued
 - ii) Measurement of the expected credit loss allowance of investment securities and loans to customers

The measurement of the expected credit loss allowance for financial assets measured at amortised cost and FVOCI is an area that requires the use of complex models and significant assumptions about future economic conditions and credit behaviour (e.g. the likelihood of customers defaulting and the resulting losses). Explanation of the inputs, assumptions and estimation techniques used in measuring ECL is further detailed in note 5(b), which also sets out key sensitivities of the ECL to changes in these elements.

A number of significant judgements are also required in applying the accounting requirements for measuring ECL, such as:

- Determining criteria for significant increase in credit risk;
- Choosing appropriate models and assumptions for the measurement of ECL
- Establishing the number and relative weightings of forward-looking scenarios for each type of product/market and the associated ECL; and
- Establishing groups of similar financial assets for the purposes of measuring ECL.

Detailed information about the judgements and estimates made by the Group in the above areas is set out in note 5(b).

The most significant assumptions affecting the ECL allowance are as follows:

- The determination of the estimated time to sell the underlying collateral securing the financial assets
- The determination of the fair value of the underlying collateral securing the financial assets
- The determination of the probabilities of default utilized in the assessment of 12-month and lifetime credit losses.

	+5%	Base Case	-5%
	\$	\$	\$
Loans to customers			
Impact of provision based on			
changes in the time to sell			
	3,084,323	3,063,980	3,043,424
Impact of Provision based on			
changes in the fair value of			
underlying collateral	2,979,554	3,063,980	3,068,202
	+0.05%	Base Case	-0.05%
	\$	\$	\$
Determination of loss rates			
Loans to customers	3,144,286	3,063,980	2,983,675
Investment securities	523,263	498,346	473,429



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies ... continued

z) Significant management judgment in applying accounting policies and estimation uncertainty ...continued

iii) Estimated impairment of inventories

Management recognises a provision for inventory losses when the realisable values of inventory items become lower than cost due to obsolescence or other causes. Obsolescence is based on the physical condition of inventory items. Obsolescence is also established when inventory items can no longer be utilised. Obsolete goods when identified are charged to the consolidated statement of income. The Group believes such estimates represent a fair charge for the level of inventory losses in a given year. The Group's policy is to review on an annual basis the condition of its inventory.

iv) Valuation of property

The Group utilizes professional valuers to determine the value of its properties. Valuations are determined through the application of different valuation methods which are all sensitive to the underlying assumptions chosen.

v) Fair value of financial instruments

Management applies valuation techniques to determine the fair value of financial instruments where active market quotes are not available. This requires management to develop estimates and assumptions based on market inputs, using observable data that market participants would use in pricing the instrument. Where such data is not observable, management uses its best estimate. Estimated fair values of financial instruments may vary from the actual prices that would be achieved in an arm's length transaction at the end of the reporting period.

The carrying values of the Group's financial assets at FVOCI and the amounts of fair value changes recognised on those assets are disclosed in Note 9.

vi) The ultimate liability arising from claims made under insurance contracts

The estimation of the ultimate liability arising from claims incurred under property and casualty insurance contracts is subject to several sources of uncertainty that need to be considered in determining the amount that the insurer will ultimately pay for such claims. Provisions are made at the year-end for the estimated cost of claims incurred but not settled at the reporting date, including the cost of claims incurred but not yet reported to the Group. The estimated cost of claims includes expenses to be incurred in settling claims and a deduction for the expected value of salvage and other recoveries. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. These are determined based upon previous claims experience, knowledge of events and the terms and conditions of the relevant policies and on interpretation of circumstances. Particularly relevant is experience with similar cases and historical payment trends. The approach also includes the consideration of the development of loss payment trends, the levels of unpaid claims, legislative changes, judicial decisions, economic conditions and changes in the medical condition of claimants. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

Summary of accounting policies ... continued

- z) Significant management judgment in applying accounting policies and estimation uncertainty ...continued
 - The ultimate liability arising from claims made under insurance contracts ...continued

The estimation of claims incurred but not reported ("IBNR") is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Group, where more information about the claim event is generally available. Claims IBNR may often not be apparent to the insurer until many years after the event giving rise to the claims has happened.

If the IBNR rates were adjusted by +/- 1%, the change in the consolidated statement of income would be to increase or decrease reported loss by approximately +/-\$3,850 (2019: \$3,030).

Management engages loss adjusters and independent actuaries, either to assist in making or to confirm the estimate of claim liabilities. The ultimate liability arising from claims incurred under property and casualty insurance contracts may be mitigated by recovery arising from reinsurance contracts held.

Determination of life insurance valuation assumptions

At end of each reporting period, the valuation assumptions of each component policy cash flows of life insurance consists of an assumption for the expected experience and separately, a margin for adverse deviation that reflects the degree of uncertainty in the expected experience assumption. The expected experience and the margin reflect the latest current experiences. The assumptions used for the actuarial liabilities relating to life insurance contracts disclosed in the notes to the consolidated financial statements are as follows:

Mortality

For individual life insurance policies, the mortality assumptions are made based on 1986-92 Canadian Institute of Actuaries Select and Ultimate mortality tables and are adjusted to reflect the Group's experience and territory differences based on its investigation. Additional provisions for acquired immune deficiency syndrome extra mortality based on United States experience are added to the expected mortality assumptions. Additional margin was provided for uncertainty in setting the expected mortality assumptions.

Lapses

Lapse assumptions are made based on the Group's experience. The expected lapse rate assumptions are based on the results of the study, and vary by policy year over the past 12 years. Additional margin was provided for uncertainty in setting the expected mortality assumptions.

Interest rates

The Group's investment portfolio consists of short-term interest bearing deposits, cash and government bonds and their performances are used as a basis to determine the expected assumption for future gross rate of return on invested assets. Additional allowances are made for investment expense, asset default and asset/liability mismatch.

Expense

Policy administrative expense assumptions are made based on the Group's operating experience during the year of valuation.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

4 Summary of accounting policies ... continued

z) Significant management judgment in applying accounting policies and estimation uncertainty ...continued

viii) Sensitivity analysis of life insurance risk

The analyses below are based on change in an assumption while holding all other assumptions constant. The purpose is to provide a measure of sensitivity of the life insurance liabilities to each individual assumption. The major risk includes interest rate and lapses.

	Change in Variable	Change in Net Policy Liabilities Increase/(Decrease)		
		2020 \$	2019 \$	
Increase in mortality	10%	(17,152)	(25,693)	
Decrease in mortality	10%	18,106	27,195	
Increase in lapse margin	15%	45,708	67,636	
Increase in expenses	10%	18,834	31,953	
Parallel decrease in valuation	1%	174,426	254,997	

5 Financial risk management

Financial risk factors

The Group's activities expose it to a variety of financial risks: market risk (including foreign currency risk, interest rate risk and price risk), credit risk and liquidity risk. The Group has not entered into forward contracts to reduce risk exposures. The Group's risk management focuses on actively seeking to minimise potential adverse effects on its financial performance.

The Group's risk management is coordinated with the Board of Directors and focuses on actively securing the Group's short to medium-term cash flows by minimising the exposure to financial markets. Long-term financial investments are managed to generate lasting returns.

The Group does not actively engage in the trading of financial assets for speculative purposes nor does it write options. The most significant financial risks to which the Group is exposed are described below.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

a) Market risk

i) Foreign currency risk

The Group conducts its operations primarily in Eastern Caribbean dollars; however, some transactions are executed in various other currencies, mainly United States Dollars. Foreign currency risk arises when future commercial transactions and recognised assets and liabilities are denominated in a currency that is not the entity's functional currency. The exchange rate of the Eastern Caribbean dollar (EC\$) to the United States dollar (US\$) has been formally pegged at EC\$2.70 = US\$1.00 since July 1976, hence management considers foreign currency risk not to be significant.

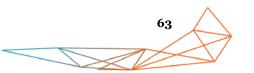
ii) Cash flow and fair value interest rate risk

The Group's interest rate risk arises primarily from net interest-bearing liabilities held with financial institutions with respect to the credit accounts, bank overdraft, customers' deposits and long-term borrowings. Borrowings issued at variable rates expose the Group to cash flow interest rate risk. Borrowings issued at fixed rates expose the Group to fair value interest rate risk. The credit accounts, bank overdraft and the long-term borrowings bear fixed interest rates of 3.0% - 4.0%, 5.75% - 9% and 5% - 7% respectively, which exposes the Group to fair value interest rate risk. To manage interest rate risk, the Group negotiates the best rates possible and where possible considers factors such as refinancing, reviewing options and alternative financing. Also, cash flow interest rate risk arises from loans and advances to customers, and other interest-bearing assets at fixed rates.

If at January 31, 2020 interest rates on borrowings, credit accounts and credit customers' deposits had been 1% higher/lower, with all other variables held constant, consolidated loss for the year would have been \$1,280,854 higher/lower (2019: \$1,771,228), mainly as a result of higher/lower interest expense. If at January 31, 2020 interest rates on loans to customers and other interest-bearing assets had been 1% higher/lower, with all other variables held constant, consolidated loss (2019: profit) for the year would have been \$98,559 lower/higher (2019: \$130,689), mainly as a result of higher/lower interest income.

iii) Price risk

The Group is exposed to equity securities price risk because of equity investments held by the Group and classified in the consolidated statement of financial position as financial assets at FVOCI. The Group's portfolio includes securities that are quoted on the Eastern Caribbean Securities Exchange, and its exposure to equity securities price risk is not material because the total of these securities is insignificant in relation to its consolidated statement of financial position and because of the limited volatility in this market. The Group does not hold equity securities that are quoted on the world's major securities markets. If market prices as at January 31, 2020 had been 10% higher/lower with all other variables held constant, the change in equity securities would have been insignificant.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk

Credit risk arises from the possibility that counterparties may default on their obligations to the Group. The Group's credit risk arises from cash at banks, as well as credit exposures to customers and receivables. Cash at banks are only held with well–known reputable banks and financial institutions. If no independent rating exists for customers, management assesses the credit quality of customers on an individual basis, taking into account their financial position, credit history and other factors. The utilization of credit limits is regularly monitored. Services rendered to customers are settled primarily in cash and cheques.

The Group has made adequate allowance for impairment for any potential credit losses and the amount of the Group's maximum exposure to credit risk is indicated by the carrying amount of its financial assets.

Credit risk management

Credit risk arises from cash, contractual cash flows of financial assets carried at amortised cost as well as credit exposure to customers, including outstanding receivables.

The credit risk in respect of cash balances with banks and deposits with banks are managed via diversification of bank deposits and are only with major reputable financial institutions.

The Group continuously monitors the credit quality of the customers based on a credit rating scorecard. Where available, external credit ratings and/or reports on customers are obtained and used. The Group's policy is to deal only with credit worthy counterparties. The credit term ranges between 30 to 60 days. The credit terms for customers as negotiated with customers are subject to an internal approval process which considers the credit rating scorecard. The ongoing credit risk is managed through regular review of aging analysis, together with credit limits per customer.

Loans to customers and receivables consist of a large number of individual customers and in various industries.

The Group continuously monitors defaults of customers and other counterparties, identified either individually or by groups of similar customers, and incorporates this information into its credit risk controls. Where available at reasonable cost, external credit ratings and/or reports on customers and other counterparties are obtained and used. The Group's policy is to deal only with creditworthy counterparties.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Credit risk management

Loans to customers including loan commitments, investment securities and receivables

The estimation of credit exposure for risk management purposes is complex and requires the use of models, as the exposure varies with changes in market conditions, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and of default correlations between counterparties. The Group measures credit risk through various approaches using Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD) or a loss rate approach. The approaches used for the purposes of measuring Expected Credit Loss (ECL) under IFRS 9 are outlined in note 5(b) for more details.

Credit risk rating

The Group uses various strategies to grade and assess credit risk of its customers, borrowers and other counterparties. With respect to the counterparties with which it holds investment securities, the Group uses an internal credit risk grading system that reflect its assessment of the probability of default of individual counterparties. The credit grades are calibrated such that the risk of default increases exponentially at each higher risk grade. For example, this means that the difference in the PD between an A and A- rating grade is lower than the difference in the PD between a B and B- rating grade.

The Group's internal rating scale and mapping of external ratings are set out below:

			Rating		P	D	
Country	Type	Local/Foreign	Caricris	Moody's	S&P	1 year	10 years
St. Kitts and Nevis	Sovereign	Foreign	BBB	B2	В	2.222%	
St. Kitts and Nevis	Sovereign	Local	BBB	B2	В	2.007%	
St. Kitts and Nevis	Corporate	Local	BBB	B2	В	3.581%	
St. Lucia	Sovereign	Local	BBB	B2	В	2.007%	
St. Vincent	Sovereign	Local	_	В3	В	2.007%	
Anguilla	Sovereign	Local	BBB+	B1	B+		12.938%

The rating for St. Kitts was based on the rating for St. Lucia, as St. Kitts did not have a Caricris rating at the time the model was completed.

For loans to customers and receivables, the Group assesses information collected at the time when the loans application or sale transaction is made (such as disposable income, and level of collateral for retail exposures; credit rating) to determine appropriate credit risk/staging for the financial assets. This is supplemented with external data such as credit scoring information on individual institutions, if available. In addition, the models enable expert judgement from management to be fed into the final internal credit rating for each exposure. This allows for considerations which may not be captured as part of the other data inputs into the model.

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Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement

IFRS 9 outlines a 'three-stage' model for impairment based on changes in credit quality since initial recognition as summarised below:

- A financial instrument that is not credit-impaired on initial recognition is classified in 'Stage 1' and has its credit risk continuously monitored by the Group.
- If a significant increase in credit risk ('SICR') since initial recognition is identified, the financial instrument is moved to 'Stage 2' but it is not yet deemed to be credit-impaired.
- If the financial instrument is credit-impaired, the financial instrument is then moved to 'Stage 3'.
- Financial instruments in Stage 1 have their ECL measured at an amount equal to the portion of lifetime expected credit losses that result from default events possible within the next 12 months. Instruments in Stages 2 or 3 have their ECL measured based on expected credit losses on a lifetime basis.
- A pervasive concept in measuring ECL in accordance with IFRS 9 is that it should consider forward looking information.
- Purchased or originated credit-impaired financial assets are those financial assets that are credit impaired on initial recognition. The ECL related to these financial assets is always measured on a lifetime basis (Stage 3).

The following diagram summarises the impairment requirements under IFRS 9 (other than purchased or originated credit-impaired financial assets):

	Change in credit quality since initial recognition				
	Stage 1 Stage 2 Stage 3				
Risk Assessment	Initial recognition or credit risk is considered low	Significant increase in credit risk since initial recognition	Credit-impaired assets		
Expected credit	12-month expected	Lifetime expected credit	Lifetime expected		
losses	credit losses	losses	credit losses		

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk

Loans to customers

	ECL Staging 2020			
	Stage 1 \$	Stage 2 \$	Stage 3 \$	Total \$
Mortgage loans	47,299,367	3,132,942	6,481,644	56,913,953
Vehicle loans	30,767,722	1,885,543	524,465	33,177,730
Promotional loans	17,191,894	578,286	286,476	18,056,656
Personal loans	6,744,550	137,113	592,431	7,474,094
Gross carrying amount	102,003,533	5,733,884	7,885,016	115,622,433
Loss allowance	(407,580)	(136,682)	(2,519,718)	(3,063,980)
Carrying amount	101,595,953	5,597,202	5,365,298	112,558,453

	ECL Staging 2019			
	Stage 1	Stage 2	Stage 3	Total
	\$	\$	\$	\$
Mortgage loans Vehicle loans Promotional loans Personal loans	49,175,590	4,655,263	5,824,204	59,655,057
	30,716,560	948,185	793,964	32,458,709
	8,833,282	185,416	212,624	9,231,322
	7,033,491	686,959	602,321	8,322,771
Gross carrying amount Loss allowance	95,758,923	6,475,823	7,433,113	109,667,859
	(366,131)	(223,109)	(2,290,336)	(2,879,576)
Carrying amount	95,392,792	6,252,714	5,142,777	106,788,283

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk ...continued

Loans to customers ... continued

The closing balance of the loans to customers loss allowance as at January 31, reconciles with the loans to customers loss allowance opening balance as follows:

	2020 \$	2019 \$
Balance at beginning of year	2,879,576	2,983,284
Impairment charge during the year (note 30)	184,404	83,401
Write-offs for the year		(187,109)
Balance at end of year	3,063,980	2,879,576

During the year, certain loans to customers previously written-off amounting to \$31,035 (2019: \$18,675) were recovered (note 30).

Collateral and other credit enhancements

The Group employs a range of policies and practices to mitigate credit risk. The most common of these is accepting collateral for funds advanced. The Group has internal policies on the acceptability of specific classes of collateral or credit risk mitigation. The Group prepares a valuation of the collateral obtained as part of the loan origination process. This assessment is reviewed periodically. The principal collateral types for loans and advances are:

- Mortgages over residential properties
- Bills of sale and assignment of collateral such as motor vehicles and equipment; and
- Charges over financial instruments such as liens on fixed and other deposits.

Debt securities, treasury and other eligible bills are generally unsecured, with the exception of asset-backed securities and similar instruments, which are secured by portfolios of financial instruments.

The Group's policies regarding obtaining collateral have not significantly changed during the reporting period and there has been no significant change in the overall quality of the collateral held by the Group since the prior period.

A portion of the Group's financial assets originated by the mortgage business has sufficiently low 'loan to value' (LTV) ratios, which results in no loss allowance being recognised in accordance with the Group's expected credit loss model. The carrying amount of such financial assets is \$2,428,238 as at January 31, 2020 (2019: \$2,580,603).



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ...continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk ... continued

Loans to customers ...continued

Collateral and other credit enhancements ...continued

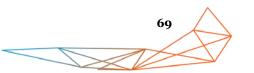
The Group closely monitors collateral held for financial assets considered to be credit-impaired, as it becomes more likely that the Group will take possession of collateral to mitigate potential credit losses. Financial assets that are credit-impaired and related collateral held in order to mitigate potential losses are shown below:

January 31, 2020

	Gross exposure \$	Impairment allowance \$	Carrying amount	Fair value of collateral held
Credit-impaired assets				
Loans to customers				
Mortgage	6,481,644	(1,616,637)	4,865,007	12,817,715
Vehicle	524,465	(356,303)	168,162	512,429
Promotional	286,476	(286,476)	_	_
Personal	592,431	(260,302)	332,129	105,000
Total credit-impaired				
assets	7,885,016	(2,519,718)	5,365,298	13,435,144

January 31, 2019

	Gross exposure \$	Impairment allowance \$	Carrying amount \$	Fair value of collateral held
Credit-impaired assets				
Loans to customers				
Mortgage	5,824,204	(1,282,583)	4,541,621	12,162,801
Vehicle	793,964	(522,055)	271,909	269,133
Promotional	212,624	(208,510)	4,114	4,114
Personal	602,321	(277,188)	325,133	5,711
Total credit-impaired assets	7,433,113	(2,290,336)	5,142,777	12,441,759



Notes to Consolidated Financial Statements **January 31, 2020**

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk ... continued

Loans to customers ...continued

Collateral and other credit enhancements ...continued

The following table shows the distribution of LTV ratios for the Group's credit-impaired loans to customers:

January 31, 2020

	Credit-impaired (Gross carrying amount)				
LTV distribution	Mortgage loans	Vehicle loans	Promotional	Personal loans	
	portfolio	portfolio	loans portfolio	portfolio	
	\$	\$	\$	\$	
Lower than 50%	2,372,927	44,975	_	30,716	
50% to 60%	146,610	_	_	11,518	
60% to 70%	139,417	_	_	_	
70% to 80%	1,351,181	_	_	63,406	
80% to 90%	145,319	_	_	261,075	
90% to 100%	138,605	_	_	_	
Higher than 100%	2,187,585	479,490	286,476	225,716	
Total	6,481,644	524,465	286,476	592,431	

January 31, 2019

	Credit-impaired (Gross carrying amount)				
LTV distribution	Mortgage loans portfolio	Vehicle loans portfolio	Promotional loans portfolio	Personal loans portfolio	
	\$	\$	\$	\$	
Lower than 50%	2,316,598	22,293	_	_	
50% to 60%	241,712	_	_	_	
60% to 70%	107,829	_	_	_	
70% to 80%	797,764	_	_	_	
80% to 90%	730,758	_	_	_	
90% to 100%	_	_	_	_	
Higher than 100%	1,629,543	771,671	212,624	602,321	
Total	5,824,204	793,964	212,624	602,321	



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

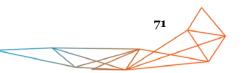
Maximum exposure to credit risk ... continued

Loans to customers ...continued

Collateral and other credit enhancements ...continued

The loss allowance recognised in the period is impacted by a variety of factors, as described below:

- Transfers between Stages 1, 2 or 3 due to financial instruments experiencing significant increases (or decreases) of credit risk or becoming credit-impaired in the period, and the consequent "step up" (or "step down") between 12-month and Lifetime ECL;
- Additional allowances for new financial instruments recognised during the period, as well as releases for financial instruments de-recognised in the period;
- Impact on the measurement of ECL due to changes in PDs, EADs and LGDs in the period, arising from regular refreshing of inputs to models;
- Impacts on the measurement of ECL due to changes made to models and assumptions;
- Discount unwind within ECL due to the passage of time, as ECL is measured on a present value basis; and
- Financial assets derecognised during the period and write-offs of allowances related to assets that were written off during the period.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk ... continued

Loans to customers ...continued

Collateral and other credit enhancements ...continued

The following tables explain the changes in the loss allowance between the beginning and the end of the annual period due to these factors:

January 31, 2020

	Stage 1	Stage 2	Stage 3 Lifetime	
	12-month ECL	Lifetime ECL	ECL	Total
	\$	\$	\$	\$
Loss allowance as at February 1,				
2019	366,131	223,109	2,290,336	2,879,576
Transfers:				
Transfers from Stage 1 to Stage 2	(14,606)	55,321	_	40,715
Transfers from Stage 1 to Stage 3	(1,230)	_	112,590	111,360
Transfers from Stage 2 to Stage 1	5,742	(79,818)	_	(74,076)
Transfers from Stage 2 to Stage 3	_	(6,770)	50,165	43,395
Transfers from Stage 3 to Stage 1	91	_	(20,833)	(20,742)
Transfers from Stage 3 to Stage 2	_	357	(148,927)	(148,570)
New financial assets originated or				
purchased	192,897	16,570	80,483	289,950
Changes in loss rates/ LGDs/EADs	(65,121)	(65,476)	277,698	147,101
Changes in model assumptions and				
methodologies	_	_	_	_
Financial assets derecognised during				
the year	(76,324)	(6,611)	(121,794)	(204,729)
Total net P&L charge during the				
year	41,449	(86,427)	229,382	184,404
Write-offs			_	
Loss allowance as at January 31,				
2020	407,580	136,682	2,519,718	3,063,980

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk ... continued

Loans to customers ...continued

Collateral and other credit enhancements ... continued

January 31, 2019

	Stage 1	Stage 2	Stage 3 Lifetime	
	12-month ECL	Lifetime ECL	ECL	Total
	\$	\$	\$	\$
Loss allowance as at February 1,				
2018	373,911	97,689	2,511,684	2,983,284
Transfers:				
Transfers from Stage 1 to Stage 2	(11,518)	93,157	_	81,639
Transfers from Stage 1 to Stage 3	(3,411)	_	406,604	403,193
Transfers from Stage 2 to Stage 1	2,989	(28,562)	_	(25,573)
Transfers from Stage 2 to Stage 3	_	56,755	(309,714)	(252,959)
Transfers from Stage 3 to Stage 1	1,148	_	(144,939)	(143,791)
Transfers from Stage 3 to Stage 2	_	10	(4,366)	(4,356)
New financial assets originated or				
purchased	138,054	23,016	_	161,070
Changes in loss rates/ LGDs/EADs	(63,014)	(12,781)	124,427	48,632
Changes in model assumptions and				
methodologies	_	_	_	_
Financial assets derecognised during				
the year	(72,028)	(6,104)	(106,322)	(184,454)
Total net P&L charge during the				
year	(7,780)	125,491	(34,310)	83,401
Write-offs		(71)	(187,038)	(187,109)
Loss allowance as at January 31,				
2019	366,131	223,109	2,290,336	2,879,576

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk ...continued

Loans to customers ...continued

Collateral and other credit enhancements ...continued

The significant change in the gross carrying amount of financial assets that contributed to changes in the loss allowance was due to the high volume of new promotional loans originated during the period, aligned with the Group's organic growth objective, increased the gross carrying amount of the promotional book by almost 100%, with a corresponding \$131,355 increase in loss allowance measured on a 12-month basis.

Write-off policy

The Group writes off financial assets, in whole or in part, when it has exhausted all practical recovery efforts and has concluded there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include (i) ceasing enforcement activity and (ii) where the Group's recovery method is foreclosing on collateral and the value of the collateral is such that there is no reasonable expectation of recovering in full.

The Group may write-off financial assets that are still subject to enforcement activity. The outstanding contractual amounts of such assets written off during the year ended January 31, 2020 was nil (2019: \$245,601).

The Group still seeks to recover amounts it is legally owed in full, but which have been partially written off due to no reasonable expectation of full recovery.

Modification of financial assets

The Group sometimes modifies the terms of loans provided to customers due to commercial renegotiations, or for distressed loans, with a view to maximising recovery. Such restructuring activities include extended payment term arrangements and payment holidays. Restructuring policies and practices are based on indicators or criteria which, in the judgement of management, indicate that payment will most likely continue. These policies are kept under continuous review. Restructuring is most commonly applied to term loans.

The risk of default of such assets after modification is assessed at the reporting date and compared with the risk under the original terms at initial recognition, when the modification is not substantial and so does not result in derecognition of the original asset (see notes 5(b) above). The Group monitors the subsequent performance of modified assets. The Group may determine that the credit risk has significantly improved after restructuring, so that the assets are moved from Stage 3 or Stage 2 (Lifetime ECL) to Stage 1 (12-month ECL). This is only the case for assets which have performed in accordance with the new terms for twelve consecutive months or more. The gross carrying amount of such assets held as at January 31, 2020 was \$190,319 (2019: \$2,190,827).

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk ... continued

Loans to customers ... continued

Modification of financial assets ... continued

The Group continues to monitor if there is a subsequent significant increase in credit risk in relation to such assets through the use of specific models for modified assets.

Investment securities

January 31, 2020

Type of investment	Group internal credit rating	Exteri	nal credit r	ating	Average ECL rate %	Estimated gross carrying amount at default	Loss allowance \$
• •	S	Caricris	Moody's	S&P			
Fixed deposits	Stage 1	BBB	B2	В	0.3957	36,764,024	145,472
Fixed deposits	Stage 2	BBB+	B1	B+	4.7111	3,011,436	141,870
Corporate bonds Treasury bills and	Stage 1	BBB	B2	В	0.5598	24,050,000	134,635
bonds	Stage 1	BBB	B2	В	0.7174	10,645,258	76,369
						74,470,718	498,346

January 31, 2019

Type of investment	Group internal credit rating	Exteri	nal credit r	ating	Average ECL rate %	Estimated gross carrying amount at default \$	Loss allowance \$
		Caricris	Moody's	S&P			
Fixed deposits	Stage 1	BBB	B2	В	0.3957	37,971,592	150,250
Fixed deposits	Stage 2	BBB+	B1	B+	4.5283	3,382,180	153,155
Corporate bonds	Stage 1	BBB	B2	В	0.5587	19,657,219	109,833
Treasury bills and bonds	Stage 1	BBB	B2	В	0.7174	9,681,345	69,449
						70,692,336	482,687

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Maximum exposure to credit risk ... continued

Investment securities ... continued

The closing balance of the investment securities loss allowance as at January 31, reconciles with the investment securities loss allowance opening balance as follows:

January 31, 2020

	Parent company \$	Non- controlling interests \$	Total
Balance at beginning of year Loss allowance for the year (note 30)	470,369 15,659	12,318	482,687 15,659
Balance at end of year	486,028	12,318	498,346

January 31, 2019

	Parent company	Non- controlling interests \$	Total
Balance at beginning of year Loss allowance for the year (note 30)	446,473 23,896	22,085 (9,767)	468,558 14,129
Balance at end of year	470,369	12,318	482,687

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Receivables

	Stage 1	Stage 2	Stage 3	Total
	\$	\$	\$	\$
January 31, 2020				
Expected credit loss rate	0.20%	0.20%	100%	
Gross carrying amount	18,341,445	3,049,774	9,984,335	31,375,554
Lifetime expected credit				
loss	36,683	6,100	9,984,335	10,027,118
February 1, 2019				
Expected credit loss rate	0.15%	0.27%	100%	
Gross carrying amount	15,873,471	2,761,257	9,361,781	27,996,509
Lifetime expected credit				
loss	23,810	7,455	9,361,781	9,393,046

The closing balance of the receivables loss allowance as at January 31, reconciles with the receivables loss allowance opening balance as follows:

	2020 \$	2019 \$
Balance at beginning of year	9,393,046	9,395,936
Charge of allowance for the year (note 30)	717,624	489,614
Written-off during the year	(83,552)	(492,504)
Balance at end of year	10,027,118	9,393,046

Certain receivables previously not included in the provision for impairment amounting to nil (2019: \$20,519) were written-off during the year (note 30).

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

b) Credit risk ... continued

Expected credit loss measurement ...continued

Due from related parties, reinsurance assets and statutory deposits

Due from related parties, reinsurance assets and statutory deposits are financial assets measured at amortised cost and considered to have low credit risk.

During the year, no loss allowance is recognised as management believes that there is no risk of collecting those financial assets due to their short-term duration and the counterparties have access to sufficiently highly liquid assets in order to repay the receivable if demanded at the reporting date.

Geographic

Substantially all of the Group's counterparties are located within St. Kitts and Nevis and the Eastern Caribbean region.

c) Liquidity risk

Liquidity risk is the risk that the Group might be unable to meet its obligations. The Group manages its liquidity needs by monitoring scheduled debt servicing payments for long-term financial liabilities as well as forecasts of cash inflows and outflows due in day-to-day business. The data used for analysing these cash flows is consistent with that used in the contractual maturity analysis below. Liquidity needs are monitored in various time bands, on a day-to-day and week-to-week basis, as well as on the basis of a rolling 30-day projection. Long-term liquidity needs for a 180-day and a 360-day lookout period are identified monthly. Net cash requirements are compared to available borrowing facilities in order to determine headroom or any shortfalls. This analysis shows that available borrowing facilities are expected to be sufficient over the lookout period.

The Group's objective is to maintain cash and marketable securities to meet its liquidity requirements for 30-day periods at a minimum. This objective was met for the reporting periods. Funding for long-term liquidity needs is additionally secured by an adequate amount of committed credit facilities.

The table below analyses the Group's financial liabilities and assets in relevant maturity groupings based on the remaining period at the reporting date to the contractual maturity date, and represent the contractually undiscounted cash flows:



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

5 Financial risk management ... continued

Financial risk factors ... continued

c) Liquidity risk ... continued

	Within 1 year \$	Between 1 and 5 years	More than 5 years	Total \$
As at January 31, 2020				
Financial liabilities				
Borrowings	21,818,713	18,286,597	2,212,981	42,318,291
Customers' deposits	119,047,170	1,282,803	4,819,062	125,149,035
Insurance liabilities	17,891,582	_	_	17,891,582
Accounts payable and other liabilities	46,260,781	737,512	1,140,307	48,138,600
Due to related parties	89,805	_	_	89,805
Liabilities included in disposal group	79,726		_	79,726
Total financial liabilities	205,187,777	20,306,912	8,172,350	233,667,039
Financial assets held to managed				
liquidity risk	152,574,907	60,385,927	35,049,703	248,010,537
Net liquidity gap	(52,612,870)	40,079,015	26,877,353	14,343,498
As at January 31, 2019				
Financial liabilities				
Borrowings	34,991,754	6,415,724	4,566,878	45,974,356
Customers' deposits	112,692,506	4,242,064	4,819,062	121,753,632
Insurance liabilities	13,247,981			13,247,981
Accounts payable and other liabilities	43,748,785	_	_	43,748,785
Due to related parties	95,345	_	_	95,345
Liabilities included in disposal group	80,602			80,602
Total financial liabilities	204,856,973	10,657,788	9,385,940	224,900,701
Financial assets held to managed				
liquidity risk	131,546,794	76,562,870	78,511,275	286,620,939
Net liquidity gap	(73,310,179)	65,905,082	69,125,335	61,720,238

6 Management of insurance and financial risks

a) Insurance risk

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract, this risk is random and therefore unpredictable.

To limit the Group's exposure to potential loss on an insurance policy, the Group cedes certain levels of risk to a reinsurer. The Group selects reinsurers which have a well-established capability to meet their contractual obligations and which generally have high credit ratings.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

a) Insurance risk ... continued

For its property risks, the Group uses excess of loss catastrophe reinsurance treaties to obtain reinsurance coverage. Catastrophe reinsurance is obtained for multiple claims arising from one event or occurring within a specified time period. However, treaty limits may apply and may expose the insurer to further claims exposure.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Group faces under its insurance contracts is that the actual claims and benefits payments exceed the carrying amount of the insurance liabilities. This could occur because of the frequency or severity of claims and if benefits payments are greater than estimated. Insurance events are random and the actual number and amount of claims and benefits will vary from year to year from the estimate.

The concentration of insurance risk for insurance company before and after reinsurance by risk category is summarised below, with reference to the carrying amount of the insurance liabilities (gross and net of reinsurance) arising from insurance contracts:

	2020		2019		
	Gross	Net	Gross	Net	
	\$	\$	\$	\$	
Type of risk					
Motor	5,213,337	4,819,050	3,659,189	3,659,189	
Property	2,925,032	632,945	2,005,129	235,129	
	8,138,369	5,451,995	5,664,318	3,894,318	
Add:					
Unallocated loss adjustment expenses	404,000	404,000	303,000	303,000	
Claims incurred but not reported	385,000	385,000	385,000	385,000	
	8,927,369	6,240,995	6,352,318	4,582,318	

i) Property insurance

Property insurance contracts are underwritten using the following main risk categories: fire, business interruption, weather damage and theft.

Frequency and severity of claims

For property insurance contracts, climatic changes may give rise to more frequent and severe extreme weather events (for example, flooding, hurricanes, earthquakes, etc.), and may increase the frequency and severity of claims and their consequences. The Group manages these risks through its underwriting strategy, adequate reinsurance arrangements and proactive claims handling.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

- a) Insurance risk ... continued
 - i) Property insurance ...continued

Frequency and severity of claims ... continued

The Group has the right to re-price the risk on renewal. It also has the ability to impose deductibles and reject fraudulent claims. These contracts are underwritten by reference to the commercial replacement value of the properties and contents insured, and claim payment limits are always included to cap the amount payable on occurrence of the insured event. Cost of rebuilding properties, of replacement or indemnity for contents and time taken to restart operations for business interruption are the key factors that influence the level of claims under these policies. The greatest likelihood of significant losses on these contracts arises from fire, hurricane and earthquake damage. The Group has reinsurance cover for such damage to limit losses to \$250,000 in any one occurrence, per individual property risk.

Sources of uncertainty in the estimation of future claim payments

Claims on property contracts are payable on a claims-occurrence basis. The Group is liable for all insured events that occurred during the term of the contract even if the loss is discovered after the end of the contract term. There are several variables that affect the amount and timing of cash flows from these contracts. The compensation paid on these contracts is the monetary awards granted for property damage caused by insured perils as stated in the contract of insurance.

The estimated costs of claims include direct expenses to be incurred in settling claims. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. Property claims are less sensitive as the shorter settlement period for these claims allows the Group to achieve a higher degree of certainty about the estimated cost of claims. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established. The liability for these contracts comprises a provision for incurred but not reported (IBNR) and a provision for reported claims not yet paid (outstanding claims) at the reporting date.

ii) Casualty insurance

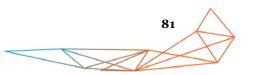
The Group's casualty insurance is motor, marine and liability insurance.

Frequency and severity of claims

The frequency and severity of claims can be affected by several factors. The most significant is the number of cases coming to Court that have been inactive or latent for a long period of time. Estimated inflation is also a significant factor due to the long period required to settle these cases.

The Group manages these risks through its underwriting strategy, adequate reinsurance arrangements and proactive claims handling.

Underwriting limits are in place to enforce appropriate risk selection criteria. For example, the Group has the right not to renew individual policies, it can impose deductibles and it has the right to reject the payment of a fraudulent claim. Furthermore, the Group's strategy limits the total exposure to the Group by the use of reinsurance treaty arrangements. The reinsurance arrangements include excess of loss cover. The effect of such reinsurance arrangements is that the Group should not suffer total net insurance loss of more than \$250,000 per risk for casualty insurance.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

- a) Insurance risk ... continued
 - ii) Casualty insurance ... continued

Sources of uncertainty in the estimation of future claim payments

Claims on casualty contracts are payable on a claims-occurrence basis. The Group is liable for all insured events that occurred during the term of the contract even if the loss is discovered after the end of the contract term. As a result, casualty and financial risk claims are settled over a longer period of time. There are several variables that affect the amount and timing of cash flows from these contracts. These mainly relate to the inherent risks of the business activities carried out by individual contract holders and the risk management procedures they adopted. The compensation paid on these contracts is the monetary awards granted for bodily injury suffered by employees (for employers' liability covers). Such awards are lump-sum payments that are calculated as the present value of the lost earnings and rehabilitation expenses that the injured party will incur because of the accident.

The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation value and other recoveries. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established. The liability for these contracts comprises a provision for claims incurred but not reported (IBNR) and a provision for reported claims not yet paid (outstanding claims) and a provision for unexpired risks at the reporting date. The Group's IBNR loss reserves are derived using the paid loss development estimation method (triangular method). Each business classes' IBNR was calculated using claims data and loss history. The quantum of casualty claims is particularly sensitive to the level of Court awards and to the development of legal precedent on matters of contract and tort.

iii) Reinsurance contracts

Sources of uncertainty in the estimation of future claim payments

Claims on reinsurance contracts are payable on a claims-occurrence basis. The Group is liable for all insured events that occurred during the term of the contract even if the loss is discovered after the end of the contract term. The provision for outstanding claims is subject to the risk that actual claims settlement may be less than or exceed the amount reserved. Particular attention is given to those situations where the funds dedicated to future claims payments may be inadequate. The estimated costs of claims include direct expenses to be incurred in settling claims. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established. The liability for these contracts comprises a provision for incurred but not reported (IBNR) and a provision for reported claims not yet paid (outstanding claims) at the reporting date. The Group engages an actuary to ensure that its loss reserves for claims incurred but not reported are adequate. The Actuary uses a range of well-established actuarial methods for this purpose and determines the minimum required provision using a weighted average.

iv) Life insurance contracts

The Group limits its exposure of potential loss on life insurance policies, by ceding all insurance risks to a reinsurer. The Group selects reinsurers which have a well-established capability to meet their contractual obligations and which generally have high credit ratings.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

a) Insurance risk ... continued

iv) Life insurance contracts ... continued

The nature and extent of risks arising from life insurance contracts as of January 31, 2020 and 2019 are as follows:

Concentration of life insurance risk

Gross individual life insurance benefit insured per life policy as at January 31, is as follows:

Range	2020	2019
\$0 - \$200,000	72%	73%
\$200,001 - \$400,000	24%	24%
\$400,001 - \$800,000	4%	3%

The risk is concentrated in the first 2 categories.

Comparison of actual and expected claims of life insurance risk

The disclosure about claims development relates to the period when the earliest material claim arose for which there is still uncertainty about the amount and timing of the claims payments. As at January 31, the Group's comparison of actual and expected claims is shown below.

		2019		
Year	Actual claims \$	Expected claims \$	Actual claims \$	Expected claims \$
2010	45,000	106,000	45,000	106,000
2011	93,000	103,000	93,000	103,000
2012	8,000	98,000	8,000	98,000
2013	_	93,000	_	93,000
2014	_	87,000	_	87,000
2015	_	82,000	_	82,000
2016	_	78,000	_	78,000
2017	50,000	74,000	50,000	74,000
2018	71,000	54,000	71,000	54,000
2019	147,000	67,000	_	_
2020	_	56,000	_	_

Maturity profile of life insurance risk

The estimated timing of net cash outflows resulting from recognised life insurance liabilities as at January 31, are as follows:



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

a) Insurance risk ... continued

iv) Life insurance contracts ...continued

Maturity profile of life insurance risk ... continued

	Up to 1 year \$	1 to 5 years	Over 5 years \$	Total \$
As at January 31, 2020				
Net reserve Fund balance Supplementary benefits	126 - 60	6,176 - -	1,475,072 220,191 –	1,481,374 220,191 60
Total liabilities, January 31, 2020	186	6,176	1,695,263	1,701,625
As at January 31, 2019				
Net reserve Fund balance Supplementary benefits	205 - 183	6,132 - -	1,999,772 359,607 -	2,006,109 359,607 183
Total liabilities, January 31, 2019	388	6,132	2,359,379	2,365,899

v) Claims development

Claims development – reinsurance

The Group employs loss (claims) development tables as a means of measuring actual claims compared with previous estimates. Claims are typically resolved within one year and are assessed on a case-by-case basis.

Loss year	Reported number of claims	Open Number of claims	Paid losses	Case reserves	Reported incurred losses \$
2013	1	1	524,000	_	_
2014	_	_	,	_	_
2015	_	_	_	_	_
2016	1	1	5,250,000	_	_
2017	_	_	_	_	_
2018	_	_	1,750,000	_	_
2019	_	_	· -	_	_
2020	3	3		4,563,512	
Total	5	5	7,524,000	4,563,512	_

Claims development – insurance

The Group employs loss (claims) development tables as a means of measuring actual claims compared with previous estimates. Claims are typically resolved within one year and are assessed on a case-by-case basis. The claims that tend to extend beyond one year are normally from the Accident line of business and to a lesser extent, the motor line.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

Management of insurance and financial risks ... continued

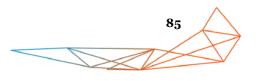
a) Insurance risk ... continued

v) Claims development ... continued

Claims development - insurance ... continued

 $\mathbf{Motor-gross}$

0	Dugast						
Loss year	forward \$	2016	2017	2018	2019	2020 \$	Total \$
 At end of reporting year One year later Two years later Three years later Four years later Five years and over 	8,873,393 (474,458) 240,613 (82,566) (9,162) (175,737)	2,409,026 (61,050) (46,686) 7,044 5,323	2,417,002 (70,294) (17,417) 64,843	2,351,911 (76,803) (24,434)	3,321,516 147,086 - -	3,851,283	23,224,131 (535,519) 152,076 (10,679) (3,839) (175,737)
Current estimate of cumulative claims	8,372,083	2,313,657	2,394,134	2,250,674	3,468,602	3,851,283	22,650,433
Cumulative payments to date	(6,222,895)	(6,222,895) (2,359,021)	(1,932,712)	(1,939,496)	(2,627,452)	(2,627,452) (2,355,520) (17,437,096)	(17,437,0
Liability recognised in the consolidated statement of financial position	2,149,188	(45,364)	461,422	311,178	841,150	1,495,763	5,213,337
Motor – net							
 At end of reporting year One year later Two years later Three years later Four years later Five years and over 	8,873,393 (474,458) (474,458) 240,613 (82,566) (9,162) (175,737)	2,409,026 (61,050) (46,686) 7,044 5,323	2,417,002 (70,294) (17,417) 64,843	2,351,911 (76,803) (24,434)	3,321,516 147,086 - -	3,456,996	22,829,844 (535,519) 152,076 (10,679) (3,839) (175,737)
Current estimate of cumulative claims	8,372,083	2,313,657	2,394,134	2,250,674	3,468,602	3,456,996 22,256,146	22,256,1
Cumulative payments to date	(6,222,895)	(6,222,895) (2,359,021)	(1,932,712)	(1,939,496)	(2,627,452)	(2,627,452) (2,355,520) (17,437,096)	(17,437,0
Liability recognised in the consolidated statement of financial position	2,149,188	(45,364)	461,422	311,178	841,150	1,101,476	4,819,050



St. Kitts Nevis Anguilla Trading and Development Company LimitedNotes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

Management of insurance and financial risks ... continued

- a) Insurance risk ... continued
- v) Claims development ... continued

Claims development - insurance ... continued

Froperty – gross							
Loss year	Brought forward \$	2016 \$	2017	2018 \$	2019	2020 \$	Total \$
- At end of reporting year - One year later - Two years later - Three years later - Four years later	1,456,813 26,007 (13,864)	2,412,000 197,931 (12,000)	3,245,454 (14,482) - -	2,481,140 (207,876)	158,900	1,072,197	10,826,504 1,580 (13,864) (12,000)
Current estimate of cumulative claims Cumulative payments to date	1,468,956 (1,401,357)	2,597,931 (2,424,602)	3,230,972 (3,056,088)	2,273,264 (594,117)	158,900 (242,412)	1,072,197 (158,612)	10,802,220 (7,877,188)
Liability recognised in the consolidated statement of financial position	62,299	173,329	174,884	1,679,147	(83,512)	913,585	2,925,032
Property – net - At end of reporting year - One year later - Two years later - Three years later - Four years later - Four years later	1,456,813 26,007 (13,864)	2,412,000 197,931 (12,000)	3,245,454 (14,482) - - -	711,140 (207,876)	158,900	550,110	8,534,417 1,580 (13,864) (12,000)
Current estimate of cumulative claims Cumulative payments to date	1,468,956 (1,401,357)	2,597,931 (2,424,602)	3,230,972 (3,056,088)	503,264 (594,117)	158,900 (242,412)	550,110 (158,612)	8,510,133 (7,877,188)
Liability recognised in the consolidated statement of financial position	62,299	173,329	174,884	(90,853)	(83,512)	391,498	632,945

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

b) Fair value of financial assets and liabilities

Fair value is the arm's length consideration for which an asset could be exchanged or a liability settled, between knowledgeable, willing parties, who are under no compulsion to act and is best evidenced by a quoted market price, if one exists.

Determination of fair value

The following methods and assumptions have been used to estimate the fair value of each class of financial instruments for which it is practical to estimate a value:

Short-term financial assets and liabilities

The carrying value of these financial assets and liabilities is a reasonable estimate of their fair value because of the short maturity of these instruments. Short-term financial assets are comprised of cash and cash equivalents, loans to customers, receivables reinsurance assets and due from related parties. Short-term financial liabilities are comprised of customers' deposits, insurance liabilities, accounts payable and other liabilities and due to related parties.

Long-term financial assets

The fair value of long-term financial assets which are not quoted in an active market is based on discounted cash flows using the interest rate for new financial assets with the same characteristics and maturities.

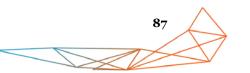
Financial assets at FVOCI

Fair value is based on quoted market prices. Where these are not available, fair value is assumed to approximate cost.

Borrowings and deposits

The estimated fair value of deposits with no stated maturity, which includes non-interest bearing deposits, is the amount repayable on demand.

The estimated fair value of fixed-interest bearing deposits and other borrowings not quoted in an active market is based on discounted cash flows using interest rates for new debts with similar remaining maturity.



Notes to Consolidated Financial Statements January 31, 2020

(expressed in Eastern Caribbean dollars)

Management of insurance and financial risks ... continued

b) Fair value of financial assets and liabilities ... continued

The table below summarises the carrying amounts and fair values of the Group's financial assets and liabilities:

		Carrying value	2020 2020	Fair value
Financial assets	£	æ	æ	A
Cash and cash equivalents	19,233,402	20,459,482	19,233,402	20,459,482
Investment securities	73,972,372	70,209,649	73,972,372	70,209,649
Loans to customers	112,558,453	106,788,283	112,558,453	106,788,283
Receivables	21,348,436	18,603,463	21,348,436	18,603,463
Reinsurance assets	7,740,387	4,232,927	7,740,387	4,232,927
Statutory deposits	2,868,419	2,849,488	2,868,419	2,849,488
Due from related parties	1,548,749	1,393,427	1,548,749	1,393,427
Assets included in disposal group	296,709	439,790	296,709	439,790
	239,566,927	224,976,509	239,566,927	224,976,509
Financial liabilities				
Borrowings	42,131,728	43,781,069	42,131,728	43,781,069
Customers' deposits	123,337,110	119,858,662	124,435,461	115,263,373
Insurance liabilities	17,891,582	13,247,981	17,891,582	13,247,981
Accounts payable and other liabilities	49,241,899	43,748,785	49,241,899	43,748,785
Liabilities included in disposal group	79,726	80,602	79,726	80,602
Due to related parties	89,805	95,345	89,805	95,345
	232,771,850	220,812,444	233,870,201	216,217,155

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

c) Fair value hierarchy

Fair value measurement of financial assets

IFRS 7 specifies a hierarchy of valuation techniques based on whether the inputs to those valuation techniques are observable or unobservable. Observable inputs reflect market data obtained from independent sources; unobservable inputs reflect the Group's market assumptions. These two types of inputs have created the following fair value hierarchy:

- Level 1: Quoted prices in active markets for identical assets and liabilities. This level includes equity securities and debt instruments listed on exchanges.
- Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (that is, as prices) or indirectly (that is, derived from prices).
- Level 3: Inputs for the assets or liabilities that are not based on observable market data. This level includes equity investments and debt instruments with significant unobservable components.

The hierarchy requires the use of observable market data when available. The Group considers relevant and observable market prices in valuations where possible.

	Level 1 \$	Level 2 \$	Level 3 \$	Total \$
Financial assets 2020 Financial assets at FVOCI (note 9)	20,628	4,133,753	2,527,250	6,681,631
Financial assets 2019 Financial assets at FVOCI (note 9)	475,048	3,884,246	3,535,197	7,894,491

Fair value measurement of non-financial assets

The following table shows the Levels within the hierarchy of non-financial assets measured at fair value on a recurring basis:

	Level 1 \$	Level 2 \$	Level 3 \$	Total \$
Land and buildings – January 31, 2020	-	_	106,119,200	106,119,200
Land and buildings – January 31, 2019	-	-	116,037,676	116,037,676

Fair value of the Group's main property assets is estimated based on appraisals performed by independent, professionally-qualified property valuers. The significant inputs and assumptions are developed in close consultation with management. The valuation processes and fair value changes are reviewed by the Board of Directors at each reporting date.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

c) Fair value hierarchy ... continued

The appraisal was carried out using a market approach that reflects observed prices for recent market transactions for similar properties and incorporates adjustments for factors specific to the land in question, including plot size, location and current use.

Land and buildings were revalued in January 2020 and difference between the carrying amounts of land and buildings and the fair values are recognised as a revaluation loss or surplus either in the consolidated statement of income or consolidated statement of other comprehensive income (see note 17 and 26).

d) Capital risk management

The Group maintains a level of capital that is sufficient to meet several objectives, including its ability to continue as a going concern in order to provide returns and benefits for shareholders and to maintain an acceptable total debt-to-capital ratio to provide access to adequate funding sources to support current operations and the fulfillment of its strategic plan.

Total net debt includes bank loans and long-term debt less cash. The Group's capital includes total net debt and equity. As at January 31, 2020, the Group's net debt amounted to \$22,898,326 (2019: \$23,321,587), while its equity amounted to \$183,456,780 (2019: \$189,174,496).

The Group manages its capital structure and makes adjustments in light of changes in activities, economic conditions and the risk characteristics of the underlying assets. In order to maintain or adjust its capital structure, the Group may issue new shares, adjust the amount of dividends paid to shareholders or sell assets to reduce debt.

In accordance with Section 3 of the Insurance Act of 2009 of St. Kitts and Nevis (the "Act"), the insurance subsidiary, TDC Insurance Company Limited, is required to have a minimum share capital of \$2,000,000 fully paid up in cash. Further, Section 23 of the Act requires the insurance subsidiary to deposit an amount of \$1,000,000 for long term insurance and no less than \$500,000 for motor vehicle insurance with the Registrar or that the interest of the Registrar in respect of any prescribed asset be duly registered with the Eastern Caribbean Central Securities Registry. The statutory deposits prior to elimination in the amount of \$4,352,760 (2019: \$4,333,829) in the form of term deposits and bonds are currently held by the insurance subsidiary to satisfy the above requirement.

In St. Kitts and Nevis, the solvency criteria prescribed by Section 54 (c) of the Act states that a registered insurance company carrying on both long-term insurance and general insurance business, shall be deemed to be insolvent, if the excess of its total assets over its total liabilities is less than the greater of the following amounts:

- i) \$500,000; or
- ii) 20% of its premium income in respect of the general insurance business in its last preceding financial year and 5% of the long-term life insurance liabilities as at the end of the reporting period.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

d) Capital risk management ... continued

General insurance business	2020 \$	2019 \$
20% of net premium income of the preceding year (2020: \$7,158,523: 2019: \$7,551,811) Long-term insurance business	1,431,705	1,510,362
5% of life policyholders' benefits of the current year (2020: \$1,701,625; 2019: \$2,365,899)	85,081	118,295
	1,516,786	1,628,657
Compliance with the minimum margin of solvency is determ	ined as follows:	

	2020 \$	2019 \$
Total assets Total liabilities	57,923,771 (17,140,152)	54,441,401 (14,546,997)
Margin of solvency	40,783,619	39,894,404
Required minimum margin of solvency	(1,516,786)	(1,628,657)
Margin of solvency in excess of requirement	39,266,833	38,265,747

The margin of solvency was met and exceeded by the insurance subsidiary in 2020 and 2019.

In accordance with Section 3 of the Insurance Act of 2014 (the "Act"), the insurance subsidiary, East Caribbean Reinsurance Company Limited, is required to have a minimum share capital of \$540,000 fully paid up in cash. Further, Section 8 of the Act requires the Company to deposit an amount at least equal to the total of its unearned premium reserves and outstanding claims reserves at a domestic bank in Anguilla. As at January 31, 2020, unearned premiums and outstanding claims amounted to \$1,795,672 (2019: \$1,881,498) and \$4,563,511 (2019: \$3,745,164), respectively. Term deposits held at domestic banks in Anguilla amounted to \$3,011,436 as at January 31, 2020 (2019: \$3,382,180) and demand deposits of \$2,443,318 (2019: \$1,079,003) to satisfy the above requirement.

Notes to Consolidated Financial Statements **January 31, 2020**

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

d) Capital risk management ... continued

In Anguilla, the solvency criteria prescribed by Section 48 of the Financial Services Act states that a registered insurance company other than one carrying on long-term business, shall be deemed to be insolvent, if the excess of its total assets over its total liabilities is less than the greater of the following amounts:

- i) the minimum amount of paid up capital; and
- ii) where the Net Retained Annual Premium (NRAP) of the insurance subsidiary does not exceed US\$5,000,000, 20% of Net Retained Annual Premium.

General insurance business	2020 \$	2019 \$
20% of net premium income (2020: \$1,303,337; 2019: \$643,892)	260,667	88,058
Compliance with minimum margin of solvency is dete	ermined as follows:	

	2020 \$	2019 \$
Total assets Total liabilities	26,611,584 (9,173,163)	24,064,212 (8,194,064)
Margin of solvency	17,438,421	15,870,148
Required minimum margin of solvency	(540,000)	(540,000)
Margin of solvency in excess of requirement	16,898,421	15,330,148

The margin of solvency was met and exceeded by the insurance subsidiary in 2020 and 2019.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

6 Management of insurance and financial risks ... continued

d) Capital risk management ... continued

The table below summarises the composition of regulatory capital of the finance subsidiary for the two-year presentation. During those two years, the finance subsidiary complied with all of the statutory capital requirements with which it must comply.

	2020	2019
	\$	\$
Tier 1 capital		
Share capital	6,000,000	6,000,000
Statutory reserve	6,617,255	6,617,255
Retained earnings	18,889,083	16,376,614
Other reserves	734,285	717,551
Total qualifying Tier 1 capital	32,240,623	29,711,420
Tier 2 capital		
Accumulated impairment allowance	3,258,058	3,051,700
Total regulatory capital	35,498,681	32,763,120

7 Segment reporting

Management currently identifies the Group's product and service lines as its operating segments. These operating segments are monitored by the Group's Chief Executive Officer (the chief operating decision maker) and strategic decisions are made on the basis of adjusted segment operating results.

Minor operating segments are combined below under other segments. These are rentals and hire purchase, airline agents and tour operations, real estate development and shipping.

Segment information for the reporting period is as follows:

St. Kitts Nevis Anguilla Trading and Development Company LimitedNotes to Consolidated Financial Statements

Notes to Consolidated Financial Statement. January 31, 2020

(expressed in Eastern Caribbean dollars)

Segment reporting ... continued

Segment reporting continued				10401			
2020	General trading	Insurance \$	Financing	Hotel and restaurant \$	Other §	Eliminations	Total \$
Revenue From external customers: Revenue Net interest income Net underwriting income Other income From other segments	139,378,653 1,440,313 - 6,285,769 17,257,248	1,097,018 2,808,368 2,284,519 2,159,576	5,788,424 - 568,691 40,051	4,778,829 - - 783,604 102,054	10,458,246 479,745 - 1,316,115 923,166	_ _ _ _ (20,482,095)	154,615,728 8,805,500 2,808,368 11,238,698
Cost of sales	164,361,983 (119,921,016)	8,349,481	6,397,166	5,664,487 (2,423,500)	13,177,272 (3,093,635)	(20,482,095) 13,325,080	177,468,294 (112,113,071)
Gross profit	44,440,967	8,349,481	6,397,166	3,240,987	10,083,637	(7,157,015)	65,355,223
Employee costs General and administrative expenses Depreciation and amortisation Impairment loss on property, plant and equipment Revaluation loss Finance charges, net Share of income on associated companies	(19,101,489) (13,161,037) (5,209,773) - 43,661 (4,159,606) - (41,588,244)	(2,101,755) (2,730,729) (513,868) (796,917) - 57,169	(1,285,144) (1,471,344) (181,523) - (3,493) - (2,941,504)	(1,753,277) (2,963,698) (1,353,066) (3,567,898) (6,374,371) (242,828)	(3,406,395) (3,613,611) (1,392,203) - 454,488 - (7,957,721)	148,917 4,772,260 1,923,922 796,917 (796,917) (830,203) 1,382,555 7,397,451	(27,499,143) (19,168,159) (6,726,511) (3,567,898) (7,127,627) (4,724,473) 1,382,555 (67,431,256)
Segment (loss)/profit before income tax Segment assets Segment liabilities	2,852,723 208,252,261 130,218,781	2,263,381 84,535,355 26,313,315	3,455,662 163,883,958 131,643,335	(13,014,151) 18,139,276 22,861,337	2,125,916 42,785,958 8,945,735	240,436 (82,463,178) (68,305,653)	(2,076,033) 435,133,630 251,676,850

Notes to Consolidated Financial Statements January 31, 2020

(expressed in Eastern Caribbean dollars)

Segment reporting ... continued

0							
2019	General trading	Insurance \$	Financing \$	Hotel and restaurant	Other \$	Eliminations \$	Total \$
Revenue From external customers:	126 035 705			000 073 3	10.250.000		151 020 503
Nevenue Net interest income	1,379,482	$\frac{1,320,570}{1,320,570}$	6,247,249	0,747,020	310,148	l I	9,257,449
Net underwriting income	I	3,905,239	I	I	I	ı	3,905,239
Other income From other segments	7,383,822 17,813,860	2,174,228 1,731,398	469,537 39,125	921,793 47,676	1,554,037 706,737	(20,338,796)	12,503,417
Cost of sales	162,612,949 (117,395,240)	9,131,435	6,755,911	6,512,297 (2,283,887)	12,930,812 (3,364,666)	(20,338,796) 14,330,198	177,604,608 (108,713,595)
Gross profit	45,217,709	9,131,435	6,755,911	4,228,410	9,566,146	(6,008,598)	68,891,013
Employee costs	(17,361,125)	(2,026,087)	(1,150,573)	(1,715,084)	(3,483,642)	88,575	(25,647,936)
General and administrative expenses	(14,164,098)	(2,657,694)	(1,396,092)	(2,503,515)	(3,854,678)	5,351,349	(19,224,728)
Depreciation and amortisation	(3,413,322)	(307, 376)	(183,082)	(1,432,999)	(1,270,331)	I	(6,607,110)
Finance charges, net	(4,017,254)	88,960	22,928	(239,164)	648,546	(1,571,206)	(5,067,190)
Share of income of associated companies	I	I	1	1	1,255,348	- T	1,255,348
	(38,955,799)	(4,902,197)	(2,706,819)	(2,706,819) (5,890,762)	(6,704,757)	3,868,718	(55,291,616)
Segment profit/(loss) before income tax	6,261,910	4,229,238	4,049,092	(1,662,352)	2,861,389	(2,139,880)	13,599,397
Segment assets	208,633,683	78,120,105	156,569,632	34,284,539	41,121,790	(90,491,812)	428,237,937
Segment liabilities	114,694,021	21,669,363	126,858,212	22,270,600	8,399,605	(54,828,360)	239,063,441

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

7 Segment reporting ... continued

The totals presented above for the Group's operating segments reconcile to the key financial figures as presented in the consolidated statement of financial position and consolidated statement of income.

Major customers

The Group does not have a single external customer from which sales revenue generated amounted to 10% or more of the total revenue of the Group.

8 Cash and cash equivalents

	2020 \$	2019 \$
Cash on hand	56,656	94,326
Cash at banks	10,028,885	11,242,678
Treasury bills and term-deposits	9,147,861	9,122,478
	19,233,402	20,459,482

Cash at banks is held with several local commercial banks in non-interest-bearing accounts. The amounts held in these accounts facilitate the short-term commitments and day-to-day operations of the Group.

Treasury bills and term-deposits

Treasury bills and term-deposits are held with Government of St. Kitts and Nevis and local commercial banks, respectively, with original terms to maturity of three months or less. Interest rates on treasury bills range from 3.75% to 5.5% per annum (2019: 3.75% to 5.5%) while interest rates on short-term deposits are 1% per annum (2019: 1%).



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

9 Investment securities

	2020 \$	2019 \$
Financial assets at FVOCI		
Quoted securities Unquoted securities	4,154,381 2,527,250	4,359,294 3,535,197
	6,681,631	7,894,491
Amortised cost		
Fixed deposits Corporate bonds Government treasury bills and bonds	39,013,678 24,050,000 10,645,258	40,793,044 19,551,469 9,591,788
Interest receivable	73,708,936 761,782	69,936,301 756,035
Allowance for impairment	74,470,718 (498,346)	70,692,336 (482,687)
	73,972,372	70,209,649
	80,654,003	78,104,140
Current Non-current	70,055,418 10,598,585	62,408,535 15,695,605
	80,654,003	78,104,140

Financial assets at FVOCI

During the year, the Group disposed of certain unquoted equity securities for \$2,670,300. Accordingly, the cumulative unrealised fair value gains totalling \$510,762 at the date of redemption were realised and simultaneously transferred from revaluation reserve – financial assets at FVOCI to retained earnings (see note 26).

In 2019, the Group obtained significant influence over its investment in Port Services Limited. Accordingly, a reclassification was made from investment securities account to investment in associates account.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

9 Investment securities ... continued

The movement in investment securities may be summarised as follows:

	Amortised cost	Financial assets at FVOCI \$	Total \$
Balance at January 31, 2018	66,096,120	7,862,637	73,958,757
Additions	13,246,933	=	13,246,933
Reclassifications of investments (note 16)	_	(50,000)	(50,000)
Redemptions	(9,454,436)	(18,115)	(9,472,551)
Movement in interest receivable	335,161	_	335,161
Fair value gains	_	99,969	99,969
Impairment loss (note 30)	(14,129)	_	(14,129)
Balance at January 31, 2019	70,209,649	7,894,491	78,104,140
Additions	21,331,444	, , <u> </u>	21,331,444
Redemptions	(17,558,809)	(2,670,300)	(20,229,109)
Movement in interest receivable	5,747	_	5,747
Fair value gains	_	1,457,440	1,457,440
Impairment loss (note 30)	(15,659)	<u> </u>	(15,659)
Balance at January 31, 2020	73,972,372	6,681,631	80,654,003

The fair value gains for the year on financial assets at FVOCI are attributable to the shareholders of:

	2020 \$	2019 \$
Parent company (note 26) Non-controlling interests	1,464,169 (6,729)	86,780 13,189
	1,457,440	99,969

The movement in the impairment losses on investment securities during the year is shown in Note 5(b).

Fixed deposits

Fixed deposits consist of one to two years term deposits at local and regional financial institutions bearing interest at rates ranging from 1.0% to 3.5% per annum (2019: 1.5% to 3.5%).

At January 31, 2016, the Group held \$7,426,146 and \$2,747,376 in cash and fixed deposits at Caribbean Commercial Bank (Anguilla) Limited and National Bank of Anguilla Limited, respectively.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

9 Investment securities ... continued

Fixed deposits ... continued

Both the Caribbean Commercial Bank (Anguilla) Limited and National Bank of Anguilla Limited were placed in Conservatorship in August 2013. The Conservator of these two banks advised that all depositors' balances up to \$2,800,000 are accessible to the depositors and any excess amounts will be transferred to a Depositors Protection Trust. The Bank Resolution Obligation Act, 2016 of Anguilla provides for the Government of Anguilla to fund the Depositors Protection Trust in support of the resolution of the Caribbean Commercial Bank (Anguilla) Limited and National Bank of Anguilla Limited.

On April 22, 2016, Caribbean Commercial Bank (Anguilla) Limited and National Bank of Anguilla Limited were placed in Receivership. Funds in the amount of \$975,921 and \$2,747,376 held at Caribbean Commercial Bank (Anguilla) Limited and National Bank of Anguilla Limited, respectively, that were not transferred to the Depositors Protection Trust, were transferred to a newly formed Bank, National Commercial Bank of Anguilla Limited.

Deposits held with the Depositors Protection Trust are for a term of 10 years commencing on June 30, 2016, at an interest rate of 2% per annum and with a maximum annual allowed withdrawal of 10% of the principal balance. Accordingly, the amount of \$3,650,255 representing the Group's remaining deposit at Caribbean Commercial Bank (Anguilla) Limited in excess of \$2,800,000 will be held in the Depositors Protection Trust. The Trust Deeds in respect of these amounts were signed on June 30, 2017, with the first quarterly payment of principal and interest due on December 30, 2017. The first interest payment totalling \$141,750 was received on April 25, 2018.

The Trust Deed in respect of this amount was signed on June 30, 2017. Deposits held with the Depositors' Protection Trust were to be held for a term of 10 years commenced on April 22, 2016. However, due to a delay in the commencement of the payment on the Depositors' Protection Trust, a revised payment schedule was completed and resulted in a maturity date of March 30, 2028.

As at January 31, 2020, the Bank held an outstanding principal of \$3,011,436 (2019: \$3,376,458) and interest receivable of \$4,974 (2019: \$5,721).

Corporate bonds

Corporate bonds are held with Eastern Caribbean Home Mortgage Bank and Property Holding & Development Co. Ltd. for periods ranging from 1 to 2 years at interest rates of 1.98% to 3% per annum (2019: 1.55% to 3%).

Treasury bills and bonds

Treasury bills and bonds are held with Eastern Caribbean Governments with original terms to maturity ranging from more than three months to one year for treasury bills and one to twenty years for bonds. Interest rates on treasury bills range from 2.5% to 4.5% per annum (2019: 4.5% to 6.5%) while interest rates on bonds range from 2.5% to 4.5% per annum (2019: 4.5% to 5.5%).

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

10 Loans to customers

2020	2019
\$	\$
102,037,641	95,545,343
5,796,216	6,419,478
7,201,260	7,283,343
587,316	419,695
115,622,433	109,667,859
(3,063,980)	(2,879,576)
112,558,453	106,788,283
29,525,938 83,032,515	32,624,416 74,163,867 106,788,283
	\$ 102,037,641 5,796,216 7,201,260 587,316 115,622,433 (3,063,980) 112,558,453 29,525,938

The weighted average effective interest rate on performing and under performing loans and advances at amortised cost at January 31, 2020 was 8.22% (2019: 8.47%).

The movement in the impairment losses of loans to customers during the year is shown in Note 5(b).

According to the ECCB loan provisioning guidelines, the calculated allowance for loan impairment amounts to \$2,340,714 (2019: \$1,939,532). Where the ECCB loan loss provision is greater than the allowance for credit losses calculated under IFRS, the difference is set aside as a specific reserve in equity. As at January 31, 2020, the loan loss provision calculated under IFRS was greater than the ECCB provision. Therefore, a specific reserve through equity was not required at the reporting date.

Non-performing loans as at January 31, 2020 amounted to \$7,201,260 (2019: \$7,283,343). The interest receivable on loans that would not be recognised under ECCB guidelines as at January 31, 2020 amounted to \$698,498 (2019: \$717,551), and is included in other reserves in equity (see note 26). The movement in the other reserve during the year was a reduction of \$19,053 and an increase of \$473,890 in prior year was a result of the change in interest receivable on credit-impaired loans to customers. The interest receivable on non-performing loans to customers but not recognized in the consolidated financial statements at the end of the year amounted to \$2,991,919 (2019: \$2,351,534).



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

11 Receivables

	2020 \$	2019 \$
Current:		
Accounts receivable	19,350,947	17,416,906
Finance lease receivables	4,503,682	4,206,717
Loan receivable	180,710	6,921
Other receivables	87,235	362,469
	24,122,574	21,993,013
Less: provision for impairment	(10,027,118)	(9,393,046)
	14,095,456	12,599,967
Non-current:		
Finance lease receivables	4,994,777	4,115,216
Loan receivable	2,227,383	1,888,280
Other receivables	30,820	
	7,252,980	6,003,496

Accounts receivable

The Group's accounts receivable are amounts due from customers for the goods sold and services rendered in the ordinary course of business. They are generally due for settlement within 30 days and therefore are all classified as current. Details about the Group's impairment policies and the calculation of the loss allowance are disclosed in Note 5(b).

Due to the short-term nature of the Group's accounts receivable, their carrying amount is considered to be the same as their fair value.

Movement in the allowance for impairment of receivables is shown in Note 5(b).

Finance lease receivables

The Group entered into finance leases covering motor vehicles and household furniture and appliances with lease terms ranging from two to eight years. Future Minimum Lease Payments Receivables (MLPR) under these finance leases together with the Present Value (PV) of Net Minimum Lease Payments Receivables (NMLPR) follow:

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

11 Receivables ... continued

Finance lease receivables ... continued

	2020		2019	
	Future MLPR \$	PV of NMLPR \$	Future MLPR \$	PV of NMLPR \$
Within one year After one year but not more than five	6,496,142	4,503,682	5,406,526	4,206,717
years	6,325,503	4,385,085	5,740,611	3,898,854
More than five years	877,706	609,692	330,908	216,362
Total MLPR Amounts representing finance income	13,699,351 (4,200,892)	9,498,459 _	11,478,045 (3,156,112)	8,321,933
PV of MLPR	9,498,459	9,498,459	8,321,933	8,321,933

The net investment relating to these finance leases is presented as finance lease receivables under receivables in the consolidated statement of financial position.

As at January 31, 2020, the provision for impairment of finance lease receivables included a provision for uncollectible minimum lease payment receivables amounting to \$1,786,340 (2019: \$1,740,515).

Loan receivable

On February 26, 2018, the Group, St. Kitts-Nevis-Anguilla National Bank Limited, Social Security Board and St. Kitts and Nevis Sugar Industry Diversification Foundation (the "lenders") entered into a credit agreement with St. Christopher Air and Sea Ports Authority (SCASPA). Under the credit agreement, the lenders granted a loan to SCASPA to assist in the construction of second cruise pier. Further, National Bank Trust Company (St. Kitts and Nevis) Limited acted as the security trustee while St. Kitts-Nevis-Anguilla National Bank Limited as the administrative agent. The loan bears interest at the rate of 4.5% per annum and repayable beginning October 2019, matures in 2033 and is secured by the parcels of land situated at Port Zante, Basseterre, St. Kitts.

The lenders agreed that the Group will provide US\$1,000,000 to the administrative agent for the loan extended to SCASPA. As at January 31, 2020, the amounts disbursed amounted to US\$891,886 or EC\$2,408,093 (2019: US\$698,363 or EC\$1,885,581).

The interest income recognised for the year amounted to US\$37,151 or EC\$100,307 (2019: US\$17,564 or EC\$47,423) is shown as part of interest income in the consolidated statement of income.

The loan receivable balance including accrued interest as at January 31, 2020 amounted to US\$891,886 or EC\$2,408,093 (2019: US\$701,926 or EC\$1,895,201).



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

12 Inventories

	2020 \$	2019 \$
General trading stock on hand	27,005,053	27,247,074
Land held for future development	11,647,503	11,647,503
Sunrise Hills Villas – land	2,658,607	2,658,607
Stock in transit	2,227,199	827,392
Work-in-progress	2,225,838	98,973
Real estate units available for sale	784,596	784,596
	46,548,796	43,264,145

13 Prepayments and other current assets

	2020 \$	2019 \$
Prepayments Statutory deposits Right of return assets VAT recoverable	3,679,500 2,868,419 210,609	2,772,692 2,849,488 248,393 25,982
	6,758,528	5,896,555

Statutory deposits

In accordance with the Insurance Act 2009 Section 23, all registered insurance companies are required to maintain a statutory deposit in certain prescribed forms acceptable to the Registrar of Insurance. As at January 31, 2020 and 2019, statutory deposits were held in the form of term deposits with local commercial banks, with original term to maturity of one year and bear interest at a rate of 1% per annum (2019: 1%), and funds held on deposit with the Financial Services Regulatory Commission – St. Christopher Branch. Statutory deposits are restricted and hence are not available for use in the day-to-day operations of the Group

14 Related party balances and transactions

A related party relationship exists when one party has the ability to control directly or indirectly, through one or more intermediaries, the other party or exercise significant influence over the other party in making financial and operating decisions. Such relationships also exist between or among entities under common control, with the reporting enterprise and its key management personnel, directors and shareholders.

Amounts due from and to related parties are interest-free, unsecured and have no fixed terms of repayment and comprise the following:



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

14 Related party balances and transactions ... continued

	2020	2019
Due from related parties	\$	\$
Associated companies	1,548,749	1,393,427
	2020 \$	2019 \$
Due to related parties		
Associated companies	89,805	95,345
The following transactions with associated companies were carri	ed out with related parties:	
	2020 \$	2019 \$
Revenues		
Sale of goods	5,369,189	3,872,684
Management fees	204,000	204,000
Expenses		
Reinsurance premium expense	2,739,115	1,799,127
Expenses	8,974,522	9,137,319
Shares owned by Group directors		
	2020 \$	2019 \$
4,495,097 shares at \$1 per share	4 405 007	Ţ.
(2019: 4,420,722 shares at \$1 per share)	4,495,097	4,420,722

The following transactions were carried out with related parties:

Balances with the Group directors

Loans to and deposits from directors bear interest ranging from 5.6% to 7.0% and 3% to 3.5%, respectively, are included in loans to customers and customers' deposits, respectively, on the consolidated statement of financial position.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

14 Related party balances and transactions ... continued

	2020 \$	2019 \$
Loans to directors	469,297	791,041
Deposits from directors	1,981,508	1,899,129

Advances from directors are repayable on demand and bear interest ranging from 3% to 4% per annum (2019: 3% to 4%) and are included in accounts payable and other liabilities on the consolidated statement of financial position.

	2020	2019
	\$	\$
Advances from directors	1,933,241	1,949,954

Key management compensation

Key management includes the Group's executive and non-executive directors. The compensation incurred in respect of key management is as follows:

	2020 \$	2019 \$
Salaries	1,764,478	1,634,240
Directors' fees	625,650	600,600
Allowances	153,225	107,220
Gratuity	140,400	295,821
Pension	108,558	105,453
Social security	99,178	93,634
	2,891,489	2,836,968

St. Kitts Nevis Anguilla Trading and Development Company Limited Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

15 Interest in subsidiaries

Composition of the Group

Set out below are details of the subsidiaries held directly by the Group:

	Country of incorporation and principal		Proportion of ownership interests held by the Group	Proportion of rship interests by the Group
Name of subsidiary	piace or business	Principal activity	2020	2019
City Drug Store (2005) Limited	St. Kitts	the retailing of consumer products	100%	100%
Conaree Estates Limited	St. Kitts	land and property development	100%	100%
Dan Dan Garments Limited	St. Kitts	leasing of land and building	100%	100%
Ocean Terrace Inn Limited	St. Kitts	operation of Ocean Terrace Inn hotel, Fisherman's Wharf Restaurant and apartments ownership and rentals	100%	100%
Sakara Shipping Inc.	Tortola	the provision of freight and other shipping services	100%	100%
St. Kitts Bottling Company Limited	St. Kitts	the trade or business of aerated beverages and purified water manufacturers and bottlers	51.67%	51.67%
TDC Financial Services Company Limited	St. Kitts	accepting deposits from customers, providing loans to customers and investing in debt and equity securities	100%	100%
TDC Insurance Company Limited	St. Kitts	the business of underwriting all classes of general insurance	100%	100%
TDC Airline Services Limited	St. Kitts	airline, shipping, chartering and travel agents	100%	100%

St. Kitts Nevis Anguilla Trading and Development Company LimitedNotes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

15 Interest in subsidiaries ... continued

Composition of the Group ... continued

	Country of incorporation and principal		Proportion of ownership interests held by the Group	Proportion of ship interests by the Group
Name of subsidiary	piace of business	Principal activity	2020	2019
TDC Real Estate and Construction Company Limited	St. Kitts	real estate development and construction of residential villas	100%	100%
TDC Rentals Limited	St. Kitts	car rental services and financing service to consumers	100%	100%
TDC Tours Limited	St. Kitts	organisation of tours, weddings and shore excursions	100%	100%
City Drug Store (Nevis) Limited	Nevis	retailing of customer products	100%	100%
TDC Airline Services (Nevis) Limited	Nevis	travel agents, tour operators, shipping and forwarding agents	I	100%
TDC Nevis Limited	Nevis	trading as general merchants, manufacturers' representatives and commission agents	100%	100%
TDC Real Estate and Construction Company (Nevis) Limited	Nevis	real estate development and construction	100%	100%
TDC Rentals (Nevis) Limited	Nevis	car rental services and financing service to consumers	100%	100%
East Caribbean Reinsurance Company Limited	Anguilla	the business of reinsurance for all classes of general insurance	%08	%08

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

15 Interest in subsidiaries ... continued

There are no subsidiaries with a non-controlling interest that is material to the Group.

The Company has issued guarantees to certain banks in respect of the credit facilities granted to certain subsidiaries (see note 35).

The Group has no interests in unconsolidated structured entities.

During the year, the Group liquidated its 100% interest in its wholly-owned subsidiary, TDC Airline Services (Nevis) Limited. The gain on liquidation of TDC Airline Services (Nevis) Limited amounted to \$34,971 and is shown as a deduction against general and administrative expenses in the 2020 consolidated statement of income.

Disposal group and discontinued operations

In 2017, St. Kitts Bottling Company Limited ceased its operations through sale of its manufacturing of aerated beverages and water along with certain assets and liabilities to a third party purchaser. Accordingly, revenues and expenses, gains and losses relating to the cessation of this business have been eliminated from profit or loss from the Group's continuing operations and are shown as single line item on the face of the consolidated statement of income.

The carrying amounts of assets and liabilities in this disposal group are summarized as follows:

	2020 \$	2019 \$
Current asset Cash	296,709	439,790
Assets included in disposal group	296,709	439,790
Current liabilities Accounts payable and other liabilities	79,726	80,602
Liabilities included in disposal group	79,726	80,602
Cash flows from discontinued operations for the reporting period are as for	follows:	
	2020 \$	2019 \$
Cash flows used in operating activities	(876)	(658,980)
Cash flows from discontinued operations	(876)	(658,980)



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

16 Investment in associates

The Group's associates include the following:

Name of Associate	Country of incorporation/ Principal place of business	Percen of own	ership		ying value
		2020	2019 %	2020 \$	2019
		70	70	Þ	\$
St. Kitts Masonry Products Limited Malliouhana-Anico Insurance Company	St. Kitts	50%	50%	8,437,332	7,884,928
Limited	Anguilla	25%	25%	2,800,194	2,782,387
Port Services Limited	St. Kitts	33%	33%	130,779	118,435
			_	11,368,305	10,785,750

Movements in the investment in associates account are as follows:

	2020 \$	2019 \$
Balance at beginning of year Additions (note 9)	10,785,750	10,130,402 50,000
Share of income of associated companies Dividends received	1,382,555 (800,000)	1,255,348 (650,000)
Balance at end of year	11,368,305	10,785,750

St. Kitts Masonry Products Limited

St. Kitts Masonry Products Limited manufactures and sells ready-mix concrete and concrete blocks for the construction industry.

Other associated companies

Other associated companies include Malliouhana-Anico Insurance Company Limited and Port Services Limited and the related principal activities are the underwriting of all classes of general insurance and stevedoring services, respectively.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

16 Investment in associates ... continued

Condensed financial information of St. Kitts Masonry Products Limited and other associated companies are as follows:

January 31, 2020

	St. Kitts Masonry Products Limited \$	Other associated companies
Current assets Non-current assets Current liabilities Non-current liabilities	6,749,745 16,850,372 (3,788,032) (2,699,412)	27,578,588 53,692 (12,978,068)
Net assets	17,112,673	14,654,212
Revenue Costs and expenses	15,450,038 (13,627,496)	5,244,377 (5,158,299)
Net income	1,822,542	86,078
January 31, 2019		
	St. Kitts Masonry Products Limited \$	Other associated companies
Current assets Non-current assets Current liabilities Non-current liabilities	6,220,754 16,185,018 (3,916,854) (2,801,762)	25,113,617 75,518 (10,300,177)
Net assets	15,687,156	14,888,958
Revenue Costs and expenses	25,783,323 (23,518,686)	4,791,673 (5,158,299)
Net income /(loss)	2,264,637	(366,626)

During the year, dividends received from St. Kitts Masonry Products Limited amounted to \$800,000 (2019: \$650,000).



St. Kitts Nevis Anguilla Trading and Development Company Limited Notes to Consolidated Financial Statements January 31, 2020

(expressed in Eastern Caribbean dollars)

17 Property, plant and equipment

Land and Furniture and buildings fittings \$
6,675,596 (4,415,268)
2,260,328
2,260,328
251,984
(88,274)
72,199
(482,604)
2,013,633
6 839 306
(4,825,673)
2.013.633

St. Kitts Nevis Anguilla Trading and Development Company LimitedNotes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

17 Property, plant and equipment ... continued

	Land and buildings \$	Furniture and fittings	Plant and machinery	Containers	Motor vehicles	Computers and equipment	Right-of-use asset \$	Total \$
Year ended January 31, 2020 Opening net book amount	116,037,676	2,013,633	6,856,410	229,337	8,081,121	1,165,059	I	134,383,236
Effect of IFKS 16 Cost or valuation Accumulated depreciation Additions Transfers from investment	235,308	- - 469,098	963,056	_ 	2,250,203	_ _ 595,604	1,633,997 (24,080)	1,633,997 (24,080) 4,520,060
property Cost or valuation Accumulated depreciation	2,190,778 (192,611)	1 1	1 1	1 1	1 1	1 1	1 1	2,190,778 (192,611)
Disposals Writeback on disposals Revaluation loss, net Impairment loss Effect of elimination of	(5,600) (6,618,135) (2,738,400)	(66,761) 37,372 - (293,788)	(87,963) 84,989 - (524,032)	(26,395) 24,890 _	(1,524,022) 1,394,771 _	(29,068) 19,764 - (11,678)		(1,739,809) 1,561,786 (6,618,135) (3,567,898)
accumulated depreciation against valuation Cost or valuation Accumulated depreciation Depreciation charge (note 31)	(10,125,645) 10,125,645 (2,007,416)	_ _ (450,302)	_ _ (1,825,743)	_ _ (45,356)	(2,505,302)	_ _ (467,552)	_ _ (139,321)	(10,125,645) 10,125,645 (7,440,992)
Closing net book amount	106,901,600	1,709,252	5,466,717	189,267	7,696,771	1,272,129	1,470,596	124,706,332
At January 31, 2020 Cost or valuation Accumulated depreciation Allowance for impairment	109,640,000	7,241,643 (5,238,603) (293,788)	18,622,890 (12,632,141) (524,032)	670,743 (481,476)	24,426,098 (16,729,327)	8,329,803 (7,045,996) (11,678)	1,633,997 (163,401)	170,565,174 (42,290,944) (3,567,898)
Net book amount	106,901,600	1,709,252	5,466,717	189,267	7,696,771	1,272,129	1,470,596	124,706,332

Notes to Consolidated Financial Statements **January 31, 2020**

(expressed in Eastern Caribbean dollars)

17 Property, plant and equipment ... continued

The land and buildings were revalued in January 2020 and the difference between the carrying amounts of land and buildings and the fair values are recognised as a revaluation loss and revaluation surplus amounting to \$7,127,627 and \$509,492, respectively, in the 2020 consolidated statement of income and consolidated statement of other comprehensive income (see note 26), respectively.

The details of gain on disposals of property and equipment were as follows:

	2020 \$	2019 \$
Proceeds from disposals of property and equipment Carrying amount of property and equipment	496,184 (178,023)	857,655 (454,666)
Gains on disposals of property and equipment	318,161	402,989

Gains on disposals of property and equipment are recognised as part of other income in the consolidated statement of income (note 28).

If the land and buildings were stated on the historical cost basis, the amounts would be as follows:

	Land	Buildings	Total
	\$	\$	\$
At January 31, 2019 Opening net book value Additions Depreciation	21,429,404	67,008,433	88,437,837
	-	301,588	301,588
	-	(1,007,226)	(1,007,226)
Closing net book value	21,429,404	66,302,795	87,732,199
At January 31, 2020 Opening net book value Additions Disposals Transfers Depreciation	21,429,404	66,302,795	87,732,199
	-	235,308	235,308
	-	(5,600)	(5,600)
	315,000	1,998,167	2,313,167
	-	(995,563)	(995,563)
Closing net book value	21,744,404	67,535,107	89,279,511

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

18 Investment property

Investment property relates to land and building intended for leasing. The gross and accumulated depreciation at the beginning and end of the reporting period are shown below.

	Buildings \$	Land \$	Total \$
At January 31, 2018			
Cost	1,608,292	315,000	1,923,292
Accumulated depreciation	(111,586)		(111,586)
Net book value	1,496,706	315,000	1,811,706
Year ended January 31, 2019			
Opening net book value	1,496,706	315,000	1,811,706
Depreciation charge (note 31)	(37,402)	_	(37,402)
Closing net book value	1,459,304	315,000	1,774,304
At January 31, 2019			
Cost	1,608,292	315,000	1,923,292
Accumulated depreciation	(148,988)		(148,988)
Net book value	1,459,304	315,000	1,774,304
Year ended January 31, 2020			
Opening net book value	1,459,304	315,000	1,774,304
Additions	267,486	_	267,486
Transferred to property, plant and equipment			
Cost	(1,875,778)	(315,000)	(2,190,778)
Accumulated depreciation	192,611	_	192,611
Depreciation charge (note 31)	(43,623)		(43,623)
Closing net book value	_	_	
At January 31, 2020			
Cost	_	_	_
Accumulated depreciation		_	
Net book value		_	

Total rental income earned from the investment property is presented as other income in the consolidated statement of income.

The depreciation charge relating to investment property is shown as part of depreciation and amortisation in the consolidated statement of income.



Notes to Consolidated Financial Statements

January 31, 2020

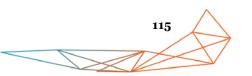
(expressed in Eastern Caribbean dollars)

18 Investment property ... continued

During the year, the properties previously rented by a third party lessee were used by the Group. Accordingly, the related carrying amount of the investment property was transferred to property and equipment (see note 17).

19 Intangible assets

	Computer software \$
At January 31, 2018 Cost Accumulated amortisation	1,576,814 (1,494,011)
Net book amount	82,803
Year ended January 31, 2019 Opening net book amount Additions Disposals Write-back of accumulated amortisation Amortisation (note 31)	82,803 359,099 (74,708) 61,011 (31,679)
Closing net book amount	396,526
At January 31, 2019 Cost Accumulated amortisation	1,861,205 (1,464,679)
Net book amount	396,526
Year ended January 31, 2020 Opening net book amount Additions Amortisation (note 31)	396,526 353,332 (199,977)
Closing net book amount	549,881
At January 31, 2020 Cost Accumulated amortisation	2,214,537 (1,664,656)
Net book amount	549,881



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

20 Borrowings

	2020 \$	2019 \$
Bank term loans	18,719,207	18,739,805
Bank overdrafts	14,128,740	14,648,018
Other	9,283,781	10,393,246
Total borrowings	42,131,728	43,781,069
Current	34,014,175	34,497,288
Non-current	8,117,553	9,283,781
	42,131,728	43,781,069

Bank term loans carry interest rate of 5% (2019: 5% and 7%) and are repayable in regular instalments of principal and interest, maturing at various intervals from one to fifteen years through 2021 to 2026 (2019: through 2020 to 2026).

Bank overdrafts carry interest rates varying from 5.75% to 9% (2019: 6.5% to 10.0%).

Other borrowing carries an interest rate of 5%, is repayable in monthly instalments of principal and interest of \$133,661 and matures at the end of 2026.

Collateral security for indebtedness

The Group's bankers and other lenders hold as collateral security, mortgage debentures creating fixed and floating charges and an equitable mortgage on the Group's assets.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

21 Insurance liabilities

	2020	2019
	\$	\$
Claims reported and outstanding		
Insurance	8,138,369	5,664,318
Reinsurance	4,563,512	3,798,164
Unearned premiums	5,696,908	5,089,436
Due to reinsurers	2,669,076	731,600
Life policyholders' benefits	1,701,625	2,365,899
Unallocated loss adjustment expenses		
Insurance	404,000	303,000
Reinsurance	30,000	_
Claims incurred but not reported	385,000	385,000
Total insurance liabilities (gross)	23,588,490	18,337,417
Reinsurance assets		
Claims reported and outstanding		
Insurance	2,686,374	1,770,000
Reinsurance	4,313,512	2,321,416
Unearned reinsurance premiums	1,297,583	1,492,601
Due from reinsurers	740,501	_
Life reinsurance assets		141,511
Total reinsurance assets (gross)	9,037,970	5,725,528
Claims reported and outstanding		
Insurance	5,451,995	3,894,318
Reinsurance	250,000	1,476,747
Unearned premiums	4,399,325	3,524,404
Life policyholders' benefits	1,701,625	2,365,899
Due to reinsurers	1,928,575	622,967
Unallocated loss adjustment expenses		
Insurance	404,000	303,000
Reinsurance	30,000	_
Claims incurred but not reported	385,000	385,000
Life reinsurance assets		(141,511)
Total insurance liabilities (net)	14,550,520	12,430,824

The unallocated loss adjustment expenses have been actuarially derived and represent the amounts accrued for unallocated claims handling costs for existing reported losses that were still being processed and accrued for claims incurred but not yet reported as at the financial year-end.

Reinsurance assets are in respect of net outstanding claims payments that are recoverable from reinsurers.

Amounts due to reinsurers represent reinsurance premiums due and payable to the Group's reinsurers at the reporting date.

Notes to Consolidated Financial Statements

January 31, 2020

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(expressed in Eastern Caribbean dollars)

21 Insurance liabilities ... continued

The reconciliation of life policyholders' benefits as at January 31, is as follows:

	2020 \$	2019 \$
Life policyholders' benefits		
Balance at beginning of year Inforce reserve change (deaths, lapses and actives) Change of assumption impact	2,365,899 (667,033)	2,894,993 (507,344)
Lapse Interest Expense	11,760 9,957 (18,958)	(36,942) 15,192
Total life policyholders' benefits (net)	1,701,625	2,365,899
Customers' deposits	2020 \$	2019 \$
Fixed deposits Savings deposits	111,069,189 10,612,849	109,097,166 9,206,876
Interest payable	121,682,038 1,655,072	118,304,042 1,554,620
Total customers' deposits	123,337,110	119,858,662
Current Non-current	115,492,962 7,844,148	109,457,287 10,401,375
	123,337,110	119,858,662

Customers' deposits represent all types of deposit accounts held by the Group on behalf of customers. Deposits include savings accounts and fixed deposits. The Group pays interest on all categories of customers' deposits. At the reporting date, total interest expense on deposit accounts for the year amounted to \$3,952,390 (2019: \$3,820,721). The average effective rate of interest paid on customers' deposits was 3.36% (2019: 3.35%).



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

23 Accounts payable and other liabilities

	2020 \$	2019 \$
Credit accounts	23,477,701	23,884,408
Accounts payable	12,971,113	8,528,687
Accrued expenses	7,920,367	8,249,258
Advance deposits	5,735,078	3,242,817
Other liabilities	1,780,713	1,627,563
Dividend payable	1,592,178	1,462,149
Lease liabilities	1,499,827	_
Contract liabilities	1,320,526	1,185,697
Total accounts payable and other liabilities	56,297,503	48,180,579
Current	54,631,834	47,955,311
Non-current	1,665,669	225,268
	56,297,503	48,180,579

Credit accounts

Credit accounts represent interest-bearing liabilities to individuals and companies payable on demand and bear interest ranging from 3% to 4% per annum (2019: 3.0% to 4.0% per annum).

Leases

Lease liabilities are presented in the consolidated statement of financial position as follows:

	2020 \$	2019 \$
Current Non-current	111,787 1,388,040	_
	1,499,827	

The Group has a lease for the office buildings and land and leases are reflected on the consolidated statement of financial position as right-of-use assets and lease liabilities. The Group classifies its right-of-use asset in a separate class in the property, plant and equipment (see note 17).

The lease generally imposes a restriction that, unless there is a contractual right for the Group to sublet the asset to another party, the right-of-use asset can only be used by the Group. Lease is either non-cancellable or may only be cancelled by incurring a substantive termination fee. The Group is prohibited from selling or pledging the underlying leased asset as security. Further, the Group must keep the office building in a good state of repair and return the property in its original condition at the end of the lease. Also, the Group must insure items of property and equipment and incur maintenance fees on such items in accordance with the lease contract.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

23 Accounts payable and other liabilities ... continued

Leases ... continued

The table below describes the nature of the Group's leasing activities by type of right-of-use asset recognised on consolidated statement of financial position:

Right-of- use asset	No. of right-of- use asset leased	Range of remaining term	Average remaining lease term	No. of leases with extension option	No. of leases with options to purchase	No. of leases with variable payments linked to an index	No, of leases with termination options
Office							
buildings	2	2 years	2 years	_	_	_	
Land	1	28 years	28 years	_	_	_	

The lease liability is unsecured and future minimum lease payments at January 31, 2020 are as follows.

	Within 1 year \$	1 – 5 years \$	More than 5 years	Total \$
Lease payments Finance charges	184,378 (72,591)	737,512 (230,236)	1,140,307 (259,543)	2,062,197 (562,370)
Net present values	111,787	507,276	880,764	1,499,827

The Group did not enter into any short-term lease arrangements during the year with no commitment as at January 31, 2020.

As at January 31, 2020, the Group has no commitment to a lease which has not yet commenced.

Total cash outflows for repayments of lease liabilities and interest portion of the lease liabilities for the year ended January 31, 2020 were \$106,356 and \$78,023, respectively.

The right-of-use asset and accumulated depreciation as at January 31, 2020 and the related depreciation expense for the year then ended is shown separately under property and equipment account (see note 17).



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

23 Accounts payable and other liabilities ... continued

Contract liabilities

The breakdown of contract liabilities as at January 31, is as follows:

	2020 \$	2019 \$
Customer loyalty programme	675,311	652,024
Refund liability	404,449	400,352
Maintenance services	240,766	133,321
	1,320,526	1,185,697

The Group satisfies its performance obligation when services are rendered to the customers.

Changes in the contract liabilities are recognised by the Group when a right to receive payment is already established and upon performance of unsatisfied performance obligation.

A reconciliation of the movement of contract liabilities as at January 31, is as follows:

January 31, 2020

	Customer loyalty programme \$	Refund liability \$	Maintenance services \$	Total \$
Balance at beginning of year Revenue recognised that was included in contract liabilities at beginning of year	652,024 (652,024)	400,352 (400,352)	133,321 (133,321)	1,185,697 (1,185,697)
Increase due to cash received excluding amount recognised as revenue during the year	675,311	404,449	240,766	1,320,526
Balance at end of year	675,311	404,449	240,766	1,320,526

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

23 Accounts payable and other liabilities ... continued

Contract liabilities ... continued

January 31, 2019

Junuary 51, 2017	Customer loyalty programme \$	Refund liability \$	Maintenance services \$	Total \$
Balance at beginning of year Revenue recognised that was included in contract liabilities at beginning of year	572,316 (447,282)	328,493	135,174 (135,174)	1,035,983 (910,949)
Increase due to cash received excluding amount recognised as revenue during the year	526,990	400,352	133,321	1,060,663
Balance at end of year	652,024	400,352	133,321	1,185,697

24 Taxation

	2020 \$	2019 \$
Income tax expense	Ψ	Ψ
(Loss)/profit before income tax	(2,076,033)	13,599,397
Income tax (credit)/expense at rate of 33% Unrecognised deferred tax assets Effect of permanent differences Effect of income not assessable for taxation Over provision in prior year Recognition of previously unrecognised deferred tax	(685,091) (56,387) 4,496,926 (1,354,349) (127,144) (41,606)	4,487,801 508,629 340,187 94,773 (19,515) (183,446) 5,228,429
Current income tax expense for the year	2020 \$ 3,260,035	2019 \$ 4,622,069
Net deferred tax (credit)/expense for the year	(1,027,686)	606,360
Total income tax expense for the year	2,232,349	5,228,429



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

24 Taxation ... continued

Deferred tax (credit)/expense

The deferred tax (credit)/expense recognised under deferred tax asset and deferred tax liability accounts is shown below.

	2020 \$	2019 \$
(Decrease)/increase in deferred in deferred tax liability Decrease in deferred tax asset	(1,034,082) 6,396	587,996 18,364
	(1,027,686)	606,360
The details of deferred tax (credit)/expense are as follows:		
	2020 \$	2019 \$
Deferred tax on depreciation of property, plant and equipment Deferred tax on unutilised capital allowances Over provision in prior years	(1,382,309) 373,456 (18,833)	534,957 (588,759)
Deferred tax on unrecognised deferred tax asset Deferred tax on unutilised tax losses		386,713 273,449
	(1,027,686)	606,360
Deferred tax asset		
The movement in the deferred tax asset is as follows:		
	2020 \$	2019 \$
Balance at beginning of year Deferred tax expense/(credit) for the year Adjustment of deferred tax asset recognised in prior years Reclassified to deferred tax liability Unrecognised deferred tax written off	(196,732) 37,101 (16,063) (55,057) 40,415	(215,096) (137,422) 127,140 - 28,646
Balance at end of year	(190,336)	(196,732)

The deferred tax asset arises from unutilised capital allowances and unutilised losses.

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

24 Taxation ... continued

Deferred tax liability

The movement in the deferred tax liability is as follows:

	2020 \$	2019 \$
Balance at beginning of year Deferred tax (credit)/expense for the year	6,984,717 (1,034,082)	6,396,721 587,996
Balance at end of year	5,950,635	6,984,717

The deferred tax liability arises from accelerated depreciation.

Income tax payable

The movement in the income tax payable is as follows:

	2020	2019
	\$	\$
Balance beginning of year	1,745,050	902,401
Current tax expense for the year	3,260,035	4,622,069
Transferred to income tax recoverable	316,510	17,220
Under provision in prior years	(129,695)	_
Income tax paid during the year	(4,990,047)	(3,741,620)
Transferred from liabilities included in disposal group	_	15,737
Utilization of taxation recoverable during the year		(70,757)
Balance at end of year	201,853	1,745,050

Taxation recoverable

The movement in the taxation recoverable is as follows:

	2020	2019
	\$	\$
Balance at beginning of year	26,576	80,113
Transferred from income tax payable	316,510	17,220
Written-off during the year	(9,356)	_
Utilization during the year		(70,757)
Balance at end of year	333,730	26,576



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

25 Shareholders' equity

Share capital	2020 \$	2019 \$
Authorised: 500,000,000 ordinary shares at \$1 per share	500,000,000	500,000,000
Issued and fully paid: 52,000,000 ordinary shares at \$1 per share	52,000,000	52,000,000

Dividends

On July 9, 2019, the Company's Board of Directors approved the declaration of cash dividends amounting to \$3,380,000 (2019: \$2,080,000).

26 Other reserves

	2020 \$	2019 \$
Revaluation reserve – property	34,603,929	34,094,437
Claims equalization reserve	20,763,237	20,763,237
Statutory reserve fund	6,617,255	6,617,255
Revaluation reserve – financial assets at FVOCI	2,441,912	1,488,505
Non-distributable reserve (note 10)	698,498	717,551
	65,124,831	63,680,985

Revaluation reserve – property

The revaluation reserve – property relates to the net appreciation of land and freehold buildings based on revaluations performed by an independent property appraiser. The movement of revaluation reserve - property is as follows:

	2020 \$	2019 \$
Balance at beginning of year Revaluation surplus (note 17)	34,094,437 509,492	34,094,437
Balance at end of year	34,603,929	34,094,437

Claims equalization reserve

Claims equalisation reserve represents cumulative amounts appropriated from retained earnings based on the discretion of the Group's Board of Directors as part of the Group's risk management strategies to mitigate against catastrophic events. These reserves are in addition to the catastrophe reinsurance cover.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

26 Other reserves ... continued

Claims equalization reserve ...continued

The movement of claims equalisation reserve is as follows:

	2020 \$	2019 \$
Balance at beginning of year Transfer to retained earnings during the year	20,763,237	21,803,237 (1,040,000)
Balance at end of year	20,763,237	20,763,237

Statutory reserve fund

In accordance with Section 45 (1) of Saint Christopher and Nevis Banking Act, 2015, TDC Financial Services Company Limited is required to maintain a reserve fund into which it shall transfer not less than 20% of its net income of each year whenever the reserve fund is less than the finance subsidiary's paid-up capital.

	2020 \$	2019 \$
Balance at beginning of year Appropriations during the year	6,617,255	6,036,176 581,079
Balance at end of year	6,617,255	6,617,255

Revaluation reserve – financial assets at FVOCI

The revaluation reserve arises as a result of the net appreciation in the market value of financial assets at FVOCI.

	2020 \$	2019 \$
Balance at beginning of year Fair value gains during the year (see note 9) Realised fair value gains transferred to retained earnings	1,488,505 1,464,169	1,401,725 86,780
(see note 9)	(510,762)	
Balance at end of year	2,441,912	1,488,505

Non-distributable reserve

Non-distributable reserve is reserve established for interest accrued on non-performing loans. This reserve is created to set aside interest accrued on non-performing loans where certain conditions are met in accordance with IFRS. The prudential guidelines of the ECCB do not allow for the accrual of such interest. As a result, the interest is set aside in a reserve and it is not available for distribution to shareholders until received (see note 10).



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

26 Other reserves ... continued

Non-distributable reserve ...continued

The movement of non-distributable reserve account is as follows:

	2020 \$	2019 \$
Balance at beginning of year Transfer (to)/from retained earnings	717,551 (19,053)	243,661 473,890
Balance at end of year	698,498	717,551

27 Revenue

All revenue of the Group in 2020 and 2019 are recognised within St. Kitts and Nevis.

The Group's revenue disaggregated by pattern of revenue recognition is as follows:

	Sale of goods	Rendering of services \$	Total \$
For the year ended January 31, 2020 Transferred at point in time Transferred over time	139,586,804	3,486,524 11,542,400	143,073,328 11,542,400
	139,586,804	15,028,924	154,615,728
	Sale of goods	Rendering of services	Total \$
For the year ended January 31, 2019 Transferred at point in time Transferred over time	137,925,386	2,114,079 11,899,038	140,039,465 11,899,038
	137,925,386	14,013,117	151,938,503

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

28 Other income

	2020 \$	2019 \$
Rent	2,827,277	3,157,665
Commission income	2,679,421	2,566,068
Miscellaneous income	1,478,152	1,642,647
Vehicle servicing	737,660	660,546
Equipment rental and repairs	725,521	1,013,082
Damage insurance income	530,444	611,257
Photocopier income	490,021	471,980
Handling charges	368,090	462,586
Facility income	360,600	359,838
Dividend income	328,504	437,354
Gains on disposals of property and equipment (note 17)	318,161	402,989
Truck operating income	211,240	357,842
Shipping income	183,607	359,563
	11,238,698	12,503,417

29 Employee costs

	2020 \$	2019 \$
Salaries and wages	21,126,239	19,752,029
Statutory contributions	2,125,838	2,004,768
Bonus and gratuity	1,133,371	648,540
Pension savings plan	988,702	974,393
Other staff costs	955,208	993,889
Directors' fees	545,790	602,600
Staff scholarship and training	364,199	410,323
Health insurance	259,796	261,394
	27,499,143	25,647,936

Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

30 General and administrative expenses

	2020 \$	2019 \$
	•	J.
Repairs and maintenance	2,446,908	2,342,826
Advertising and sales promotion	2,427,037	2,403,019
Professional fees	2,369,430	2,301,567
Utilities	2,077,366	1,966,500
General	1,862,069	2,294,269
Communications	1,027,424	991,540
Motor vehicle	866,865	1,118,569
Taxes and licenses	814,435	740,526
Computer installation and consultancy	736,179	670,909
Impairment charge of receivables, net (note 5)	717,624	489,614
Management fees	601,203	505,233
Security	499,634	520,064
Supplies	445,428	389,724
Travel	432,194	367,975
Warranty	330,832	586,835
Freight, handling and truckage	255,459	211,167
Entertainment	249,906	252,389
Sewage, waste and landscaping	225,092	235,041
Subscriptions	223,569	167,282
Rent	161,153	375,020
Impairment charge of loans to customers, net (note 5)	153,369	64,726
Annual general meeting	134,552	49,858
Printing and stationery	94,772	145,427
Impairment losses of investment securities (notes 5 and 9)	15,659	14,129
Write-off of receivables (note 5)		20,519
	19,168,159	19,224,728

31 Depreciation and amortization

	2020 \$	2019 \$
Depreciation Property, plant and equipment (note 17) Investment property (note 18)	6,482,911 43,623	6,538,029 37,402
Amortization (note 19)	6,526,534 199,977	6,575,431 31,679
	6,726,511	6,607,110

Depreciation of certain motor vehicles totaling \$958,081 (2019: \$904,651) was recorded under cost of sales (note 17).

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Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

32 Finance charges, net

	2020 \$	2019 \$
Interest expense Borrowings Credit accounts Right of use assets	3,133,713 522,294 78,023	3,368,682 543,916
Bank charges	3,734,030 990,443	3,912,598 1,154,592
	4,724,473	5,067,190

33 Net interest income

	2020 \$	2019 \$
Interest income		
Loans to customers	8,693,774	9,058,945
Receivables	2,114,913	1,978,638
Investments	1,949,203	2,040,587
	12,757,890	13,078,170
Interest expense		/a /a a
Savings account interest expense	(294,099)	(265,241)
Time deposits interest expense	(3,658,291)	(3,555,480)
	(3,952,390)	(3,820,721)
	8,805,500	9,257,449

34 (Loss)/earnings per share

Basic and diluted (loss)/earnings per share were computed as follows:

	2020 \$	2019 \$
(Loss)/profit attributable to shareholders of parent company Divided by weighted average number of outstanding ordinary shares	(4,450,896) 52,000,000	7,752,751 52,000,000
Basic and diluted (loss)/earnings per share	(0.086)	0.149

The Group has no dilutive potential ordinary shares as of January 31, 2020 and 2019.



Notes to Consolidated Financial Statements

January 31, 2020

(expressed in Eastern Caribbean dollars)

35 Commitments and contingencies

Guarantees

The Group's parent company provides guarantees to various financial institutions in connection with credit facilities extended to subsidiaries in the range of \$150,000 to \$1,500,000.

Loan commitments

The dates of the contractual amounts of the Group's off-balance sheet financial instruments that commit to extend to customers and other facilities are summarised in the table below.

	1 year \$	1 to 5 years \$	Over 5 years \$	Total \$
As at January 31, 2020 Loan commitments	1,247,838	_		1,247,838
As at January 31, 2019 Loan commitments	1,977,056	_	_	1,977,056

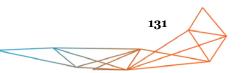
Legal claims

There are pending claims and legal actions filed by the Group or against the Group arising from the normal course of business. No provision has been made in the consolidated financial statements as at January 31, 2020, in respect of these claims as the amounts and outcomes are not presently determinable.

As of the date of approval of the consolidated financial statements, the Group does not believe that any of the litigation matters will have a material effect on its consolidated statement of income or consolidated statement of financial position.

36 Comparatives

The classification of certain items in the consolidated financial statements has been changed from the prior period to achieve a clearer or more appropriate presentation. The comparative figures have been similarly reformatted and reclassified in order to achieve comparability with the current period.



Notes to Consolidated Financial Statements **January 31, 2020**

(expressed in Eastern Caribbean dollars)

37 Post reporting event

Management has assessed subsequent events through to the date of approval when these consolidated financial statements were available to be issued.

In December 2019, a novel strain of coronavirus (COVID-19) began to spread around the world, resulting in business and social disruption. The coronavirus was declared a Public Health Emergency of International Concern by the World Health Organisation (WHO) on January 30, 2020. WHO subsequently declared COVID-19 a pandemic on March 11, 2020.

The effect of this pandemic did not have an impact on the consolidated financial statements as at January 31, 2020. The effect of the virus regarding the operations of the Group is unknown at this time. However, in March 2020, the Group's finance company subsidiary issued a moratorium for the repayment of loan balances for a period of three months in light of changes in the economic outlook brought about by the pandemic. A total of 435 customer loans with balances amounting to \$23,786,505 as at January 31, 2020 were included in the moratorium programme.

As a result of the above circumstances and the decline in business activity of Ocean Terrace Inn Limited and its subsidiaries (collectively referred to as "OTI Group") in recent years, the Board of Directors of the OTI Group decided to cease operations in March 2020.

OUR PARTNERS

GOOD YEAR.





















































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